

Woolbrook Farm Noise Management Plan

Purpose of this Plan

This Noise Management Plan is a requirement of the Environmental Health department of the Golden Plains Shire and is to accompany planning permit application P20-061.

The plan is designed to allow the Woolbrook Farm function centre to operate for the enjoyment of its customers while providing an acceptable standard of amenity for neighbouring properties within proximity to the site.

This plan refers to and should be read in conjunction with the 'Noise Impact Assessment for Woolbrook Farm' produced by Enfield Acoustics 21st May 2020. The plan will outline the controls required to comply with the recommendations of the Noise Impact Assessment (NIA) and the EPA SEPP N-2 Noise Policy. It has been developed by Woolbrook in consultation with Enfield Acoustics.

Objectives

The objectives of this plan are to outline measures for implementation at the site to:

- Manage and reduce disturbance to nearby residences;
- Comply with applicable EPA legislation, guidelines and requirements;
- Comply with the recommendations of the Noise Impact Assessment;
- Comply with applicable planning permit conditions; and
- Respond to any noise related complaints in a timely manner

Policy Requirements

The site in this application is considered an Indoor Venue by EPA Victoria and as such must adhere to the following noise restrictions:

- for the day/evening period, the LA90 (background) + 5dB(A)
- for the night period, LOCT90 (background) + 8dB

Further detail on background noise levels at the site can be found in the NIA

Noise sources

Noise will be generated by the following activities at the site:

- Trucks and vans entering/exiting the site for set up, pack up and catering purposes.
- Patrons entering/exiting the site for an event via cars & buses
- Amplified music during an event

Amplified Music

The following is an excerpt from the Noise Impact Assessment which outlines the guidelines adopted by this Noise Management Plan

'The following noise management guidelines if adopted would likely result in the Proposal's compliance with SEPP N-2:

1. *All speakers or amplification to be directed south of the venue;*
2. *Live bands are allowed up to 10pm in the North marquee and midnight in the South marquee; and*
3. *Live amplified music (including DJ's) allowed up to midnight in the North Marquee and up to 1am in the South marquee.'*

Traffic and other noise sources

The Noise Impact Assessment deemed noise emitted by music at the events to be the only material acoustic issue. However, it should also be noted that the movement of trucks and other large vehicles used in relation to events at the site will be limited to standard business hours in order to minimise the effect on neighbouring properties.

Control Measures

In addition to the guidelines from the Noise Impact Assessment the following controls will be adopted:

- As part of the Hire Contract the hirer will be required to acknowledge the noise restrictions as per the NIA and this management plan. They will also nominate a Responsible Person for each event.
 - o This person is likely to be the event organiser or wedding planner, however, would not be for example the bride or groom
- The Responsible Person will be briefed about the control measures and is accountable for the following of those measures. They will be provided with a sound monitoring device and will periodically check and record noise levels throughout the event.
- The music providers should be forewarned of the noise restrictions prior to booking to ensure they can comply

Complaints Procedure

All neighbouring properties will be provided with Lachlan Morrison's (applicant) personal mobile number and email, which are also made available on Woolbrook's website and social media pages.

Upon receiving a complaint, the following procedure will be enacted:

- 1) Ascertain whether the complaint needs to be resolved immediately
- 2) Record complainant contact details and the specifics of their complaint
- 3) Contact the event's Responsible Person, advise them of the complaint and ask them to conduct a sound check using the monitoring device provided. Record the results of this test
 - a. Should the complaint be received after the event the Responsible Person should be contacted and asked to advise the results of their periodic sounds checks
- 4) Some possible resolutions to the complaint could include turning down the volume or bass content of the music. A new sound check should be conducted once a resolution has been enacted
- 5) Advise complainant of action taken and the scheduled finish time of the event
- 6) If necessary, update this Noise Management Plan with further control measures.

The following data will be kept for each complaint

- Date,
- Time
- Complainant Details
- Noise reading
- Weather conditions and wind direction (from Woolbrook's weather station)

- Actions taken as a result of the complaint

Conclusion

The measures outlined in this Noise Management Plan should ensure compliance with EPA SEPP N-2 and the recommendations of the Noise Impact Assessment.

As they are part of the local community Lachlan & Anise are committed to updating the plan as required to ensure their neighbours are not adversely affected by the introduction of the function centre