



**Local
Government
Community
Satisfaction Survey**

**Golden Plains Shire
Council
2020 Tailored Questions**

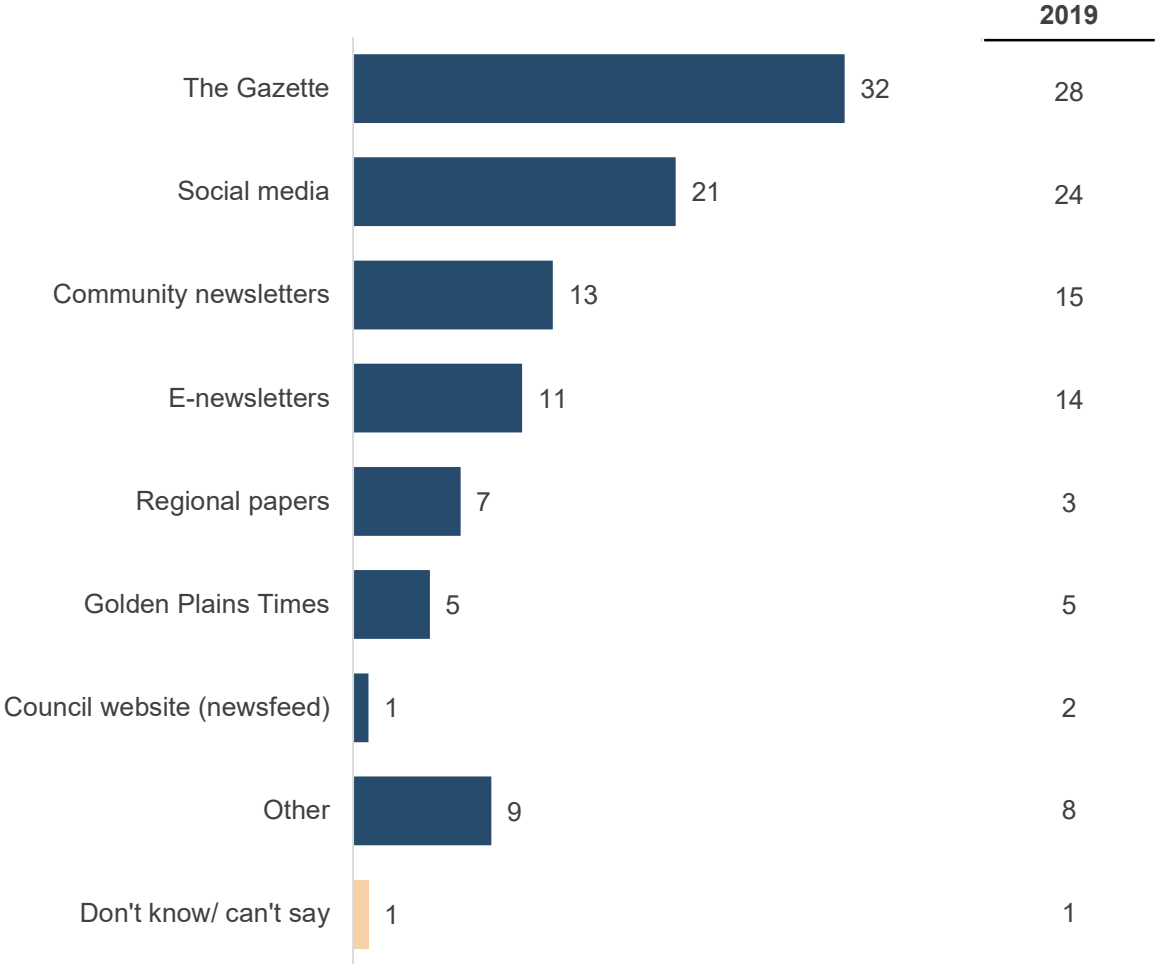
Coordinated by the Department of
Environment, Land, Water and Planning
on behalf of Victorian councils





Communication channels – best way to communicate

2020 communication channels – best way to communicate (%)

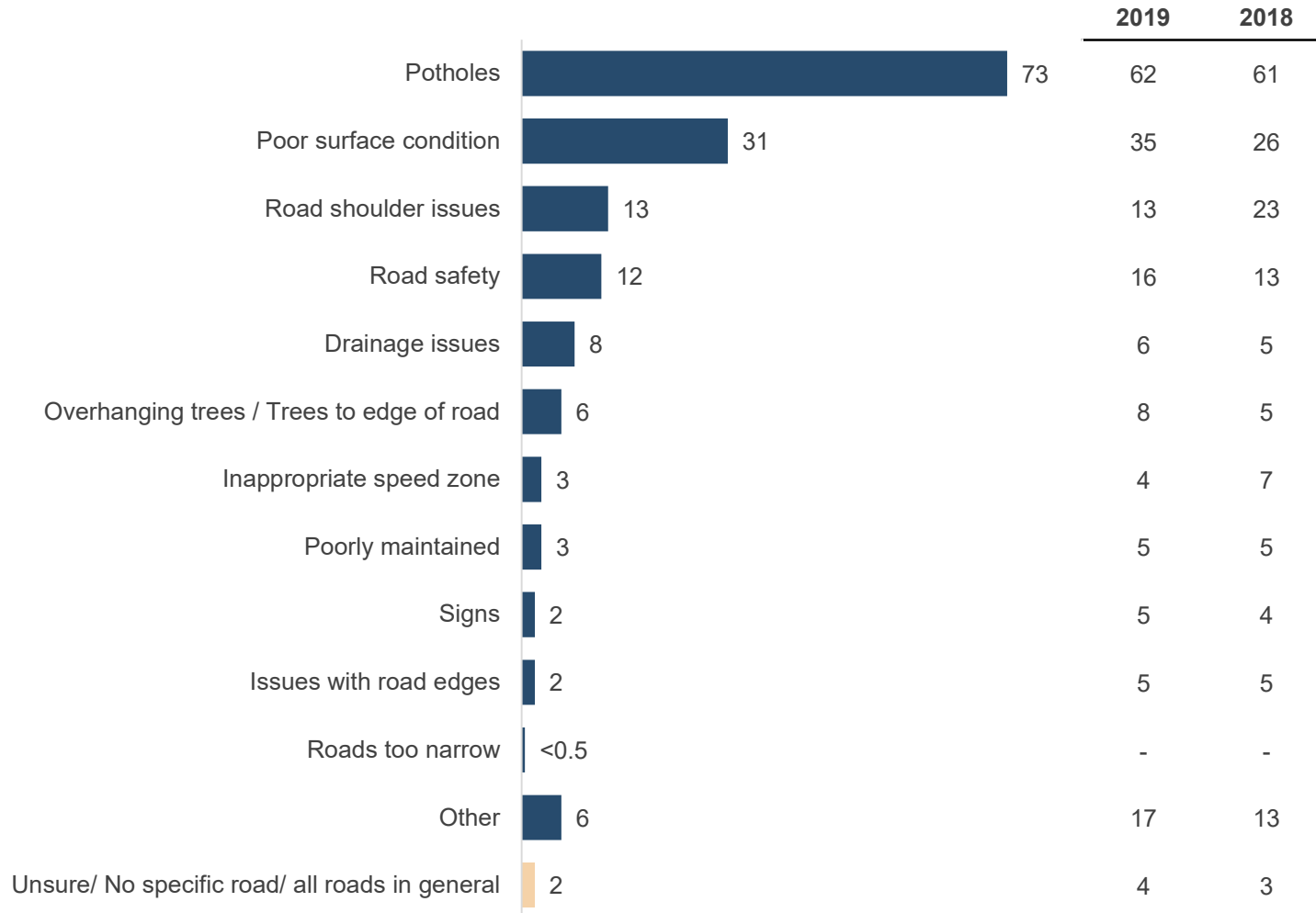


GPQ13. If Golden Plains Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate to you?
 Base: All respondents (n=400).

Major complaint that influences rating of local sealed roads



2020 major complaint that influences rating of local sealed roads (%)

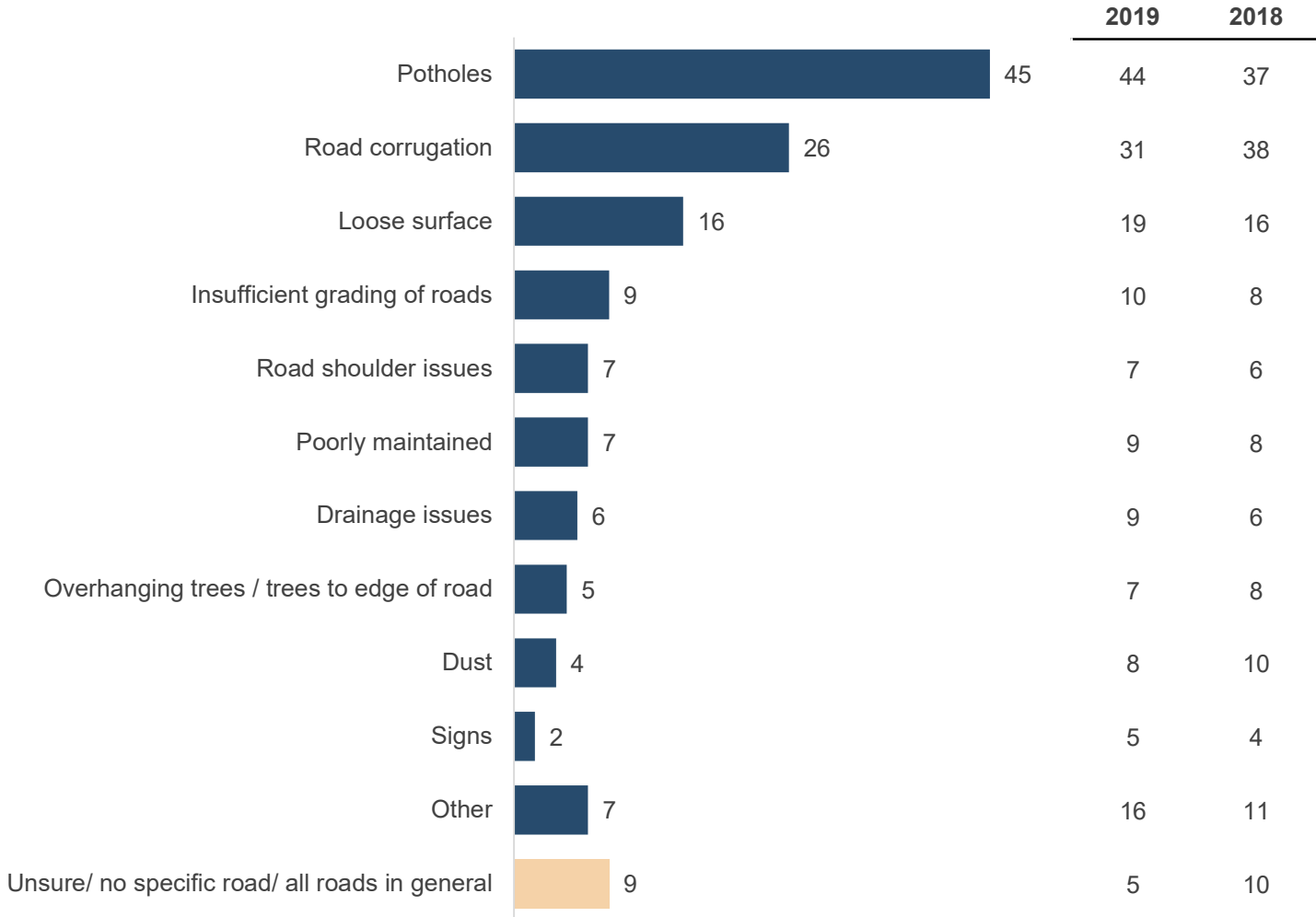


GP5. You earlier rated the performance of sealed local roads as [average/ poor/ very poor], what is your major complaint that influenced your rating of sealed roads?
 Base: Respondents who rated sealed local roads as average/ poor/ very poor (n=315).



Major complaint that influences rating of unsealed roads

2020 major complaint that influences rating of unsealed roads (%)

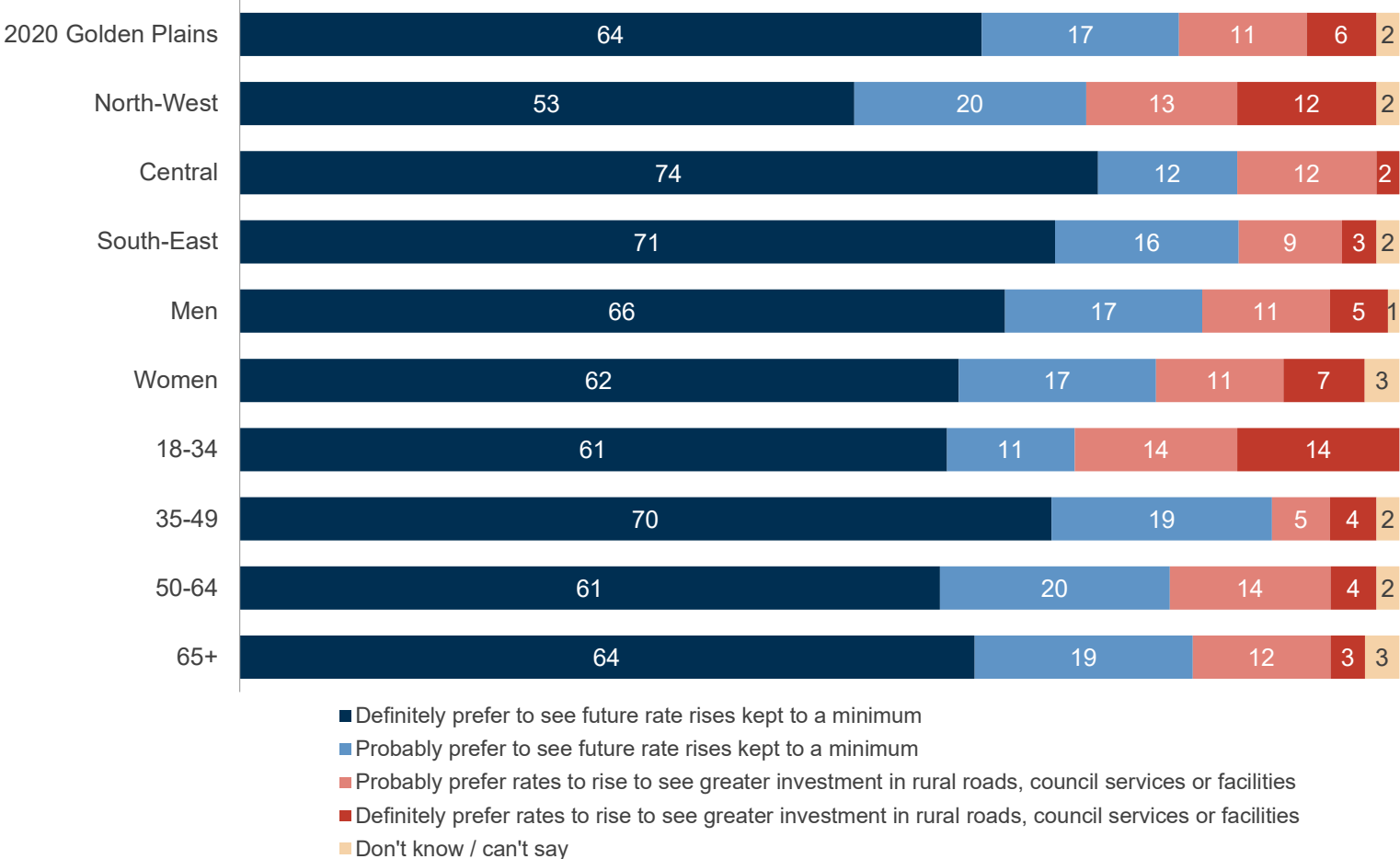


GP7. You earlier rated the performance of unsealed local roads as [average/ poor/ very poor], what is your major complaint that influenced your rating of unsealed roads?
 Base: Respondents who rated unsealed local roads as average/ poor/ very poor (n=313).



Rate and investment trade-off

2020 rate and investment trade-off (%)

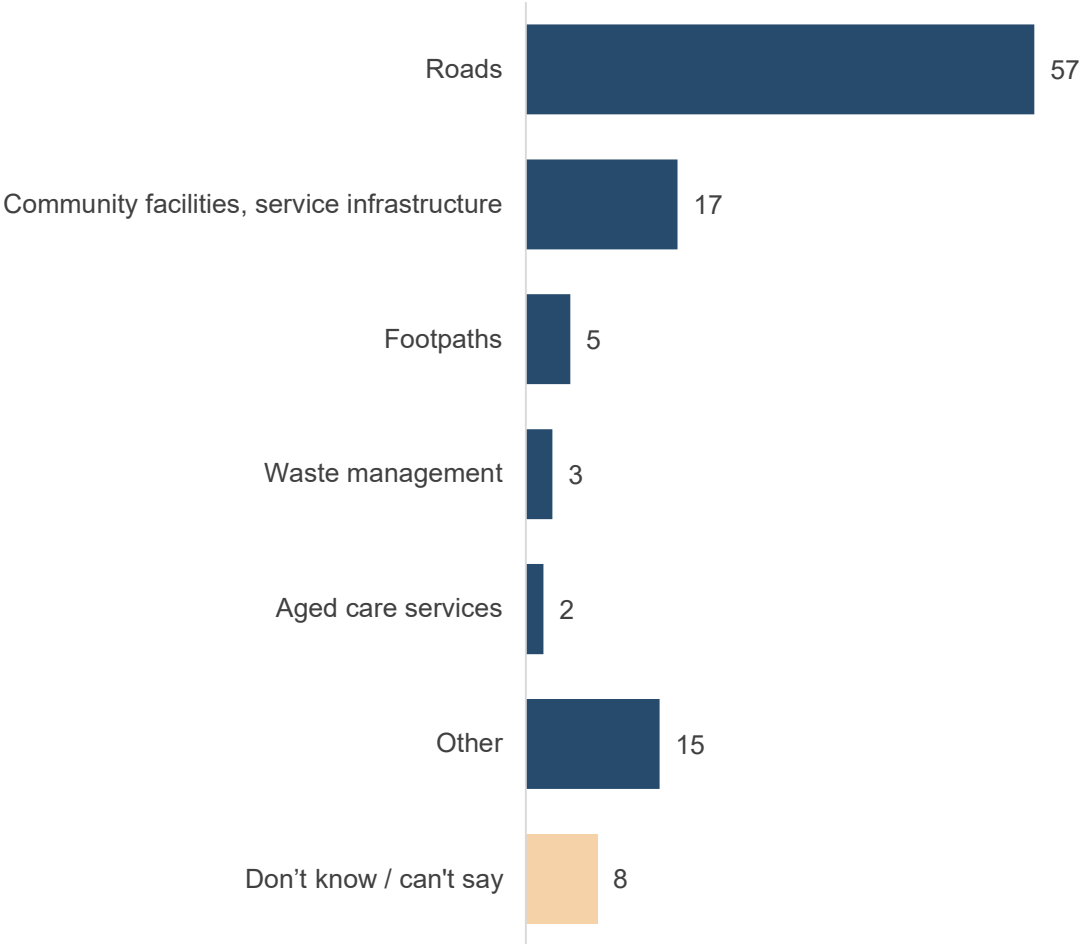


GP30. If you had to choose, would you prefer to see council rates rise to improve rural roads, council services or facilities OR would you prefer to see future rate rises kept to a minimum? IF HAVE A PREFERENCE SAY: Is that definitely or probably prefer a RATE RISE / RATES KEPT TO A MIMUMUM?
 Base: All respondents (n=400).



Services or facilities where would like greater investment

2020 services or facilities where would like greater investment (%)

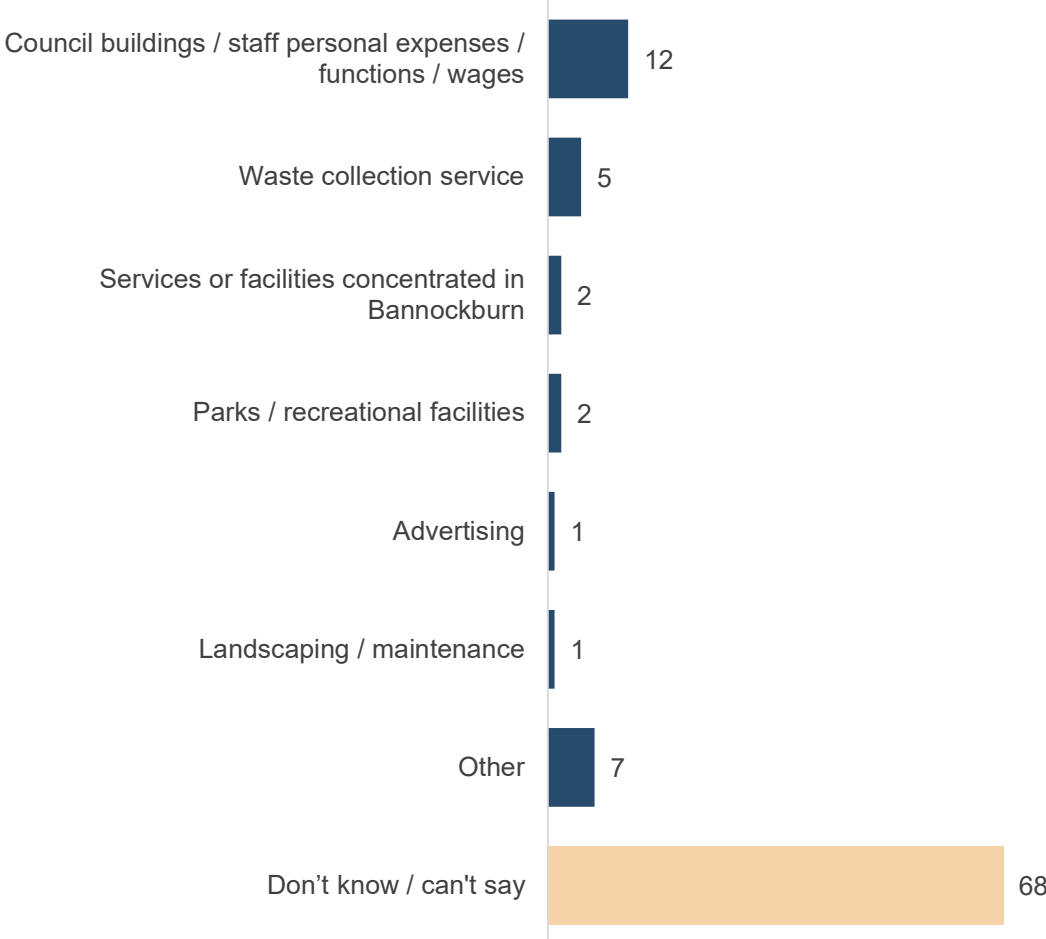


GP30a. Where would you like to see this greater investment?
Base: Respondents who would prefer to see council rates rise to improve rural roads, council services or facilities (n=61).



Areas for greater investment

2020 services or facilities prepared to see reduced (%)



GP30b. What services or facilities would you be prepared to see reduced?
Base: Respondents who would prefer to see future rate rises kept to a minimum (n=331).

**THERE ARE
OVER
6 MILLION
PEOPLE IN
VICTORIA...**

**FIND OUT
WHAT THEY'RE
THINKING.**



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03 8685 8555



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John Scales
Managing Director
jcales@jwsresearch.com

Mark Zuker
Managing Director
mzucker@jwsresearch.com

Katrina Cox
Director of Client Services
kcox@jwsresearch.com

