

THE GOLDEN PLAINS SHIRE COUNCIL

BUDGET 2020/21



BUDGET 2020/21 APPROVED

At its Ordinary Meeting on Tuesday 23 June, Council adopted the Golden Plains Shire Council Budget 2020/21.

The Draft Budget was endorsed by Council in April and Council received 9 written submissions during the public exhibition process. Following the consultation process and Special Budget Meeting on 9 June, Council made a number of amendments to the draft budget, including:

- Additional \$100,000 to assist ratepayers financially affected by the COVID-19 pandemic
- Reduction of the Waste Management Charge from \$340 to \$335
- \$15,500 for the water supply to Maude Recreation Reserve's toilets

The final Council Budget 2020/21 has been updated and is now available at goldenplains.vic.gov.au/budget

CUSTOMER SERVICE CENTRES REOPEN

Council's Customer Service Centres at The Well in Smythesdale and the Golden Plains Civic Centre (GPCC) in Bannockburn reopened for face-to-face interactions on Monday 29 June.

During this first week of operation, opening hours are 9am to 4pm at both centres; with full operating hours of 8.30 to 5pm, Monday to Friday, starting on Monday 6 July.

Residents who visit Council's Customer Service Centres are required to follow social distancing guidelines and health and hygiene protocols, including visits limited to 15 minutes, with options for follow-up phone and online meetings available for longer consultations.

During the COVID-19 closure, construction was completed on the new Customer Service Centre at the GPCC and the upgraded centre at The Well. Customer services previously available at the Council's office in Linton will transition to The Well, with Linton to still be used for meeting space for community groups and Council meetings.

For more information, please visit goldenplains.vic.gov.au or call the Customer Service team on 5220 7111.

COMMUNITY SATISFACTION SURVEY



The 2020 Local Government Community Satisfaction Survey of Golden Plains Shire Council has been received.

Every year, Local Government Victoria (LGV) coordinates the state-wide Local Government Community Satisfaction Survey. The main objectives of the survey are to assess the performance and services of Victorian councils across a range of measures and to seek insight on ways to provide improved or more efficient service delivery, as well as fulfilling the statutory reporting requirements of councils.

Thank you to the 400 local residents who shared their feedback. Following last week's Ordinary Meeting of Council, the survey report is now available on Council's website at goldenplains.vic.gov.au/performance

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