

# YOUR RATES EXPLAINED 2023/24



GOLDEN PLAINS SHIRE

# PAYING YOUR RATES

For most residents, the annual Rates Notice is one of the larger bills you receive each year. While your tax payment to fund the State and Federal Government is likely taken out of your income before you receive your pay, your contribution to community projects and services delivered by Local Government comes to you in one rates notice.

**There are three options for paying your Rates & Charges in 2023/24:**

1. Pay in one full payment by 15 February 2024.



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2. Pay in four instalments, due at the end of September, November, February and May. Direct debit is available or notices are mailed out for each instalment with a range of payment options.



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3. Pay in 10 monthly direct debit payments, due on the 15th of the month from September 2023 to June 2024.



To sign up for monthly direct debit payments, you must contact Council's Rates Team at 5220 7111.

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If those options aren't possible for you, we are happy to work out an arrangement that suits you better. We appreciate that every rate payer has their own situation and we can help – just call Council's Rates Team at 5220 7111 for a confidential conversation.

**Ready to pay?** The Rates Notice lists details of all payment options including online, post, phone, in person, direct debit, Post Billpay and BPay.

# HOW RATES ARE CALCULATED



## The Rate Cap

The 2023/24 rate cap has been set by the Minister for Local Government at 3.50% and it's the law that Council's rates revenue cannot exceed this amount. The cap applies to the General Rates and the Municipal Charge and it's an average increase, which means the value of your property will impact your rates increase in 2023/24.

## Annual Property Valuations

In accordance with the State Government requirements, the Valuer-General Victoria is responsible for all property valuations. Starting in 2019, municipal property valuations have been undertaken every year, instead of every two years.

Property owners may object to the valuation of their property within 60 days of the date of issue on the initial rates notice. For more information, call 5220 7111.

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### Golden Plains Shire Council



PO Box 111  
Bannockburn Vic 3331



5220 7111



[goldenplains.vic.gov.au](https://goldenplains.vic.gov.au)



[enquiries@gplains.vic.gov.au](mailto:enquiries@gplains.vic.gov.au)

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## General Rates

Council is required to use property values as the basis for distributing the rating burden across the municipality. The total amount of rate revenue is divided across the total value of rateable properties in the Shire to establish the rate in the dollar. The rate in the dollar is then multiplied by each individual property's Capital Improved Value (CIV) to calculate how much each property owner pays.

In its 2023/24 Budget, Council has invested in important road and community infrastructure projects, and will continue to deliver more than 70 valuable services for the residents of Golden Plains Shire. To find out more about this year's Council Budget, visit [goldenplains.vic.gov.au/budget](https://goldenplains.vic.gov.au/budget).

## Municipal Charge

The Municipal Charge is a flat charge of \$250 for every rateable property in Golden Plains Shire in 2023/24. A fixed rate charge ensures that all residents make a standard contribution and means that the rate share is equitably distributed across the Shire.

## Waste Management Charge

This charge pays for the kerbside collection of household waste and recycling, and waste management including the State Government Landfill Levy – a charge Council must pay when disposing waste into landfill. In 2023/24, every household that receives Council's waste service has the Waste Management Charge of \$427.

## Fire Services Property Levy

The Fire Services Property Levy is collected with Council rates and passed directly to the State Government to fund Victoria's fire services. The Levy is made up of a fixed charge and a variable charge based on the property's capital improved value. Find out more at [www.firelevy.vic.gov.au](https://www.firelevy.vic.gov.au).

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### Customer Hubs



2 Pope Street  
Bannockburn Vic 3331



19 Heales Street  
Smythesdale Vic 3351

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Please contact Council with any questions regarding your Rates Notice. If you are experiencing financial hardship, please contact Council early to arrange a payment plan.

If your notice shows Arrears Carried Forward, this payment is due immediately.

When contacting Council, please quote your Property No. to the officer.

Fire Service Levy is applicable to all properties and does not replace your normal property insurance. Council acts as a collection agency on behalf of the State Revenue Office.

Australian Valuation Property Classification Code: a code assigned to the land based on existing use.

Site Value: value of land only.

Payment options for Bpay and Post Billpay. The Reference Number is the same but the **Biller Code** is different for each, please be careful when entering the Biller Code.

Please check your details carefully including names and address. It is your responsibility to notify Council of any changes.

## Rates and Valuation Notice

for the Period 1 July 2023 to 30 June 2024



ABN 86 998 570 296  
All items are GST free.

AB Citizen and CD Citizen  
PO BOX 123  
LETHBRIDGE VIC 3332

### Three Payment Options for 2023/24 Rates

#### 1. One Full Payment

One Payment in Full	\$2,287.96
Due by 15 February 2024	

Residents paying their rates in a single payment must pay by this date.

#### 2. Four Instalment Payments

First Instalment	\$571.99	Due by 30 September 2023 <small>*Includes arrears</small>
Second Instalment	\$571.99	Due by 30 November 2023
Third Instalment	\$571.99	Due by 28 February 2024
Fourth Instalment	\$571.99	Due by 31 May 2024

To join the instalment plan, your first payment is due on 30 September 2023.

#### 3. Ten Monthly Payments

Please contact Council to register: 5220 7111	
Ten Monthly Payments	\$228.80
By Direct Debit	Due 15th of the month From Sept 2023 to June 2024
Rating Period	1 July 2023 to 30 June 2024
Valuation Date	1 January 2023
Issue Date	August 2023

To join the monthly payment plan, your first direct debit payment is due 15 September 2023.

Capital Improved Value: value of land plus building plus improvements.

Net Annual Value: annual rental income of property or 5% of the CIV.

The Municipal Charge is a fixed rate for every property in Golden Plains Shire.

Differential Rate: the 'rate in the dollar' charged on properties. This varies by land category.

Arrears Carried Forward	\$
Pay Immediately	

Rates & Charges 2023/24	\$
Total Payable	\$

Property No.	909106
Property	45 Smith Road, LETHBRIDGE VIC 3322 718m2 Lot 119 641010
Valuations	Site Value: Land only Capital Improved Value: Land + buildings + improvements Net Annual Value
Rates and Charges	Residential Rates 0.002682 x \$560,000 Waste Management Charge Municipal Charge Sub Total
Fire Services Property Levy	Category: Residential Residential Variable 0.000059 x \$560,000 Residential Fixed
AVPCC	Total
	110 - Detached Dwelling

### Payment Options

Online or by phone  
www.goldenplains.vic.gov.au/payment  
Phone: 5220 7111 Ref:



Bill Code: 35238 Ref:  
BPAY\* this payment is via internet or phone banking.  
BPAY View\* View and pay this bill using internet banking.  
BPAY View\* Registration No:



In Person Pay by cheque, cash or EFTPOS (including credit card)  
at a Council Customer Hub: 2 Pope St, Bannockburn or  
19 Heales St, Smythesdale.



Mail Post cheque and payment slip to PO Box 111, Bannockburn Vic 3331

Direct Debit  
Call 5220 7111 for  
an application form



In store at Australia Post,  
online at auspost.com.au/postbillpay  
or call 13 18 16

Billpay Code: 2335

Property No: 909106

Property Address:  
45 Smith Road,  
LETHBRIDGE VIC 3322

Full Payment  
\$2287.96



Or First Instalment  
\$571.99

