



# COUNCIL PLAN 2021-2025

QUARTERLY PROGRESS REPORT  
Q4: APRIL – JUNE 2023



# ACKNOWLEDGEMENT OF COUNTRY

Golden Plains Shire spans the Traditional lands of the Wadawurrung and Eastern Maar people. We Acknowledge them as the Traditional Owners and Custodians.

Council pays its respects to Wadawurrung Elders past, present and emerging. Council also respects Eastern Maar Elders past, present and emerging.

Council extends that respect to all Aboriginal and Torres Strait Islander People who are part of the Golden Plains Shire.

*Artwork: by Shu Brown*



## Y2 | 22/23 ANNUAL OPERATIONAL PLAN

### STRATEGIC DIRECTION 1: COMMUNITY

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
1.1 SAFE, RESILIENT AND PROUD COMMUNITIES	Y2  1.1.1 Education, programs, services and infrastructure to enable people to feel safe in their local communities including preventing and responding to family violence and improving mental wellbeing			100%
1.1 SAFE, RESILIENT AND PROUD COMMUNITIES	→ Design, maintain and monitor public spaces and infrastructure, including investigation of enforcement approaches and CCTV, to enable community safety and to target illegal and dangerous activities.	<ul style="list-style-type: none"> <li>Dumping.</li> <li>Vandalism.</li> <li>Property damage.</li> </ul>	<ul style="list-style-type: none"> <li>At its November meeting, Council resolved to note that the CCTV Steering Committee did not recommend the installation of CCTV at this time. However, recommended other proactive actions including education and asset improvement.</li> </ul>	100%
1.1 SAFE, RESILIENT AND PROUD COMMUNITIES	→ Implement the Municipal Health and Wellbeing Action Plan 2021-2025 to collaborate and advocate with community and partners for initiatives that raise awareness of health and wellbeing.	<ul style="list-style-type: none"> <li>Educating the community about mental wellbeing and mental illness.</li> <li>Access to, and provision of, health and wellbeing services across the Shire, including mental health support services and resources.</li> <li>The prevention of family violence, including partnerships with prevention, response and support services, raising awareness and advocating for services.</li> <li>Improving access to an integrated response to support those experiencing family violence.</li> <li>Increasing community participation in preventative screening.</li> </ul>	<ul style="list-style-type: none"> <li>Council's Community Leadership Program concluded in quarter 4 and the Community Leadership group is set to implement an Indigenous Community Garden as a project deliverable.</li> <li>Council officers continued to have a presence at the Bannockburn Farmer's Market to raise awareness of overall health and wellbeing.</li> <li>Council is working with the Geelong Prostate Cancer Support Group to develop an awareness campaign to increase prostate cancer testing.</li> <li>Bannockburn College were supported to access the Youth Hub to facilitate lunchtime Wellbeing programs. 11 students attended.</li> <li>Council was part of a regional collaboration to promote smoking and vaping cessation.</li> <li>Council launched the inaugural Young Women's Leadership Program.</li> <li>Council delivered parenting programs from Bannockburn and Woody Yaloak with a total of 68 parents participating.</li> <li>Council submitted a grant application to the Department of Transport and Planning for \$95,000 to implement recommendations from the Transport Connections Study.</li> <li>Council's partnership with MELI (formerly Barwon Child, Youth and Family) to provide mental wellbeing services in the municipality has concluded. 180 clients received mental wellbeing support across 2022/23.</li> <li>Council prepared and distributed mental health information packs to 31 senior residents who are accessing the Regional Access Service in quarter 4.</li> </ul>	100%
1.1 SAFE, RESILIENT AND PROUD COMMUNITIES	Y2  1.1.2 Leadership and advocacy to build strong, safe and resilient communities			100%
1.1 SAFE, RESILIENT AND PROUD COMMUNITIES	→ Partner with community safety stakeholders (e.g. Victoria Police, SES and CFA) to advocate, communicate and promote community safety infrastructure and activities.	<ul style="list-style-type: none"> <li>Advocacy for improved police response times and a 24/7 Police Station in Bannockburn.</li> <li>Continue to work EM agencies to assist and help prepare our residents in case of an emergency.</li> </ul>	<ul style="list-style-type: none"> <li>Across 2022/23 Council have facilitated several projects to increase community resilience and help communities prepare for, respond to and recovery from an emergency. This has included a series of Get Techy, Get Ready interactive workshops, in collaboration with the CFA and Safer Together.</li> <li>Council is currently working towards a 'Do it yourself Dereel' day where the CFA, SES and other agencies will be present to offer advice to community members. It is envisaged that this program will increase community resilience in the areas the program is targeted.</li> </ul>	100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
1.1 SAFE, RESILIENT AND PROUD COMMUNITIES	→ <b>Work with community stakeholders to implement plans, policies, communications and engagement that target prevention, resilience, preparedness and recovery from emergencies and natural disasters (eg. fires and floods).</b>	<ul style="list-style-type: none"> <li>Municipal Emergency Management Plan.</li> <li>Municipal Recovery Plan.</li> <li>Fire Prevention Plan.</li> <li>Local Laws.</li> <li>Domestic Animal Management Plan.</li> <li>Recovery assistance for community in response to the COVID 19 pandemic.</li> <li>Assessing and responding to health impacts.</li> </ul>	<ul style="list-style-type: none"> <li>Throughout July to September 2022, Council together with the Municipal Emergency Management Planning Committee prepared approved a new Municipal Emergency Management Plan and implemented new Local Laws and Domestic Animal Management Plan.</li> <li>All other plans aligned to this Council Plan action are current. This Council Plan action is complete for 2022/2023.</li> </ul>	100%
1.2 CELEBRATING AND CONNECTING COMMUNITIES	<b>Y2  1.2.1 Promote and connect to our indigenous heritage and the traditional custodians of Golden Plains</b>			100%
1.2 CELEBRATING AND CONNECTING COMMUNITIES	→ <b>Implement actions result from the Reflect Reconciliation Action Plan (RAP).</b>	<ul style="list-style-type: none"> <li>Review of Kindergarten service Rap and engagement and support from Wadawurrung. Staff Professional development/training.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues to drive delivery of actions through the RAP Working Group and monitor the delivery of actions through Cascade Reporting and through the governance of the RAP Working Group.</li> <li>Council has further strengthened relationships with Wadawurrung Traditional Owners Corporation with consultations continuing for 2023, two sessions were available to Staff, April session cancelled but Wadawurrung Traditional Owners Corporation and May sessions, four different council met to discuss work related to Kindergarten RAP, Customer Service Guidelines, National Reconciliation Week and NAIDOC week, Economic Development Strategy, Facility and Building Operations.</li> <li>Council Officers Relieved National Reconciliation Week activities in May 2023 which included partnering with Geelong Regional Libraries and the Mobile Library Service to deliver First Nations Storytime Sessions with over 500 children attending. An intergenerational talk with Bonnie Chew and Daughter delivered to Council Staff, Trina Dalton-Oogjes, Wadawurrung and Gunditjmara undertook two traditional basket waving workshops with over 20 participants attending.</li> <li>Council funded cooking kit baskets that were distributed to our Kindergartens and Inverleigh Limited Hours Program for Nations Reconciliation Week in May 2023. Over 234 children across the shire took part in cooking Cinnamon Myrtle Cookies throughout the week.</li> <li>Inverleigh and Teesdale Kindergarten educators and the Family Day Care Team Leader had consultations with a Wudawurrung Elders to gain support in starting and reviewing individual service Reconciliation Action Plans. Teesdale Educators consulted with a Wudawurrung Elder to gain information and support surrounding the creation of cultural artwork to be placed at the entrance of the kindergarten.</li> <li>The Family Day Care Reconciliation Action Plan is currently in review.</li> <li>Cultural Flags were placed in Maternal Child Health consulting rooms.</li> </ul>	100%
1.2 CELEBRATING AND CONNECTING COMMUNITIES	<b>Y2  1.2.2 Recognising the rich history and artistic potential of Golden Plains Shire</b>			100%
1.2 CELEBRATING AND CONNECTING COMMUNITIES	→ <b>Implement actions arising from the Arts, Culture and Heritage Strategy, delivering on Arts programs that align with the strategy.</b>		<ul style="list-style-type: none"> <li>Council continues to build the capacity of arts, culture and heritage through the development of a new Arts Culture and Heritage Advisory Committee and an Expression of Interest is being developed and recruitment process to be finalised by August/ September 2023.</li> <li>Council, in partnership with Geelong Regional Library Corporation, continue to deliver creative workshops facilitated by local artists in Bannockburn Library, with one session delivered in May, Paper Animation Workshop with Local artist Samantha Thompson. 10 participants registered, with a fully booked session and waitlist.</li> <li>The planning for Photo[synthesis] Workshop with to be held at Teesdale Grassy Woodlands in August, with participants registered to participate in Spring in the Shire competition opening later this year.</li> <li>Successful activation of new exhibition spaces in The Well Smythesdale, Bannockburn Cultural Centre (BCC) and Golden Plains Civic Centre (GPCC) have been implemented. The second group exhibition launch called Retrail on show at The Well, Smythesdale. A Solo exhibition has also been launched at the Bannockburn Shire Officers by Ros Lawson.</li> <li>Ashtree and Future Tens Consultants have been appointed to delivery Cultural Ecology Survey in July/ August, including site visits, community focus group sessions to capture data to create a Cultural and Creative Practitioner Database and Map for Golden Plains Shire.</li> </ul>	100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
1.2 CELEBRATING AND CONNECTING COMMUNITIES	→ Provide and seek opportunities for participation and engagement in Arts, Culture and Heritage activities.	<ul style="list-style-type: none"> <li>Arts Programs.</li> <li>Digital Heritage Exhibit.</li> <li>Supporting community art initiatives.</li> <li>Value and protect the history of Golden Plains Shire Council by implementing the Civic Collection Policy.</li> <li>Scope for a Public Arts Strategy for FY 23/24.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues to co design arts programs with community and key partners such as GP Arts Inc, Geelong Regional Libraries, Community Artists, Historical Societies and Cultural Practitioners.</li> <li>Council continues to progress discussions with Victorian Collections regarding digital access to the Golden Plains Shire Civic Collection through their library and available by the end of the year (December 2023).</li> <li>Council continues to support groups in the planning and delivery of art initiatives: Golden Plains Stories, oral histories project and website, Vera Scantlebury Sculpture complimentary community garden project with first nations peoples and Creative Arts workshops engaging local artists in the delivery of workshops to community through Geelong Regional libraires program in Bannockburn.</li> <li>Scoping for the development of a public art strategy and policy has been completed which will lead to the development of a Public Art and Memorials Strategy for 2024.</li> </ul>	100%
1.2 CELEBRATING AND CONNECTING COMMUNITIES	Y2  1.2.3 Supporting events and activities across the Shire to bring communities together and promote participation			100%
1.2 CELEBRATING AND CONNECTING COMMUNITIES	→ Provide opportunities for community to build social connection and encourage and foster local talent through community events, festivals, celebrations and activities.	<ul style="list-style-type: none"> <li>Council events and celebrations.</li> <li>Community-led events, festivals and markets.</li> </ul>	<p>Council continues to build social connection and encourage and foster local talent through community events, festivals, celebrations and activities. Activities across Quarter 4 include:</p> <ul style="list-style-type: none"> <li>Councillor Listening Posts</li> <li>Community Strengthening Grants</li> <li>Unveiling of Dr Vera Scantlebury Brown OBE sculpture in Linton</li> <li>Inaugural Golden Plains Careers Expo</li> <li>Monthly Farmers Markets</li> <li>School Holiday programs</li> <li>Art Workshop series</li> <li>Wiser Drive Program</li> <li>Expand Your Impact workshop series</li> <li>Youth Hub Drop-in Programs</li> <li>Golden Plains Arts Trail</li> <li>Edible Gardens Webinar</li> <li>Bringing Up Kids program</li> <li>Golden Plains Arts Trail</li> <li>Draft Budget Forums</li> <li>Grant Writing Workshops</li> <li>Parenting Children Who Worry sessions</li> <li>Small Business and Community Networking Luncheon</li> <li>Growing Places Information Sessions</li> </ul>	100%
1.3 COMMUNITY PARTICIPATION, ENGAGEMENT AND OWNERSHIP	Y2  1.3.1 Empower and build the capacity of residents and groups to get involved and contribute to communities			100%
1.3 COMMUNITY PARTICIPATION, ENGAGEMENT AND OWNERSHIP	→ Implement and monitor the Community Planning Program Action Plan to build knowledge, capacity, and ownership across Golden Plains Shire communities.	<ul style="list-style-type: none"> <li>Development of a volunteer strategy.</li> <li>Strengthening support for Community Coordinators.</li> <li>Linking to and supporting other community groups and activities.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues to progress the Volunteer Action Plan, a training plan for community volunteers has been advertised, 5 sessions across July 2023 to March 2024. Sessions include Putting out the Welcome Mat (Engagement with Your Community), Project Planning and Development, Teamwork and Problem Solving, Advocacy and Building Community with Social Media. Council has developed relationships with other neighboring Council to research and further develop Council's Volunteer Program.</li> <li>The Community Planning Program Action Plan 2021-2024 Continues to be delivered, a Community Online is being built with Web developers anticipated to be Launched in October/November 2023.</li> <li>Council has undertaken an Expression of Interest process with all communities across Golden Plains Shire for the next round of community planning July 2023-June 2024. Council has accepted the expressions of interest from Mannibadar, Cape Clear/Illabrook/Rokewood Junction, Linton, Garabaldi, Meredith and Bannockburn who will commence planning processes across August/September.</li> </ul>	100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
1.3 COMMUNITY PARTICIPATION, ENGAGEMENT AND OWNERSHIP	→ Provide and link community volunteers to support and funding opportunities available.	<ul style="list-style-type: none"> <li>Community Strengthening Grants Program.</li> <li>Other grants programs (Government and Agencies).</li> <li>Council programs and initiatives.</li> <li>Networks, resources, and links to other volunteer groups.</li> </ul>	<ul style="list-style-type: none"> <li>The 2023 Round 1 Community Strengthening Grants were awarded May 2023, 8 Community Grants Awarded and over \$30,000 from community grants budget invested in community for 2023/2024 Financial year. Over \$64,000 will be invested in community projects across the Smythesdale, Bannockburn, Meredith, Haddon, Cape Clear and Inverleigh from this round.</li> <li>Council continues to promote and encourage use of grant finder tool, Grant Guru, with businesses, community groups, service organisations and individuals.</li> <li>Grants Writing Workshops were delivered in Smythesdale and Bannockburn by Grantus there were over 20 participants across both workshops.</li> <li>The 2023 round for Berrybank Windfarm Community Grants opened on the 1st of June 2023. 14 Application were received. Assessment processes to be undertaken in July/August and grants awarded in August 2023.</li> <li>Council signed 5 funding agreements with State Government for projects to be delivered across areas such, Emergency Management, Kindergarten infrastructure and support, Recreation Infrastructure Upgrades, Health and Wellbeing and Early Years Learning Management Work Force Planning.</li> </ul>	100%
1.3 COMMUNITY PARTICIPATION, ENGAGEMENT AND OWNERSHIP	Y2  1.3.2 Provide and activate spaces and develop opportunities for communities to connect and participate			100%
1.3 COMMUNITY PARTICIPATION, ENGAGEMENT AND OWNERSHIP	→ Promote participation and community activities through the provision of a network of Council facilities.	<ul style="list-style-type: none"> <li>Review and implement policies that promote access to, activation and utilisation of community facilities.</li> <li>Implementation of improved systems and processes.</li> <li>Implementation of the adopted fees and charges model.</li> <li>Maintenance and works to ensure facilities are fit for purpose.</li> <li>Collection of data and analysis to inform assessment of future community facility needs and/or rationalisation.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues to promote local physical activity opportunities, user group activities and community events at local facilities.</li> <li>Council Officers continue to implement annual building and open space maintenance works to improve access and utilisation of community and recreation facilities. Projects include: <ul style="list-style-type: none"> <li>Meredith Ceiling, Flooring and Painting Project</li> <li>Woody Yaloak Equestrian Public Toilet Improvements (sinks and taps)</li> <li>Leighdale and Woody Yaloak Equestrian Centre Perimeter fencing replaced</li> </ul> </li> <li>Fees and charges for community facilities will remain the same in 2023/24 following the implementation of revised facility fees and charges in 2022/23. The SpacetoCo room booking system continues to enable online and automation of booking and analysis of usage at community facilities.</li> </ul>	100%
1.3 COMMUNITY PARTICIPATION, ENGAGEMENT AND OWNERSHIP	→ Support and empower community volunteers and committees in managing public spaces/places and accessing funding opportunities.		<ul style="list-style-type: none"> <li>Council Officers continue to work closely with management entities and sporting clubs responsible for the management of Council owned/ delegated facilities. During Quarter 4, Council Officers spent time supporting the following management entities to review and adopt Council's new license Template: <ul style="list-style-type: none"> <li>Smythesdale Public Garden and Brewery Dam (still to be finalised)</li> <li>Woody Yaloak Equestrian Centre</li> <li>Lethbridge Recreation Reserve/Lake</li> <li>Leighdale Equestrian Centre</li> </ul> </li> <li>The 3 Management/ Tenant Agreements for the Linton Shire Hall spaces were extended for an additional 12 months following Council's endorsement in April 2023.</li> <li>In line with Council's ongoing long term facility planning processes, several planning projects continued to progress with community volunteers. The following groups participated in this process: <ul style="list-style-type: none"> <li>Bannockburn Football Netball Club (Female Friendly Changeroom Upgrade)</li> <li>Ross Creek Recreation Reserve Committee of Management (Ross Creek Recreation Reserve Masterplan)</li> <li>Smythesdale Progress Association (Smythesdale Public Gardens and Brewery Dam Masterplan)</li> <li>Woody Yaloak Equestrian Centre Committee of Management (Woody Yaloak Equestrian Centre Development Plan)</li> </ul> </li> <li>The Management contract for the Bannockburn Recreation Centre was extended for a further three years with YMCA Geelong (until 30 June 2025). Ownership of the Bannockburn Community Stadium in High Street transitioned across to St Mary McKillop Primary School in May 2023.</li> </ul>	100%
1.4 VALUING COMMUNITY DIVERSITY AND INCLUSION	Y2  1.4.1 Value and provide inclusive opportunities for residents of all ages, genders and abilities to meaningfully participate in community life			100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
1.4 VALUING COMMUNITY DIVERSITY AND INCLUSION	→ <b>Deliver on the actions from the Active Ageing and Inclusion Plan 2020-2024.</b>	<ul style="list-style-type: none"> <li>Focus on access and inclusion.</li> <li>Supporting residents to maintain independence and remain living safely within their homes.</li> <li>Removing barriers to accessing community and provide capacity building opportunities.</li> <li>Raising awareness of and targeting elder abuse within the community.</li> </ul>	<ul style="list-style-type: none"> <li>Planning is underway to deliver Wiser Driver in October 2023 for up to 18 residents.</li> <li>Council has continued to promote the Bins4blokes campaign across the municipality. Evaluation of this project will occur January 2024.</li> <li>Council facilitated two Escape the Cold events for older adults at Meredith and Haddon with over 30 community members attending who all received Winter Safety Packs.</li> <li>Council is currently developing a 12-month program of health information workshops which will cover topics including diabetes, nutrition and mental health in Inverleigh, Meredith, Linton, Smythesdale, Bannockburn, Dereel and Rokewood.</li> <li>The Active Aging and Inclusion Advisory Committee met on 15 June 2023, with seven community members attending via hybrid.</li> <li>Council provided service navigation expertise advice at Council led events to discuss services accessible to individuals accessing My Aged Care support.</li> <li>An outdoor dining pod with disability access was purchased and installed at Bannockburn YMCA.</li> <li>Four disability access audits have been conducted on council facilities in Bannockburn.</li> </ul>	100%
1.4 VALUING COMMUNITY DIVERSITY AND INCLUSION	→ <b>Demonstrate leadership on gender equity and promote respectful relationships through partnerships, programs, activities, spaces and education and Council's implementation of the Gender Equality Act 2020.</b>	<ul style="list-style-type: none"> <li>Build capability of internal leadership of GE Champions.</li> <li>Implement an internal program to undertake Gender Impact Assessments across Council Business Units.</li> </ul>	<ul style="list-style-type: none"> <li>Five Gender Impact Assessments were completed this quarter. The cumulative total for 2022/23 is 14.</li> <li>Increased data collection of intersectional data for internal staff.</li> <li>Training available on online system for all staff regarding unconscious bias, workplace diversity and gender equality.</li> <li>Implementation of a traineeship program that supports people in marginalised groups participate in local employment pathways to roles in Council.</li> <li>Promotion of shared care responsibilities and flexible work arrangements for all staff (Male Town Maintenance field worker to commence Parental Leave as the primary carer early 2023).</li> <li>Council commitment to the introduction of a fourth flagpole which allows Council to celebrate and provide representation on observance days.</li> </ul>	100%
1.4 VALUING COMMUNITY DIVERSITY AND INCLUSION	→ <b>Promote and encourage activities that build awareness of gender diversity and support inclusion for LGBTQIA+ communities.</b>		<ul style="list-style-type: none"> <li>Council continues to support LGBTQIA+ young people via The Bannockburn College youth Pride Party group and an IDABOBIT Day event, which was attended by 88 young people.</li> <li>A fourth flagpole has been installed so Council can recognise days of significance, including support for LGBTQIA+.</li> <li>Council has developed of annual calendar of Significant Dates and Celebrations around diversity, wellbeing, community, that promotes awareness and support by Council in the community.</li> </ul>	100%
1.4 VALUING COMMUNITY DIVERSITY AND INCLUSION	→ <b>Realise and promote the potential of young GPS residents.</b>	<ul style="list-style-type: none"> <li>Delivery of programs at the Golden Plains Youth Hub including partnership development for new service provision.</li> <li>Develop a 12-month Youth Development Action Plan.</li> <li>Develop a Youth Development Strategy.</li> <li>Municipal Early Years Plan.</li> <li>A program of Shire-wide youth activities and events.</li> <li>Development of Municipal Early Years Plan and commence implementation.</li> <li>Engage and network with Active aged and inclusion and Youth/Health wellbeing teams to ensure access and support to families and children across the early year's programs and services.</li> </ul>	<ul style="list-style-type: none"> <li>Council delivered the inaugural Golden Plains Careers Expo which had over 400 attendees and 30 stalholders present.</li> <li>Council launched the Recognising Young People platform to recognise and celebrate achievements of young people in the Shire.</li> <li>Council successfully received \$2,000 for a YouthFest grant to activate the Meredith Skate Park in September 2023.</li> <li>Council delivered 8 holiday programs for young people with 35 attending. The cumulative total is 214.</li> <li>Council ran and facilitated other activities for young people across the Shire with 430 young people attending. The cumulative total is 1001.</li> <li>77 young people attended drop in sessions that were delivered at the Golden Plains Youth Hub. The cumulative total is 608.</li> <li>Council's Youth Activation Committee has planned a photography and plant identification workshop to take place in August 2023.</li> <li>Council's Youth Activation Committee are planning an intergenerational art gallery bus trip in September 2023.</li> <li>Council received \$25,000 from VicHealth to develop a co-designed sensory garden at the Golden Plains Youth Hub.</li> </ul>	100%

## STRATEGIC DIRECTION 2: LIVEABILITY

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT	<b>Y2  2.1.1 Maintaining and improving our road and bridge networks</b>			100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT		<ul style="list-style-type: none"> <li>Advocate for further investment in roads infrastructure.</li> </ul>	<ul style="list-style-type: none"> <li>VicRoads projects.</li> <li>Black Spot funding.</li> <li>Regional Roads Victoria and other funding opportunities.</li> <li>Improvements/duplication of the roads from Bannockburn to the Geelong Ring Road.</li> <li>Stages 4 &amp; 5 Meredith-Shelford Road.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT		<ul style="list-style-type: none"> <li>Implement Council's road and bridge upgrade programs.</li> </ul>	<ul style="list-style-type: none"> <li>Phase 3 of the Local Roads and Community Infrastructure (LRCI) projects has commenced. Phase 4 projects identified, however Federal Government guidelines yet to be announced.</li> <li>Council continues to meet quarterly with the Department of Transport and Planning (DTP) to advocate for road improvements and maintenance of roads throughout the municipality. Major works have been completed on DTP roads throughout the region.</li> <li>Grant applications submitted and outcomes: <ul style="list-style-type: none"> <li>Department of Transport (DOT) Blackspot Projects Submissions unsuccessful for the 2022/23 program.</li> <li>Department of Infrastructure bridge construction grant application submitted in Quarter 1 was unsuccessful. Application submitted in Quarter 2 was successful for Hendersons Bridge replacement and upgrade in Bamganie. An amendment to the application is subject to final approval.</li> <li>Road safety improvements associated with Northern Streetscapes Project was unsuccessful. This application was submitted to the Transport Accident Commission (TAC) in Quarter 1.</li> <li>Expression of Interest submitted to the Department of Transport (DOT) in December for the Safer Roads Program. Projects submitted were speed zone changes on various roads in Golden Plains, pending advice on success.</li> </ul> </li> <li>Meredith-Shelford Road Stage four commenced in October and is 100% complete; stage 5 is 90% complete.</li> <li>A letter was sent at the end of quarter 3, from Council's Mayor to the Minister of Roads (including Local State and Federal MPs) requesting for an update on the Midland Highway duplication project.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT		<ul style="list-style-type: none"> <li>Annual road renewal projects.</li> <li>Traffic or road safety infrastructure.</li> </ul>	<ul style="list-style-type: none"> <li>The 2022/23 Road and Bridge Upgrade Program is now complete as per schedule.</li> <li>Arthurs Lane Bridge replacement commenced in January and is 100% complete.</li> <li>Tannery Road Floodway upgrade commenced in January and is 100% complete.</li> <li>Drainage projects are at design phase with catchment assessments planned for areas impacted by flooding in October and November 2022. Common Road/Faulkner Road catchment assessment commenced in February and is 100% complete.</li> <li>Frenchmans Road bridges replacement projects is 100% complete.</li> <li>Council's Annual Reseal Program is 100% complete.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT	<b>Y2  2.1.2 Advocate and plan for safe pedestrian, cycling and recreation paths and trails that reduce reliance on vehicles</b>			100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT		<ul style="list-style-type: none"> <li>Implement path and trail improvements to promote safe, active transport, including the Three Trails Project.</li> </ul>	<ul style="list-style-type: none"> <li>Implement the Tourism Comms strategy promoting the Three Trails intra-state and inter-state.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT		<ul style="list-style-type: none"> <li>Implement path and trail improvements to promote safe, active transport.</li> </ul>	<ul style="list-style-type: none"> <li>Council continued working on the development of the Tracks and Trails Strategy. In Quarter 4 a Findings and Issues Paper was presented to Council following an assessment of all known existing trails across the Shire, the review of relevant Council, State and Federal Government Strategies and Plans, and a broad community engagement process which included in person and online engagement opportunities.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT		<ul style="list-style-type: none"> <li>Safe commuter cycling options.</li> <li>Implementation of new footpaths in townships.</li> <li>Existing footpath and trail inspections, maintenance and replacement.</li> <li>Preparing a path strategy and assessment of funding strategies to identify off-road cycling and walking options.</li> </ul>	<ul style="list-style-type: none"> <li>Council successfully applied for funding to develop a Tracks and Trails Strategy to help guide future direction and investment in this space and encourage physical activity. Engagement has been completed and an Issues and Opportunities Report was presented to Councilors at the June 2023 Strategic Briefing that will inform the Draft Strategy.</li> <li>Council continued to plan for trail improvements around the Haddon Lions Park to create a circular loop around the playground and parking area and connect to the Haddon Recreation Reserve. Further works in Haddon (including asphaltting) were put on hold to priorities safety repairs on the Kuruc-a-ruc Trail following the heavy rainfall events in late 2022.</li> <li>The township footpath strategy commenced in Quarter 4 with the consultant collecting data and preparing engagement plan to commence in 2023/24.</li> </ul>	100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT	→ <b>Investigate sites and options to provide or advocate.</b>	<ul style="list-style-type: none"> <li>Pedestrian crossings in townships.</li> <li>Safe road crossings at school/school bus drop-off points.</li> <li>Shared paths and trails.</li> <li>Footpath linkages.</li> <li>Rural paths connecting townships, including further investigation of a Teesdale to Bannockburn path.</li> </ul>	<ul style="list-style-type: none"> <li>Paths connecting townships, including further investigation of a Teesdale to Bannockburn path are part development of the Track and Trails Strategy which is now in the drafting stage following community engagement and presentation of an issues and opportunities report.</li> <li>Work to install a gravel footpath at Ferrars Road, Rokewood, from the information board to the public toilet, was completed in Quarter 2.</li> <li>Footpaths outside of the Rokewood and Haddon Primary School's were completed in Quarter 3.</li> <li>Replacement of footpaths in Yellow Gum Drive and along Main Road, Teesdale were completed in Quarter 4.</li> <li>In partnership with Department of Transport and Planning (DTP) and Tawarri Estate developer, Mercer and Main Road in Teesdale intersection upgrade and new bus stop works commenced in Quarter 3 are 100% complete. A second bus stop and shelter to be installed in Quarter 4 is 100% complete.</li> <li>Safer pedestrian crossing points are proposed for Rokewood and Teesdale pending approval by the Department of Transport and Planning (DTP).</li> <li>Signage to support speed limit reductions in Linton, Smythesdale, Teesdale and Bannockburn were installed in Quarter 4.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT	<b>Y2  2.1.3 Continue to advocate and explore transport options across the Shire</b>			100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT	→ <b>Advocate to State and Federal Governments for improved public transport infrastructure and connected services.</b>	<ul style="list-style-type: none"> <li>The extension of Ballarat Bus to Smythesdale.</li> <li>More public transport services from Bannockburn to Geelong.</li> <li>Re-instatement of train from Bannockburn to Geelong.</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing representation to State and Federal MPs as to how important the need for increased and improved public transit options into Geelong and Ballarat. The G21 Regional Transport Strategy is to be released in July and the Greater Ballarat Alliance of Councils has prepared a project brief to undertake a similar Strategy for the Ballarat region.</li> </ul>	100%
2.1 CONNECTED AND ACCESSIBLE ROADS, CROSSINGS, PATHS AND TRANSPORT	→ <b>Implement recommendations from the Shire wide Department of Transport (DOT) Study.</b>		<ul style="list-style-type: none"> <li>Council and Department of Transport continue to work together to address recommendations outlined in the report, Golden Plains Shire Transport Connections Study 2022. Some of these areas include improvement to existing public transport networks, complimentary services that address last mile, limited services and poor accessibility, improved communication and ticketing and moderate infrastructure and accessibility enhancements.</li> </ul>	100%
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	<b>Y2  2.2.1 Provide, maintain and advocate for sustainable and accessible facilities that promote and enable healthy recreation, physical activity and social connection</b>			100%
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	→ <b>Implement Play Space and Sport and Active Recreation Strategies.</b>	<ul style="list-style-type: none"> <li>Development of a Community Subsidy Policy and Capital Works Assessment Tool.</li> <li>Implementing Play Space upgrades and further consult with community regarding the future decommissioning of play spaces at identified sites.</li> <li>Maintaining and strengthening relationships, collaborations and actively participating in regional and state recreational and sporting partnerships.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues to implement recommendations/ actions from both the Sport and Active Recreation and Play Space Strategies. Strategy work progressed has included: <ul style="list-style-type: none"> <li>The Golden Plains Golden Plains Shire Tracks and Trails Strategy</li> <li>Woody Yalaok Equestrian Centre Development Plan</li> <li>Smythesdale Public Gardens and Brewery Dam Draft Masterplan.</li> <li>Council placed the draft Ross Creek Recreation Reserve Masterplan on public exhibition with the final version scheduled to be provided to the July Council meeting.</li> </ul> </li> <li>An update on Golden Plains Play Space Strategy was provided to Councillors in March 2023 and further work on reviewing this is in progress. A play upgrade at Meredith was completed as part of the Meredith Multi Play project, final works at Linton Play Space were completed and planning for the Lethbridge Upgrade is progressing. Ongoing maintenance to address actions identified in the Hutchison Park Services Audit continues to occur.</li> <li>The draft Capital Project Priority Pipeline and Assessment Criteria was progressed, with plans to present the draft to Council's Senior Management Team early in the new financial year.</li> <li>Contractors were appointed to progress plans for the Bannockburn Bike Park Development, Inverleigh Active Youth Space and Bannockburn Victoria Park Female Friendly Changerooms, whilst final plans for Smythesdale Sub-Regional Play Space and Woody Yalaok Recreation Reserve Lighting Upgrade were completed.</li> </ul>	100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	→ <b>Prioritise, advocate and plan for upgrades, new community recreational facilities and rationalisation of existing facilities consistent with the principles in the Play Space Strategy, Sport and Active Recreation Strategy and Community and Social Infrastructure Plan.</b>	<ul style="list-style-type: none"> <li>Facilities that may be appropriate for funding opportunities.</li> <li>Growth planning and future provision.</li> <li>A diversity of recreation offerings.</li> <li>Female friendly and universally accessible facilities.</li> <li>Consideration of dog parks.</li> <li>Outdoor exercise equipment.</li> </ul>	<ul style="list-style-type: none"> <li>Council has submitted four applications under the Federal Governments Investing in Our Communities Program on the back of Federal election commitments. These were for the Linton Oval Upgrade, Inverleigh Active Youth Space, Bannockburn Female Friendly Change and Bannockburn Family Service Centre.</li> <li>Projects completed with official openings conducted include Ross Creek Play and Active Recreation Upgrade, Rokewood Netball/Tennis Courts and Meredith Multi Play. An irrigation upgrade and hard wicket cricket replacement occurred at Haddon Recreation Reserve.</li> <li>Recreation projects in design or delivery phase include: <ul style="list-style-type: none"> <li>Bannockburn Skate Bowl</li> <li>Lethbridge Play Space Upgrade</li> <li>Rokewood Community Hub</li> <li>Leighdale Equestrian Centre Arena</li> <li>Smythesdale Sub-Regional Play Space</li> <li>Woody Yaloak Equestrian Facility Planning.</li> </ul> </li> <li>Concept work to prepare further applications for Federal funding commitments is occurring for Woody Yaloak Recreation Reserve Lighting and Maude Community Hub.</li> <li>Engagement on the proposed Smythesdale Sub-Regional Play Space.</li> <li>Successful funding was announced under the State Government's 'Country Football Netball Program' to deliver an oval upgrade at the Don Wallace Recreation Reserve in Teesdale.</li> <li>Council is awaiting details of the \$1.5M State Election commitment made towards Don Wallace Recreation Reserve (Female Friendly Change).</li> <li>Tendering has been completed for the Linton Oval Reconstruction with a report to be provided to Council in July 2023.</li> <li>Council also commenced works on an upgrade of open space facilities at the Bannockburn Recreation Precinct, including concreting, and the installation of synthetic turf, a rotunda and BBQ facilities.</li> </ul>	100%
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	<b>Y2  2.2.2 Programs, initiatives and services to promote optimal health and wellbeing, including physical activity, healthy eating, mental health and social connection</b>			100%
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	→ <b>Facilitate healthy and active living by supporting low cost, place based recreational activities to promote inclusion, participation and connection.</b>	<ul style="list-style-type: none"> <li>Explore establishment of Park Run in the North of Shire.</li> <li>Work with clubs, committees and volunteers to deliver 'Come and try days' and activation events.</li> <li>Implementation and promote Active Golden Plains.</li> <li>Develop and implement positive aging activities.</li> <li>Annual Senior Citizens Festival.</li> </ul>	<ul style="list-style-type: none"> <li>The Active Golden Plains Spring into Summer initiatives were completed in September and October 2022, with program assessment and planning for 2023/24 initiatives well progressed. New branding for the program has been developed with merchandise and apparel to support implementation and build awareness in 2023/24</li> <li>Council Officers helped to promote local club and community initiatives, including come and try activities/registration days and provided access and information regarding initiatives or grant funding opportunities available to clubs, recreation groups and committees.</li> <li>Council continues to explore events with existing active community groups such as Men's sheds, Neighbourhood houses and Senior Citizen groups.</li> </ul>	100%
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	→ <b>Support and build capacity of community groups, clubs and committees to activate recreation facilities and to provide, promote and advocate for safe and equitable participation opportunities.</b>	<ul style="list-style-type: none"> <li>Sporting clubs.</li> <li>Committees of Management at halls and recreation facilities.</li> <li>Men's Sheds.</li> <li>Social and interest groups.</li> </ul>	<p>In quarter 4, Council continued to assist new and existing management entity volunteers to better understand and abide by their incorporated association status requirements and activate their facilities. This included:</p> <ul style="list-style-type: none"> <li>Working with Leighdale Equestrian Centre COM to conduct their AGM and provide new members with training</li> <li>Supporting the Lethbridge Recreation Reserve Committee and Smythesdale Progress Association to implement new license agreements with Council</li> <li>Developing future site concept plans with Meredith, Napoleons and Shelford Recreation Reserves to assist with future facility planning, advocacy and prioritising project enhancements</li> <li>Assisting the Woody Yaloak Equestrian Centre to progress infrastructure plans following the adoption of their site masterplan. This project was partially funded by Sport and Recreation Victoria.</li> </ul>	100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
2.2 SUPPORTING HEALTHY AND ACTIVE LIVING	→ <b>Support programs, initiatives and partnerships that promote and advocate for healthy eating and drinking and access to safe, affordable and nutritious food.</b>	<ul style="list-style-type: none"> <li>Education to schools, community groups, sporting clubs and workplaces.</li> <li>Review and support food security programs, activities, spaces and measures.</li> <li>Supporting community projects that promote food security.</li> <li>Identify inter-generational program opportunities.</li> </ul>	<ul style="list-style-type: none"> <li>Council launched the Edible Gardens - extended series webinars and 170 registrations have been received to date.</li> <li>Council continued to attend the Bannockburn Farmer's Market to promote the Choose Water Every Day campaign.</li> <li>Council's partnership with Barwon Water continues with the provision of hydration stations at the Bannockburn Farmer's Market.</li> <li>Council continues to work with Bannockburn College to achieve the first small bite 'Refresh the fridge' for the Vic Kids Eat Well program.</li> <li>Planning and delivery of the Stephanie Alexander Kitchen Garden program for schools is underway.</li> <li>Council has partnered with Jean Hailes For Women's Health, WHISE, Cancer Council and Hesse Rural Health to deliver free online information sessions during Women's Health Week.</li> <li>Planning is underway for a Reusable Products Rebate Program.</li> <li>Council has received \$30,000 from VicHealth to conduct a local food needs assessment in preparation for launch of local food network.</li> </ul>	100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	<b>Y2  2.3.1 Identify areas across the Shire that balance future urban growth whilst maintaining rural and township character</b>			100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	→ <b>Continue advocacy and planning to consider and accommodate for a variety of living options, including maintaining and improving rural and township character and the provision of affordable and social housing.</b>		<ul style="list-style-type: none"> <li>Draft Growing Places Strategy considers a mixture of growth scenarios most appropriate for this municipality. A number of technical documents have been prepared to inform the Strategy and consider Character of each town, hierarchy of towns and agriculture in the context of population increase.</li> <li>Affordable and Social Housing is being considered as part of new developments in Bannockburn. 6% social housing is being pursued in the Bannockburn South East Precinct Structure Plan and Bruce Creek West.</li> <li>All developments are considering a mix of lot sizes to provide for some smaller lots to facilitate more affordable housing.</li> </ul>	100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	→ <b>Implement Strategic Land Use Planning</b>	<ul style="list-style-type: none"> <li>Prepare Smythesdale &amp; Cambrian Hill Structure Plans.</li> <li>Prepare Shire Wide Settlement Strategy.</li> <li>Prepare Shire Wide Development Contributions Framework.</li> <li>Undertake a review of the Golden Plains Planning Scheme.</li> <li>Prepare Teesdale Flood Study.</li> <li>Prepare a Shire Wide Open Space Strategy.</li> </ul>	<ul style="list-style-type: none"> <li>Smythesdale Structure Plan is on hold until further progress is made with the Draft Growing Places Strategy.</li> <li>Cambrian Hill application being considered by DTP's Development Facilitation Program (DFP). DFP decision expected late July.</li> <li>The Draft Growing Places Strategy is progressing well. 90% of the technical documents have been completed. Community consultation has commenced and will conclude in July. A community engagement report will be provided to Council in November.</li> <li>Mesh consultants have completed a draft Development Contributions Implementation Plan for officers to review.</li> <li>The Planning Scheme Amendment to incorporate the 20(2) recommendations from the Planning Scheme Review has commenced with support from the Regional Hubs team (DTP).</li> <li>Teesdale Flood Study is completed, with a report to Council expected in August/ September seeking authorisation to prepare an Amendment.</li> <li>Request for quote has been completed for the Open Space Strategy in anticipation of the 2023/2024 budget allocation.</li> <li>Bruce Creek West and Ormond Street rezoning applications are being assessed.</li> </ul>	100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	→ <b>Manage planning applications, subdivisions and implement planning controls in accordance with the Planning Scheme.</b>		<ul style="list-style-type: none"> <li>Quarter 4 update: <ul style="list-style-type: none"> <li>Council received 72 new planning permit applications and determined 66 applications in Quarter 4.</li> <li>65% of applications were completed within 60 days.</li> <li>The total estimated cost of works for permits issued was \$16,000,000</li> </ul> </li> </ul>	100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	<b>Y2  2.3.2 Ensure and provide infrastructure to accommodate and service existing and developing communities across the Shire</b>			100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	→ <b>Advocate for and provide new and upgraded infrastructure projects across the Shire.</b>	<ul style="list-style-type: none"> <li>Implementing infrastructure works outlined in Council's Capital Works Program.</li> <li>Projects, subject to external funding, including Hendersons Rd Bridge, Ross Creek Play and Active Rec Upgrade and Leighdale Equestrian Centre Upgrade.</li> <li>Actively seek funding opportunities for infrastructure development and/or renewal.</li> </ul>	<ul style="list-style-type: none"> <li>New drainage works for several locations are at design phase. This includes catchment assessment at locations where flooding occurred during October and November 2022. Projects are planned to commence throughout 2023/24.</li> <li>Upgrade of Golden Plains Civic Centre (GPCC) carpark, servicing the Bannockburn Children's Centre commenced in February and was completed in Quarter 4.</li> <li>New footpath works scheduled for early Quarter 3 in Rokewood and Haddon are now completed. Additional paths planned pending design and community engagement at various locations are planned for 2023-2024.</li> <li>Final Design of the Inverleigh main street drainage and carpark upgrade completed in Quarter 2; Tender and engagement with stakeholders and procurement completed in Quarter 4. Works are due to commence in August 2023 and scheduled for completion in October 2023.</li> <li>Bannockburn Integrated Water Management Planning project commenced in February 2023 review existing IWM infrastructure and identifying future opportunities.</li> <li>Various open space projects continue to be delivered including viewing platform at Bruces Creek, Bannockburn (completed), viewing deck at Leigh River (completed) and viewing deck and Leigh River Junction (planning).</li> <li>The Meredith Multi Play (BMX track, skate park and playground) project commenced in Quarter 3 with works completed and opening event held in Quarter 4.</li> </ul>	100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	→ <b>Consider planning and rezoning amendments that provide a diversity of land use to support and service liveability and growth including commercial, industrial, rural and residential land.</b>		<ul style="list-style-type: none"> <li>The Draft Growing Places Strategy considers residential growth in conjunction with Industrial and Commercial opportunities.</li> <li>Council's consultant has provided Council officers with a report to determine the feasibility of expanding the Commercial Zone in the existing Bannockburn Town Centre.</li> <li>The new Bannockburn South East Precinct Structure Plan identifies a secondary retail node.</li> <li>The rezoning to facilitate the expansion of the Bannockburn Industrial Estate is progressing.</li> </ul>	100%
2.3 PROVIDE FOR A DIVERSITY OF LIFESTYLE AND HOUSING OPTIONS	→ <b>Ensure infrastructure and services are planned in new communities through social infrastructure planning and implementation of a Development Community Contribution Policy into the Golden Plains Planning Scheme.</b>		<ul style="list-style-type: none"> <li>Draft Development Contributions Implementation Plan/ Roadmap has been prepared for officers to review.</li> <li>Development Contributions are being sought for Bannockburn South East Precinct Structure Plan, Bruce Creek West, Bannockburn Industrial Estate Expansion, Ormond Road Bannockburn, Cambrian Hill and the Terrier Road Inverleigh Subdivision.</li> <li>Received Grant funding to work with Department of Education to update Golden Plains Shire Kindergarten Infrastructure Services Plan in 2023/24.</li> </ul>	100%
2.4 ATTRACTIVE AND WELL-MAINTAINED INFRASTRUCTURE AND PUBLIC SPACES by 30th Jun 2025	<b>Y2  2.4.1 Provide high quality public spaces and infrastructure</b>			100%
2.4 ATTRACTIVE AND WELL-MAINTAINED INFRASTRUCTURE AND PUBLIC SPACES by 30th Jun 2025	→ <b>Provide and advocate for safe and attractive design to preserve and improve rural and urban character.</b>	<ul style="list-style-type: none"> <li>Open spaces, parks and reserves.</li> <li>Streetscapes and drainage.</li> <li>Trees, shade, furniture and landscaping.</li> <li>Lighting, car parks, signage and public amenities.</li> <li>Community facilities.</li> </ul>	<ul style="list-style-type: none"> <li>Road and Drainage maintenance works increased significantly due to the recent storm and flooding events in October and November 2022. Teams with the support of contractors are actioning repairs as quickly as possible to provide safe access for all road users.</li> <li>Annual roadside slashing program was completed in Quarter 3.</li> <li>Roadside clearance of vegetation contract continues.</li> <li>Inverleigh Tree succession program has closed engagement and removal commenced in quarter 4. Planting of new trees commenced in quarter 4. Works will continue into 2023-2024.</li> <li>The beautify Bannockburn volunteer group have completed maintenance of the median strips in High Street Bannockburn in Quarter 3.</li> <li>Landscaping maintenance of the median strips in Linton was completed in quarter 4. Tree pruning was completed in quarter 3.</li> <li>The annual Grading Maintenance program commenced in Quarter 4.</li> <li>Open drain maintenance program commenced in Quarter 4 with the purchase of a new Excavator and will continue.</li> <li>Open Space Upgrades as part of LRCI funding have occurred at Lethbridge Lake with boardwalk construction completed and the new public toilet in planning. Works have also commenced at Edinburgh Reserve in Linton.</li> </ul>	100%
2.4 ATTRACTIVE AND WELL-MAINTAINED INFRASTRUCTURE AND PUBLIC SPACES by 30th Jun 2025	<b>Y2  2.4.2 Maintain the amenity and cleanliness of townships, roadsides and public spaces</b>			100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
2.4 ATTRACTIVE AND WELL-MAINTAINED INFRASTRUCTURE AND PUBLIC SPACES by 30th Jun 2025	↳ <b>Service, maintain and renew assets to provide usable and attractive public spaces that support a variety of social and community uses and safety.</b>	<ul style="list-style-type: none"><li>• Town maintenance and presentation.</li><li>• Drainage servicing / cleaning.</li><li>• Litter collection.</li><li>• Mowing and grass slashing.</li><li>• Roadside and tree maintenance.</li><li>• Rubbish bins and rubbish removal.</li><li>• Street sweeping.</li></ul>	<ul style="list-style-type: none"><li>• Town maintenance and presentation includes an ongoing program of mowing, grass slashing, and litter collection as part of the town maintenance and presentation works.</li><li>• In February 2023 Officers prepared a Tree Protection and management policy to support roadside and tree maintenance activities and manage risk identified as part of internal audit. Presented to Council and publicly exhibited.</li><li>• Additional waste removal/collection was provided to Clean Up Australia Day community groups and during large events, for example music festivals.</li><li>• Street sweeping of kerb and channel and open drain cleaning in townships commenced in Q4 in Scarsdale, Linton, Smythesdale, Shelford and Meredith.</li></ul>	100%


## STRATEGIC DIRECTION 3: SUSTAINABILITY

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
3.1 VALUING AND PROTECTING NATURE, CULTURAL HERITAGE AND THE ENVIRONMENT	<b>Y2  3.1.1 Ensuring our native vegetation, ecosystems, flora and fauna and old growth trees are healthy and protected</b>			95%
3.1 VALUING AND PROTECTING NATURE, CULTURAL HERITAGE AND THE ENVIRONMENT		<ul style="list-style-type: none"> <li>Actions that target preservation, protection and promotion of ecosystems, native vegetation and fauna.</li> <li>Carry out works in line with Natural Reserves Management Plans.</li> </ul>	<ul style="list-style-type: none"> <li>Highlights for Quarter 4 includes the progressing of priority actions within the Climate Emergency Plan: <ul style="list-style-type: none"> <li>The first fleet transition workshop with Warrnambool City Council and Colac-Otway Shire was held 14 June to present fleet performance overviews of Councils, analysis and planning to continue with draft plans anticipated by August.</li> <li>Development of a climate risk framework for Council has commenced.</li> </ul> </li> <li>The draft Moorabool River Reserve Master Plan has been finalised following detailed review and distributed internally for feedback. Preparations for public consultation are underway.</li> <li>Works continue in line with site specific Natural Reserves Management Plans include revegetation with indigenous species, pest plant and animal control, planned ecological and cultural burns and native grassland establishment and supporting appropriate community uses and activities.</li> </ul>	90%
3.1 VALUING AND PROTECTING NATURE, CULTURAL HERITAGE AND THE ENVIRONMENT		<ul style="list-style-type: none"> <li><b>Preserve and protect native vegetation and assess potential environmental impact of developments, including through appropriate land use planning, developer contributions and vegetation offsets.</b></li> </ul>	<ul style="list-style-type: none"> <li>Council Officers work closely with the Statutory and Strategic Planning teams who refer planning and development works to the Environment and Sustainability team to ensure compliance with legislation, vegetation protection and management of environmental impacts.</li> <li>Natural Resource Management Project Officer attend and contribute to development planning strategic meetings. Three major developments being assessed include, Bannockburn Southeast Precinct Structure Plan, Bruce's Creek West Development and the Bannockburn Industrial Estate Development.</li> </ul>	100%
3.1 VALUING AND PROTECTING NATURE, CULTURAL HERITAGE AND THE ENVIRONMENT	<b>Y2  3.1.2 Value, promote and preserve our cultural and natural heritage for future generations</b>			100%
3.1 VALUING AND PROTECTING NATURE, CULTURAL HERITAGE AND THE ENVIRONMENT		<ul style="list-style-type: none"> <li><b>Implement initiatives to protect the cultural and natural heritage of Golden Plains Shire.</b></li> </ul>	<ul style="list-style-type: none"> <li>Acknowledge and preserve Aboriginal values and culture through partnerships, land management practices and education</li> <li>Maintain, store and promote the Golden Plains Civic Collection</li> <li>Connect with community-based historical interest groups</li> <li>Promote places of indigenous, natural and historical significance across the Shire.</li> </ul>	100%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	<b>Y2  3.2.1 Provide sustainable and efficient waste management services</b>			88%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION		<ul style="list-style-type: none"> <li><b>Continue to work with regional partners and stakeholders to develop waste minimisation, management and education strategies and to advocate for Regional or State waste improvements and initiatives, such as the Container Deposit Scheme.</b></li> </ul>	<ul style="list-style-type: none"> <li>Council continues to be involved in collaborating on regional waste projects, including with G21 councils on a potential regional facility and City of Ballarat on a potential Circular Economy Facility in the Ballarat area.</li> </ul>	100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	→ Continue with the implementation with initiatives from the Waste and Resource Recovery Strategy 2020-2030.	<ul style="list-style-type: none"> <li>Responsive household waste collections services – garbage and recycling.</li> <li>Ongoing consideration for treatment of FOGO through collaboration with the Regional Renewable Organics Network.</li> <li>Landfill management and rehabilitation.</li> <li>Public/ community litter bins and services delivery.</li> </ul>	<ul style="list-style-type: none"> <li>Waste Officers continue to manage the kerbside collection contract.</li> <li>Officers have provided detailed options modelling work to Council for introduction of the glass service. Planning towards introducing a FOGO service to align with the Barwon Water RRON (Regional Renewable Organics Network) development to start by Mid-2025.</li> <li>Preparation of technical information for the Rokewood closed Landfill Rehabilitation project is in progress.</li> <li>Teesdale closed landfill rehabilitation project process has commenced.</li> </ul>	75%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	Y2  3.2.2 Investigate options for the disposal of hard waste and prevention of illegal dumping			85%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	→ Respond to incidences of illegal dumping and respond with different approaches to prevention and enforcement.		<ul style="list-style-type: none"> <li>Work to respond to illegal dumping continues. Council Officers have commenced the development of a new process to assist Council Officers address illegal dumping incidents.</li> <li>Signage and surveillance cameras in areas of high dumping have been installed.</li> <li>Council Officers continue to follow up, issue notices and infringe people caught dumping rubbish.</li> <li>Council Officers continue to work closely with the Environment Protection Authority of Victoria to investigate illegal dumping.</li> </ul>	100%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	→ Review of the Waste Strategy to review hard waste initiatives and opportunities.		<ul style="list-style-type: none"> <li>A detailed hard waste collection cost/benefit analysis with options has been presented to Senior Management for consideration and planned to be presented to Council at a briefing in August.</li> </ul>	70%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	Y2  3.2.3 Education and promotion of responsible behaviours to reduce waste to landfill			70%
3.2 EFFECTIVE AND RESPONSIVE WASTE SERVICES AND EDUCATION	→ Continue engaging with community and businesses on waste reduction strategies and responsible waste disposal options.	<ul style="list-style-type: none"> <li>Increase recycling and reduce recyclables contamination.</li> <li>Curtail incidents of illegal dumping.</li> <li>Encourage appropriate disposal of hazardous materials.</li> <li>Continuation of the Waste Education Officer position to provide education opportunities with the community.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues the delivery of the Waste Communication Plan. In Quarter 4, due to resourcing waste education activities have been deferred until recruitment of a Sustainability Officer in Quarter 1 2023/24.</li> </ul>	70%
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	Y2  3.3.1 Conduct land management practices and behaviours that enable a safe and thriving natural environment			98%
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	→ Continue to work with private landowners and businesses to educate and partner in appropriate and sustainable land management, agriculture and natural resource practices.		<ul style="list-style-type: none"> <li>Council regularly responds to enquiries from residents about sustainable land management, agricultural and natural resource practices.</li> </ul>	100%
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	→ Protect the health of waterways and facilitate sustainable water use through implementation of water security initiatives in the Environmental Strategy 2019-2027.		<ul style="list-style-type: none"> <li>Council continues to work with the Barwon and Central Highlands Integrated Water Management (IWM) Forums. The Bannockburn Integrated Water Management Plan project has begun and stakeholder engagement for the IWM prepared. The first workshop was held on 29th May, with drafting of visions and objectives. Engagement with Wadawurrung has also commenced.</li> <li>Due to commencement delays, a variation agreement has been approved by DEECA for Bannockburn IWM delivery by Feb 2024.</li> <li>Council is working with the Corangamite Catchment Management Authority (CCMA) on the Kitjarra-dja-bul Bullarto langi-ut project to help plan and protect waterways in the South of shire.</li> <li>The Moorabool River Reserve Master plan has progressed.</li> </ul>	100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	→ Undertake activities that reduce the risk of wildfires and flood events.	<ul style="list-style-type: none"> <li>Issuing fire prevention notices.</li> <li>Planned burns, fuel reduction, roadside slashing and drainage maintenance.</li> <li>Community education regarding fire and flood safety, risk mitigation and preparedness for fire and flood events.</li> </ul>	<ul style="list-style-type: none"> <li>Council Officers have conducted the second round of Fire Hazard Inspections in the municipality, with over 400 Fire Prevention Notices issued during both rounds.</li> <li>35 properties were found to be non-compliant and infringements issued. Where required, Council Officers engaged a contractor to attend and slash a number of properties.</li> <li>Council Officers and contractors finalised the roadside slashing program in March 2023.</li> <li>Council Officers have been working with CFA, have attended to meetings, assisted the CFA in preparing for Planned Burns and been present in the Incident Control Centre when required on extreme fire weather days.</li> <li>Following flood events in October and November 2022, catchment studies have been identified for affected areas in Inverleigh, Teesdale and Bannockburn. The Inverleigh flood study has progressed with modelling and options assessments report due in April.</li> <li>Council continues to liaise with CCMA to investigate works on the levee at Inverleigh.</li> </ul>	100%
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	→ Undertake pest plant and animal management control programs and community education to target and reduce the prevalence of invasive species in natural systems.	<ul style="list-style-type: none"> <li>Delivery of an Invasive Weed Strategy and Action plan.</li> </ul>	<ul style="list-style-type: none"> <li>On ground works continue to manage pest plants and animals in public spaces across the municipality.</li> <li>Council Officers continue to encourage landholders to address pest plant issues, by issuing on going correspondence to landholders.</li> </ul>	90%
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	<b>Y2  3.3.2 Support and partner with the community on environmental initiatives</b>			100%
3.3 RESPONSIBLY MAINTAINING AND MANAGING NATURAL LANDSCAPES AND RESOURCES	→ Ongoing building awareness and capacity of communities to respond to local environmental issues and to implement sustainable practices.	<ul style="list-style-type: none"> <li>Connecting and supporting Landcare and environmental interest groups.</li> <li>Community activities and education that promote ownership of sustainability issues and the natural environment, including clean-up days, greening activities and tree plantings.</li> </ul>	<ul style="list-style-type: none"> <li>Council continues to work with, and support of, the Environmental Volunteers and Agency network to support volunteers and community groups tackling environmental issues.</li> <li>Through the School Planting Fund, small grants of \$250 were provided to schools, for the purchase and planting of local indigenous plant species.</li> </ul>	100%
3.4 MITIGATING CLIMATE CHANGE AND CLEAN / GREEN TECHNOLOGY	<b>Y2  3.4.1 Implement approaches to address and mitigate climate change</b>			75%
3.4 MITIGATING CLIMATE CHANGE AND CLEAN / GREEN TECHNOLOGY	→ Tackle climate change and its impact on health.	<ul style="list-style-type: none"> <li>Implementing the initiatives from the Emission Reduction Action Plan, including:               <ol style="list-style-type: none"> <li>Delivering and implementing the Climate Emergency Plan.</li> <li>Partnerships, collaboration and engagements to raise awareness and promote whole-of-community planning and engagement on mitigation/adaptation focused activities.</li> <li>Investigate approaches to build community understanding and develop actions to prevent, prepare, respond and recover from the impact of climate change and extreme weather conditions including on health and wellbeing.</li> <li>Promote, encourage and educate the community on healthy and sustainable food systems, production and practices.</li> </ol> </li> </ul>	<ul style="list-style-type: none"> <li>Work is ongoing to undertake mitigation measures (reducing carbon emissions through the Victorian Energy Collaboration, solar installations) and adaptation measures.</li> <li>The Barwon South West Climate Alliance continues working with the Victorian Greenhouse Alliances more broadly to advocate for Climate Change to be prioritised as part of the Planning Schemes and Victoria's Planning Legislation more broadly.</li> <li>Council has commenced its fleet transition plan project through a collaborative procurement process with Warnambool City Council and Colac Otway Shire Council. The first workshop was held in June, and fleet profiles have been established and key considerations have been identified to inform draft transition plans.</li> <li>Work has commenced to investigate the development of a climate risk register and management plan for the Shire.</li> </ul>	75%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
3.4 MITIGATING CLIMATE CHANGE AND CLEAN / GREEN TECHNOLOGY	Y2  3.4.2 Promote and encourage the use of sustainable and clean energy and technology			75%
3.4 MITIGATING CLIMATE CHANGE AND CLEAN / GREEN TECHNOLOGY	 Further develop projects and initiatives that encourage the use of renewable energy and carbon neutral practices.	<ul style="list-style-type: none"> <li>Implement sustainable practices into Council's operations to reduce emissions, including the purchase and use of environmentally friendly and clean technology products and solutions.</li> <li>Environmentally Sustainable Design of buildings and public infrastructure.</li> <li>Consider further sustainable building and energy efficient design requirements in the Planning Scheme.</li> <li>Water and energy efficient appliances, practices, infrastructure and retrofit options for Council and community example. solar and water harvesting projects.</li> <li>Community education and promotion of clean energy technology and sustainable buildings and practices.</li> <li>Advocate for improved infrastructure to support clean energy and green technology including changes to the power grid to accept renewable energy inputs (example. household solar, windfarms).</li> </ul>	<ul style="list-style-type: none"> <li>The Climate Emergency Plan contains actions to reduce energy consumption and mitigate the impact of Climate Change.</li> <li>Solar panels and battery storage has been installed at two dedicated Emergency Relief/Recovery Centres in the Shire to ensure electricity is available at times of need in support of the Shire's energy resilience programming.</li> <li>Planning for the development of what ESD means for Council's development of guidelines has commenced.</li> <li>Council Officers continue to work with the Senior Management Team regarding the net zero carbon and Climate Emergency Plan.</li> </ul>	75%

## STRATEGIC DIRECTION 4: PROSPERITY

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	<b>Y2  4.1.1 Support the development of young children and their families</b>			100%
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	→ <b>Identify Funding for Kindergarten Infrastructure</b>	<ul style="list-style-type: none"> <li>Applications for building block grant for at least two facility extensions Haddon and Teesdale.</li> <li>Including grant application concept and detailed planning and community/service user consultation incl construction.</li> <li>Preparation including planning and concepts, community (user) consultation for new service in North of Shire and South Bannockburn.</li> </ul>	<ul style="list-style-type: none"> <li>Three Building Blocks Kindergarten Infrastructure Grant approved. Preparations are underway to roll these into a Building Blocks Partnership to pipeline of projects throughout the municipality. Kindergarten Infrastructure Services Plan updated including pre prep with grant income received from Department of Education.</li> </ul>	100%
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	→ <b>Provide services, infrastructure and support to enable health, wellbeing and development in early years.</b>	<ul style="list-style-type: none"> <li>Maternal and Child Health.</li> <li>Community Playgroups.</li> <li>Supported Playgroups.</li> <li>Parenting support groups.</li> <li>Implementation of funded three years of reform.</li> <li>Delivery of quality and assessable early years services and advocate for essential services and childcare options for families across the shire.</li> </ul>	<ul style="list-style-type: none"> <li>Family Day Care continues to recruit new Family Day Care educators across the Shire, with communications plan to be launched August 2023. 19 active enrolments with 186 hrs of care provided per week.</li> <li>Planning, enrolments and staffing for kindergarten in 2024 has commenced. High numbers of interest have been identified for funded 3 and 4-year-old kindergarten (109 3-year-old and 153 4-year-old). Enrolments offers for 2024 expected to be delivered in August.</li> <li>Universal Reporting for quarter 4 identified 101.6% Maternal and Child Health enrolments, with 503 children participating in Key Age and Stage consultation. Council Maternal and Child Health nurses have delivered 91 hours of Enhanced support across quarter 4, with 37 active clients.</li> <li>Across 2023/24, Council have recorded 60 births and 40 referrals for Allied Health.</li> <li>Supported Playgroups continue to be delivered in North and South and the Sleep and Settling program continues to provide consultation and 1-1 family support.</li> </ul>	100%
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	<b>Y2  4.1.2 Enable access to education, learning and skill development through all stages of life</b>			100%
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	→ <b>Advocate to Government, business and service providers for investment and programs to support education.</b>	<ul style="list-style-type: none"> <li>School infrastructure and school program funding across the Shire.</li> <li>New schools in Bannockburn South and Smythesdale.</li> <li>Vocational learning in farming agriculture and mechanical trades.</li> </ul>	<ul style="list-style-type: none"> <li>Council Officers working in Economic Development assisted with the delivery of the Inaugural Golden Plains Careers Expo by linking Federation University as a guest speaker and linking local business owners with the event.</li> </ul>	100%
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	→ <b>Collaborate with learning centres, local groups and activities to promote skill development opportunities including with Emergency Services, Mens Shed's and Interest Groups.</b>		<ul style="list-style-type: none"> <li>Council Officers have worked with various community groups across 2022/23 to provide assistance in developing project plans and operational budgets. This has helped community groups to increase both project management skills and event sustainability.</li> <li>Council Officers have partnered with the Men's Shed in Linton to create seating to be installed in Linton on site where the Vera Scantlebury Sculpture is located, as a part of a project involving the Linton Primary School and Wadawurrung Caring for Country Team and First Nations Wadawurrung Woman Bonnie Chew in the development of an indigenous garden project. The seating will be installed August/ September.</li> </ul>	100%
	→ <b>Investigate partnerships with TAFE and higher education providers to service the Golden Plains Shire community.</b>	<ul style="list-style-type: none"> <li>Course offerings.</li> <li>Locations within the Shire.</li> <li>Transport to learning providers.</li> <li>Online options.</li> </ul>	<ul style="list-style-type: none"> <li>Representatives from the Bannockburn College, Gordon TAFE and Geelong Regional Library Network continue to be briefed on demographic profiles and growth data for the municipality, with intentions for networks to connect and explore future possibilities.</li> </ul>	100%





Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
4.1 EDUCATION, LEARNING AND SKILL DEVELOPMENT	→ Provide fixed and mobile library services in partnership with Geelong Regional Library Corporation (GRLC).		<ul style="list-style-type: none"> <li>Council Officers continue to strengthen relationships between internal units of Council and the library to enhance service/ partnership offerings and promote increased participation. This has been demonstrated through the development of various projects specifically being delivered in line with GRLC Strategic Plan and Council's Arts, Culture and Heritage Strategy, Municipal Health and Wellbeing Plan, Active Ageing and Inclusion Plan and Reconciliation Action Plan.</li> <li>Council continues to progress the purchase and fit out of a new Mobile Library Van through the State Government Living Libraries Funding program. A Request for Quote process has been undertaken, commencement of purchase and fit out of new vehicle has been delayed.</li> </ul>	100%
4.2 SUPPORTING LOCAL PRODUCERS, AGRICULTURE AND BUSINESS	Y2  4.2.1 Provide support to local businesses including farms and small business			100%
4.2 SUPPORTING LOCAL PRODUCERS, AGRICULTURE AND BUSINESS	→ Consider opportunities to further support locally based businesses and suppliers.	<ul style="list-style-type: none"> <li>Buy local community campaigns and promotion.</li> <li>Council's procurement and tendering processes.</li> <li>Promotion and support of healthy and sustainable local food systems.</li> <li>Developing a database of all engaged businesses across the Shire.</li> </ul>	<ul style="list-style-type: none"> <li>Council instigated a Buy Local Campaign during December for pre-Christmas trading.</li> <li>During Quarter 2 Councils relationship management 'Monitor CRMS' software for Economic Development was commissioned. This Economic Development subscription helps to manage a database of engaged businesses across the region.</li> <li>During Quarter 3, Council Officers commenced the development an online business directory.</li> <li>The development of strategies to capture additional visitor stay and spend strategies commenced in Quarter 3.</li> <li>Across Quarter 4 Council engaged with key business representatives in both North and South settlements to discuss potential growth strategies including short stay accommodation strategy, public events and an online business directory.</li> </ul>	100%
4.2 SUPPORTING LOCAL PRODUCERS, AGRICULTURE AND BUSINESS	→ Implement the new Economic Development, Tourism and Investment Attraction Strategy 2022-2032, including ongoing support for small business and agriculture.	<ul style="list-style-type: none"> <li>Support and incentives for small to medium businesses and agriculture.</li> <li>Consideration of coaching for social enterprises, home businesses and business start ups.</li> <li>Developing relationships with food producers to support access to local produce.</li> <li>Identification of new and emerging business opportunities within the Shire.</li> <li>Continue investigations with RDA/Grampians and RDV regarding priority projects resulting from the Agriculture Value Add and Supply Chain Analysis.</li> </ul>	<ul style="list-style-type: none"> <li>The Economic Development, Tourism and Investment Attraction Strategy has progressed to the implementation phase with specified tasks and timelines allocated. A reporting matrix has been completed for implementation at the conclusion of Quarter 1 2023/24.</li> </ul>	100%
4.2 SUPPORTING LOCAL PRODUCERS, AGRICULTURE AND BUSINESS	→ Support events and activities that promote, showcase and connect local businesses.	<ul style="list-style-type: none"> <li>Determining the future delivery model and Council support for the Golden Plains Farmers and Twilight Markets.</li> <li>Business development and regional networking events to build capacity of local business and producers.</li> <li>Review support provided to businesses through COVID 19 and avian influenza and consider recovery assistance mechanisms.</li> </ul>	<ul style="list-style-type: none"> <li>Across Quarter 4, Council supported Northern Business Network events and supported the Bannockburn and District Chamber of Commerce with upcoming events.</li> <li>In June, Golden Plains Shire Council hosted its annual Business and Community Networking Lunch with guest speaker Holly Bailey, Founder of 'Play Like a Girl' Australia.</li> </ul>	100%
4.3 IMPROVED OPTIONS FOR SHOPPING, HOSPITALITY, TOURISM AND EVENTS	Y2  4.3.1 Support initiatives for local shopping and hospitality businesses			100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
4.3 IMPROVED OPTIONS FOR SHOPPING, HOSPITALITY, TOURISM AND EVENTS	→ Advocate for and implement the Streetscape and town centre improvements that maintain town character and rural appeal, including the Northern Streetscape Improvement Program upgrades at Linton, Scarsdale and Smythesdale.		<ul style="list-style-type: none"> <li>Council Officers working in township maintenance continue ongoing work in this space.</li> <li>Northern Township Streetscape Improvement project was adopted by Council. Officers are planning a roll out of improvements and preparing plans for further community input and quotations have been sought for detail design consultants.</li> </ul>	100%
4.3 IMPROVED OPTIONS FOR SHOPPING, HOSPITALITY, TOURISM AND EVENTS	→ Investigate the provision and rezoning of land to attract developers, business and employers including those that provide retail and hospitality opportunities.		<ul style="list-style-type: none"> <li>The report detailing the feasibility of expanding Bannockburn Town Centre commercial land has been completed. The next steps is to determine the prospects of a planning scheme amendment to expand the Bannockburn Town Centre.</li> <li>New retail centre proposed in the Bannockburn South East Precinct Structure Plan.</li> <li>Industrial Land Supply analysis completed as part of the Draft Growing Places Strategy.</li> <li>Further advice has been provided to various individuals and agencies around Industrial Land Supply and existing shortages.</li> </ul>	100%
4.3 IMPROVED OPTIONS FOR SHOPPING, HOSPITALITY, TOURISM AND EVENTS	<b>Y2  4.3.2 Identify and promote activities that attract visitation and tourism</b>			100%
4.3 IMPROVED OPTIONS FOR SHOPPING, HOSPITALITY, TOURISM AND EVENTS	→ Progress and explore actions of the Economic Development, Tourism and Investment Attraction Strategy 2022-2032.	<ul style="list-style-type: none"> <li>Events that attract visitation such as music and food festivals.</li> <li>Activities that promote the Arts and local creative industry, such as open studio programs, arts trail and living sculptures.</li> <li>Sites and tourist attractions, including the Three Trails project.</li> <li>Participation in the World Heritage Program</li> <li>Alliances and networking opportunities including with Geelong and Bellarine Tourism.</li> </ul>	<ul style="list-style-type: none"> <li>The Economic Development, Tourism and Investment Attraction Strategy has progressed to the implementation phase with specified tasks and timelines allocated. A reporting matrix has been completed for implementation.</li> </ul>	100%
4.4 LOCAL EMPLOYMENT AND TRAINING	<b>Y2  4.4.1 Assistance and incentives for businesses to provide for local employment</b>			100%
4.4 LOCAL EMPLOYMENT AND TRAINING	→ Advocate with local businesses, chambers of commerce and employers to target and promote local employment outcomes, including social enterprises.		<ul style="list-style-type: none"> <li>In Quarter 2, Council provided statistical future employment data to Strategic Planning Officers in relation to the Gheringhap Employment Precinct and the Growing Townships Strategy.</li> <li>Across Quarter 3 and 4, Council Officers continue to develop relationship with CLAW Enterprises who have proposed a range of social enterprise, community and entrepreneurship programs with support from RMIT and Berrybank Windfarms.</li> <li>Council continues to support local business to explore opportunities to increase key worker accommodation in Meredith.</li> </ul>	100%
4.4 LOCAL EMPLOYMENT AND TRAINING	→ Work with partners to deliver short term courses, internships and job training opportunities for ratepayers and residents, including promoting the use of Council facilities.		<ul style="list-style-type: none"> <li>The Digital Hub has been used by numerous organisations to deliver staff training and development programs.</li> </ul>	100%
4.4 LOCAL EMPLOYMENT AND TRAINING	<b>Y2  4.4.2 Deliver initiatives that support local training and job opportunities in Golden Plains Shire</b>			100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
4.4 LOCAL EMPLOYMENT AND TRAINING	→ <b>Continue to operate and review the Digital Hub to enable connectivity.</b>	<ul style="list-style-type: none"> <li>Improved connectivity, digital literacy and skills within community.</li> <li>Access for small business and community to utilise and connect via digital technology.</li> </ul>	<ul style="list-style-type: none"> <li>A profile of the Digital Hub was promoted in the March edition of Golden Plains Business News.</li> <li>From July 2022 to June 2023 the Digital Hub has been booked for a total of 857, averaging 71.42 hours per month.</li> <li>Council have installed a people counter to accurately track usage, and continue to collate usage statistics on a monthly basis.</li> </ul>	100%
4.4 LOCAL EMPLOYMENT AND TRAINING	→ <b>Provide Council based opportunities and potential employment pathways for local residents.</b>	<ul style="list-style-type: none"> <li>Apprenticeships, internships and traineeships.</li> <li>Connecting with schools and young residents to promote the diversity of Council activities and career options.</li> <li>Council's work experience program.</li> </ul>	<ul style="list-style-type: none"> <li>Council Officers working in Economic Development assisted with the delivery of the Inaugural Golden Plains Careers Expo by linking Federation University and local business owners with the event.</li> </ul>	100%
4.4 LOCAL EMPLOYMENT AND TRAINING	→ <b>Strengthen communities and provide skill development and participation opportunities through delivery of Council's volunteer program (subject to the Best Value Review outcome).</b>		<ul style="list-style-type: none"> <li>Council officers have initiated conversations with other Local Government Areas, Surf Coast Shire and Shepperton to research other Council Volunteer Models.</li> <li>Council Officers undertook training in between May and June 2023 around National Volunteer Standards, Inclusive Volunteering and Benefits to Volunteering.</li> <li>Council officers delivered the National Volunteers Week Event on 18 May 2023, which included a question and answers Panel sessions with Volunteers across Golden Plains Shire and a representative from Non-Profit Training and launch of the Volunteers In Action Exhibition celebrating volunteers with photographs taken by youth volunteers.</li> </ul>	100%
4.5 PARTNERSHIPS, ADVOCACY AND OPPORTUNITIES FOR INVESTMENT	<b>Y2  4.5.1 Identify and advocate for investment opportunities, partnerships, projects</b>			100%
4.5 PARTNERSHIPS, ADVOCACY AND OPPORTUNITIES FOR INVESTMENT	→ <b>Advocate for improved digital connectivity for residents across the Shire including better access to the NBN and mobile telephone reception.</b>		<ul style="list-style-type: none"> <li>Council have facilitated discussions between Telstra and Golden Plains Windfarm (TAG Energy) promoting a co-contribution to the establishment of a mobile communications tower at Rokewood.</li> </ul>	100%
4.5 PARTNERSHIPS, ADVOCACY AND OPPORTUNITIES FOR INVESTMENT	→ <b>Develop and implement the Economic Development, Tourism and Investment Attraction Strategy 2022-2032.</b>	<ul style="list-style-type: none"> <li>State and Federal Government investment.</li> <li>Private business/industry investment.</li> <li>Innovative, new and value add practices.</li> </ul>	<ul style="list-style-type: none"> <li>Golden Plains Shire Council's Economic Development, Tourism and Investment Attraction Strategy 2022 - 2032 adopted by Council in Quarter 2. Formal implementation practices will commence in Quarter 3, following the requirement of a Senior Economic Development Officer.</li> <li>The Economic Development, Tourism and Investment Attraction Strategy has progressed to the implementation phase with specified tasks and timelines allocated. A reporting matrix has been completed for implementation at the conclusion of Quarter 1 2023/24.</li> </ul>	100%
4.5 PARTNERSHIPS, ADVOCACY AND OPPORTUNITIES FOR INVESTMENT	→ <b>Seek to further develop and promote public/private partnership opportunities with businesses including Berrybank Windfarm and launch the Berrybank Windfarm Community Grants Program.</b>		<ul style="list-style-type: none"> <li>The second round of the Berrybank Wind Farm Community Grant program has been launched in Quarter 4.</li> </ul>	100%



## STRATEGIC DIRECTION 5: LEADERSHIP

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
5.1 INFORMATION AND ENGAGEMENT TO INVOLVE OUR COMMUNITY IN DECISION MAKING	Y2  5.1.1 Provide timely and effective communications about Council services and activities to community and stakeholders			100%
5.1 INFORMATION AND ENGAGEMENT TO INVOLVE OUR COMMUNITY IN DECISION MAKING	 <b>Communicate issues and opportunities with the public across a wide variety of accessible and functional platforms.</b>	<ul style="list-style-type: none"> <li>• Social media.</li> <li>• Website/s.</li> <li>• Printed publications.</li> <li>• Digital Newsletters.</li> <li>• Advertising and marketing.</li> <li>• Media activities.</li> <li>• Review Council's communications and communication platforms through metrics, surveys and feedback.</li> </ul>	<ul style="list-style-type: none"> <li>• Council continues to use different platforms to communicate and engage effectively with the community. This is crucial for reaching a wider audience and fostering engagement. Social media platforms like Twitter and Instagram enable concise updates and visual content sharing. Newsletters allow in-depth discussions and information dissemination. Live streams on platforms like YouTube create interactive experiences. Diverse platforms cater to diverse preferences, expanding community reach and interaction. This quarter the following communications were deployed: <ul style="list-style-type: none"> <li>• The Gazette a bi-monthly print and e-newsletter</li> <li>• Engage a monthly e-newsletter</li> <li>• Weekly Golden Plains Times Advertisements</li> <li>• Golden Plains Business Newsletter</li> <li>• Direct mail out, including printed media outlets, notices and EO's</li> <li>• Frequently asked questions regarding developments</li> <li>• Corporate reporting</li> <li>• Town entry signage</li> <li>• Key messages and facts sheets via the Customer Experience Team</li> <li>• Project specific information sessions</li> <li>• Community events</li> </ul> </li> </ul>	100%
5.1 INFORMATION AND ENGAGEMENT TO INVOLVE OUR COMMUNITY IN DECISION MAKING	Y2  5.1.2 Enhance deliberative engagement to inform and involve community in Council decision making			100%
5.1 INFORMATION AND ENGAGEMENT TO INVOLVE OUR COMMUNITY IN DECISION MAKING	 <b>Consult with the community and provide early engagement on Council decisions and issues of local interest.</b>	<ul style="list-style-type: none"> <li>• Development and implementation of the Communications and Engagement Strategy.</li> <li>• Utilisation of the Community Engagement Register, Council communication channels, existing Council networks and community stakeholders.</li> <li>• Planning, providing and promoting direct Councillor engagement opportunities.</li> <li>• Encouraging community and stakeholder involvement in engagement and advocacy campaigns.</li> <li>• Continue to undertake and evaluate community engagement activities.</li> </ul>	<ul style="list-style-type: none"> <li>• Consulting with the community and providing early engagement on Council decisions is crucial for fostering transparency and inclusivity. It empowers residents, allowing their voices to be heard and their concerns addressed. By involving the community, local issues can be better understood, resulting in more informed decisions that reflect the needs and aspirations of residents and their communities. As Council continues to prioritise community engagement and during this reporting period, Council invited the community to 'have their say' on the following programs, policies and initiatives: <ul style="list-style-type: none"> <li>• Growing Places Strategy</li> <li>• Young Women's Leadership Program</li> <li>• Battle of the Bands</li> <li>• Lethridge Play Space</li> <li>• Bannockburn Skate Bowl Concept Design</li> <li>• Bannockburn Bike Park Concept Design</li> <li>• Smythesdale Sub-Regional Play Space Concept Design</li> <li>• Lethbridge Toilet Block Relocation</li> <li>• Councillor Support and Expense Policy</li> <li>• Council Budget 2023/24 Engagement</li> <li>• Ross Creek Recreation Reserve Master Plan Update</li> </ul> </li> </ul>	100%
5.2 ACCOUNTABLE AND TRANSPARENT GOVERNANCE AND FINANCIAL MANAGEMENT	Y2  5.2.1 Council will operate in an open and transparent manner			100%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
5.2 ACCOUNTABLE AND TRANSPARENT GOVERNANCE AND FINANCIAL MANAGEMENT	→ <b>Implement good governance and decision making processes and meet all legislative requirements.</b>	<ul style="list-style-type: none"> <li>All requirements of the Local Government Act 2020.</li> <li>Council's meeting procedures and Councillor Code of Conduct.</li> <li>Reviewing Council's Vision, Mission and Values.</li> <li>Reviewing and updating Policies and Procedures.</li> <li>Reporting to the community on Council performance and accountability.</li> </ul>	<ul style="list-style-type: none"> <li>Councillor expenses and support policy reviewed, community engagement conducted, and policy presented to Council for endorsement.</li> <li>Review of Councillor Media policy commenced.</li> <li>Unreasonable complainant conduct and potential risk property procedure developed and adopted by FMT to support the Complaints Policy.</li> <li>Preparation for 2024 Local Government Elections commenced</li> <li>Review of the Policy and Procedure Framework commenced and discussions held with other Councils to understand current practice and challenges. Internal discussions about individual team policy structures also commenced.</li> <li>To enhance practices relating to the monitoring and reviewing, all Policies and Procedures have been moved to a central platform.</li> </ul>	100%
5.2 ACCOUNTABLE AND TRANSPARENT GOVERNANCE AND FINANCIAL MANAGEMENT	Y2  <b>5.2.2 Ensure responsible and sustainable financial, asset and risk management</b>			100%
5.2 ACCOUNTABLE AND TRANSPARENT GOVERNANCE AND FINANCIAL MANAGEMENT		→ <b>Implement and review Council's Risk Management Framework and ensure all key risks have been measured and adequately controlled.</b>	<ul style="list-style-type: none"> <li>2023/24 insurance renewals have been completed. Premium increases were reasonable and within expectations and budget. Impacts on the Council insurance market were experienced from increase to personal injury claims across the sector as well as impacts from flood events.</li> <li>Outsourcing of under excess claims management process to insurer-provided service. Positive impact on Council reputation and risk management, as Council remains separated from the claim investigation and determination process.</li> <li>Reviewed Strategic Risk statements adopted by the Senior Management Team, with continued work to be completed to identify causes and controls for identified risks.</li> <li>Fraud risk assessment workshop completed with the Senior Management Team and Corporate Services managers. Session was externally facilitated.</li> </ul>	100%
5.2 ACCOUNTABLE AND TRANSPARENT GOVERNANCE AND FINANCIAL MANAGEMENT		→ <b>Implement policies, processes and initiatives that deliver long-term financial sustainability.</b>	<ul style="list-style-type: none"> <li>Implementation of the 10-year Financial Plan and the Revenue and Rating Plan.</li> <li>Implement a new property and rating system.</li> <li>The review and implementation of procurement policies and procedures.</li> <li>Identification of additional sources of revenue and efficiencies.</li> </ul>	100%
5.2 ACCOUNTABLE AND TRANSPARENT GOVERNANCE AND FINANCIAL MANAGEMENT		→ <b>Manage Council and community assets.</b>	<ul style="list-style-type: none"> <li>Adoption of the Asset Plan in accordance with the Local Government Act 2020.</li> <li>Migrate asset inspection programs to Assetic Maintech including the annual road and footpath inspection program.</li> <li>Consider the findings and implement actions arising from the Community and Social Infrastructure Plan.</li> <li>Planning and budgeting for asset maintenance, renewal programs and regular asset condition audits.</li> <li>Consider the removal of low value or end of life assets.</li> </ul>	100%
5.3 RESPONSIVE SERVICE DELIVERY SUPPORTED BY SYSTEMS, RESOURCES AND AN ENGAGED WORKFORCE	Y2  <b>5.3.1 Council service delivery is efficient and responsive to the needs of the community</b>			95%

Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
5.3 RESPONSIVE SERVICE DELIVERY SUPPORTED BY SYSTEMS, RESOURCES AND AN ENGAGED WORKFORCE	→ <b>Continue to streamline and improve Council's ICT systems and processes.</b>	<ul style="list-style-type: none"> <li>Embed Council First system into Council operations.</li> <li>Evaluate and implement online service delivery options.</li> <li>Enhance operations around GIS systems.</li> <li>Other system reviews as required by operational plans.</li> <li>Implement and embed the Council Customer Service Strategy.</li> </ul>	<ul style="list-style-type: none"> <li>The Core System Transformation Project is continuing to progress with the Customer Request Management System (CRMS) configuration. Progress has been delayed waiting for completed SaaS environment. Finance Management is in build phase and is scheduled for go-live in October. SharePoint Records configuration continues with all PROV requirements and file plan completed along with the Information Architecture and data migration testing is underway. Local Laws order placed, and resources will be assigned post CRMS.</li> <li>Smart Shires is in full rollout phase. 5 Gateways have been erected and a raft of trial sensors are in the field covering people and traffic movement, asset usage and flood monitoring, dashboard and business intelligence work has commenced.</li> <li>The Geographic Information System (GIS) Expression of interest was completed; however, funding has not been secured, a specification is to be created for the project to be shovel ready.</li> <li>Learning and Performance Management systems finalized and going live in Quarter 1 23/24.</li> <li>The Wide Area Network upgrade project has been completed.</li> <li>Security review of Active Directory has been completed.</li> </ul>	85%
5.3 RESPONSIVE SERVICE DELIVERY SUPPORTED BY SYSTEMS, RESOURCES AND AN ENGAGED WORKFORCE	→ <b>Improve the customer experience and build commitment and accountability to service standards and timely responsiveness through the implementation of the Council Customer Service Strategy.</b>		<ul style="list-style-type: none"> <li>The Customer Experience (CX) Strategy 2022 – 2026 was adopted by Council at its meeting on Tuesday 26 April 2022.</li> <li>The CX Strategy puts in focus Council's clear direction for customer experience and the commitment it makes to customers which aligns with the broader Council Plan and reflects the Vision and Values of the organisation.</li> <li>The strategy outlines Council's intent to move away from the traditional mindset of 'customer service' focusing instead on the whole customer journey and experience. CX is proactive - from the moment that the need for Council's service is identified, right through to the delivery of the service. This is our commitment to uplifting the customer experience across the whole organisation.</li> <li>Work has continued through 2022/2023 to implement the action plan of the CX Strategy this has included: <ul style="list-style-type: none"> <li>Rebranding Customer Service to Customer Experience with the introduction of a Coordinator, change in titles and updated position descriptions occurred this quarter. This assists to create wider awareness of CX across the organisation and create CX champions in the business.</li> <li>Re-branding of customer spaces to Customer Hubs has occurred, to ensure customers have a single point of contact for all interactions with Council either in person/ via email or online.</li> <li>CX have continued to work internally with the organisation to strengthen processes and workflows to help improve customer response times and accountability.</li> <li>Phone Numbers and email addresses have been updated to the central Council details across the organisation - removing single points of failure for customers and making the process easy for them to contact Council.</li> <li>Utilising the Take a Bow program to celebrate Service Excellence across the business and highlight positive customer outcomes</li> <li>To embed CX principles into existing processes, all officer position descriptions have been updated to include a capability measure for customer and community focus. Having this on position descriptions ensures that all officers have at least foundational skills and are customer aware.</li> <li>Customer Experience have taken over accountability of the Local Government Community Satisfaction Survey which captures verbatim feedback from 400 residents each year to understand perceptions of Council. We have moved this survey from once year interview to quarterly interviewing to better capture customer feedback throughout the year. We will use this feedback to review areas for improvement for Council.</li> </ul> </li> </ul>	100%
5.3 RESPONSIVE SERVICE DELIVERY SUPPORTED BY SYSTEMS, RESOURCES AND AN ENGAGED WORKFORCE	→ <b>Provide a suite of customer-friendly resources to inform and educate the community and Provide a suite of customer-friendly resources to inform and educate the community and build understanding of regulations, Council service requirements and processes.</b>	<ul style="list-style-type: none"> <li>Complaints handling Charter and to refresh and embed onto the Council website.</li> <li>Delivery of the Council First Project.</li> </ul>	<ul style="list-style-type: none"> <li>Council's website has been updated to a more user-friendly format for customers to visit and interact with. The organisation is continuing to review and tweak the website to optimise customer experience.</li> <li>An Online Customer Hub has been developed, allowing customers to navigate to and see information regarding Customer Experience, Complaints and Submitting Requests.</li> <li>Thew new online forms are being utilised by customers to use to update personal details, allowing customers easy access to update their details without the need to use manual forms.</li> </ul>	100%
5.3 RESPONSIVE SERVICE DELIVERY SUPPORTED BY SYSTEMS, RESOURCES AND AN ENGAGED WORKFORCE	<b>Y2  5.3.2 Provide for a safe working environment and develop a productive and skilled workforce</b>			100%



Objective	Action	Action Focus Area	Activities Undertaken	Progress (YTD)
5.3 RESPONSIVE SERVICE DELIVERY SUPPORTED BY SYSTEMS, RESOURCES AND AN ENGAGED WORKFORCE	→ <b>Implement People and Culture and organisational development activities.</b>	<ul style="list-style-type: none"> <li>• Workforce planning.</li> <li>• Attraction and retention of employees.</li> <li>• Upskilling and providing growth opportunities to staff.</li> <li>• Further activities to embed and promote the organisational Vision and Values.</li> <li>• Workplace Health and Safety procedures and wellbeing initiatives for a productive and healthy workplace.</li> <li>• Regular staff workplace surveys.</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing focus on Organisational Development initiatives and linking these together to build high performance continues in this quarter. Key activities include: <ul style="list-style-type: none"> <li>• Development of the Employee Engagement Survey Action Plan through consultation across the organisation.</li> <li>• Development of Council's first Employee Value Proposition (EVP) which will support the attraction and retention of an engaged and aligned workforce.</li> <li>• Project management of a new Performance and Learning system, to be implemented in September 2023.</li> <li>• Development of the new Performance Review Process (PRP) which replaces and outdated and reflective annual performance review with a proactive and future focused approach to regular and timely performance feedback that links peoples outcomes to the Council Plan and Department Work Plans and priorities development.</li> <li>• Ongoing delivery of the Take a Bow reward and recognition program.</li> <li>• Workforce Planning conversations to identify and finalise the 5 new FTE for 2023/24.</li> <li>• Work on the proposed restructure of the outdoor operations teams (Roads and Drainage and Open Space) that will allow the teams to better meet and achieve the growing needs of Council and our community.</li> <li>• Strong management of WorkCover claims along with building and supporting proactive approaches to staff safety and wellbeing including task observation and analysis.</li> </ul> </li> </ul>	100%
5.4 PLANNING, ADVOCATING AND INNOVATING FOR THE FUTURE	<b>Y2  5.4.1 Plan, consult and review the priorities of the community to continue actioning and progressing the Golden Plains Community Vision 2040</b>			100%
5.4 PLANNING, ADVOCATING AND INNOVATING FOR THE FUTURE	→ <b>Continue planning, engaging and analysing information to determine the future service provision and infrastructure needs, and deliver responsive and innovative solutions for the Golden Plains community.</b>		<ul style="list-style-type: none"> <li>• Council continues work on the development of several planning projects, aimed at guiding future direction and investment, and establishing plans and cost estimates for future delivery.</li> <li>• Council has participated in the drafting of G21 Football Victoria Regional Strategy with the document to be provided to Council in July prior to public exhibition.</li> <li>• Future community facility and service needs have been considered in ongoing regional and growth planning processes/ plans including Bannockburn South (with the Victorian Planning Authority), Bruce's Creek West Master Plan, Cambrian Hill development, the rezoning of the Dardel Drive (Bannockburn Recreation Precinct) and in the Developer Contributions Policy work.</li> </ul>	100%
5.4 PLANNING, ADVOCATING AND INNOVATING FOR THE FUTURE	→ <b>Lead and partner with community and stakeholders on advocacy campaigns.</b>	<ul style="list-style-type: none"> <li>• Scoping and development of priority projects.</li> <li>• Seeking investment, funding and partnerships for identified community priorities.</li> <li>• Representation on networks and regional alliances to connect on regional priorities (example. G21, MAV, Central Highlands, Peri-Urban Group of Rural Councils).</li> <li>• Liaising and connecting with members of parliament, Government departments, businesses and service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• 2023 Priority Booklet finalised and presented to Council in February 2023.</li> <li>• Councils Mayor and CEO continue to meet quarterly with local State and Federal MPs.</li> <li>• In March 2023 Periurban Councils Victoria and G21, each took a delegation of Mayors/ CEOs to Canberra, in which included Golden Plains Shire Council's Mayor and CEO.</li> <li>• Across 2022/23 Councils Mayor and CEO have made several delegations to Canberra with Peri Urban Councils Victoria and Rural Councils Victoria.</li> </ul>	100%



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#### CUSTOMER HUB HOURS

Golden Plains Civic Centre, Bannockburn  
8.30am to 5pm, Monday to Friday

#### The Well, Smythesdale

8.30am to 5pm, Monday to Friday

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