



Local Government Community Satisfaction Survey

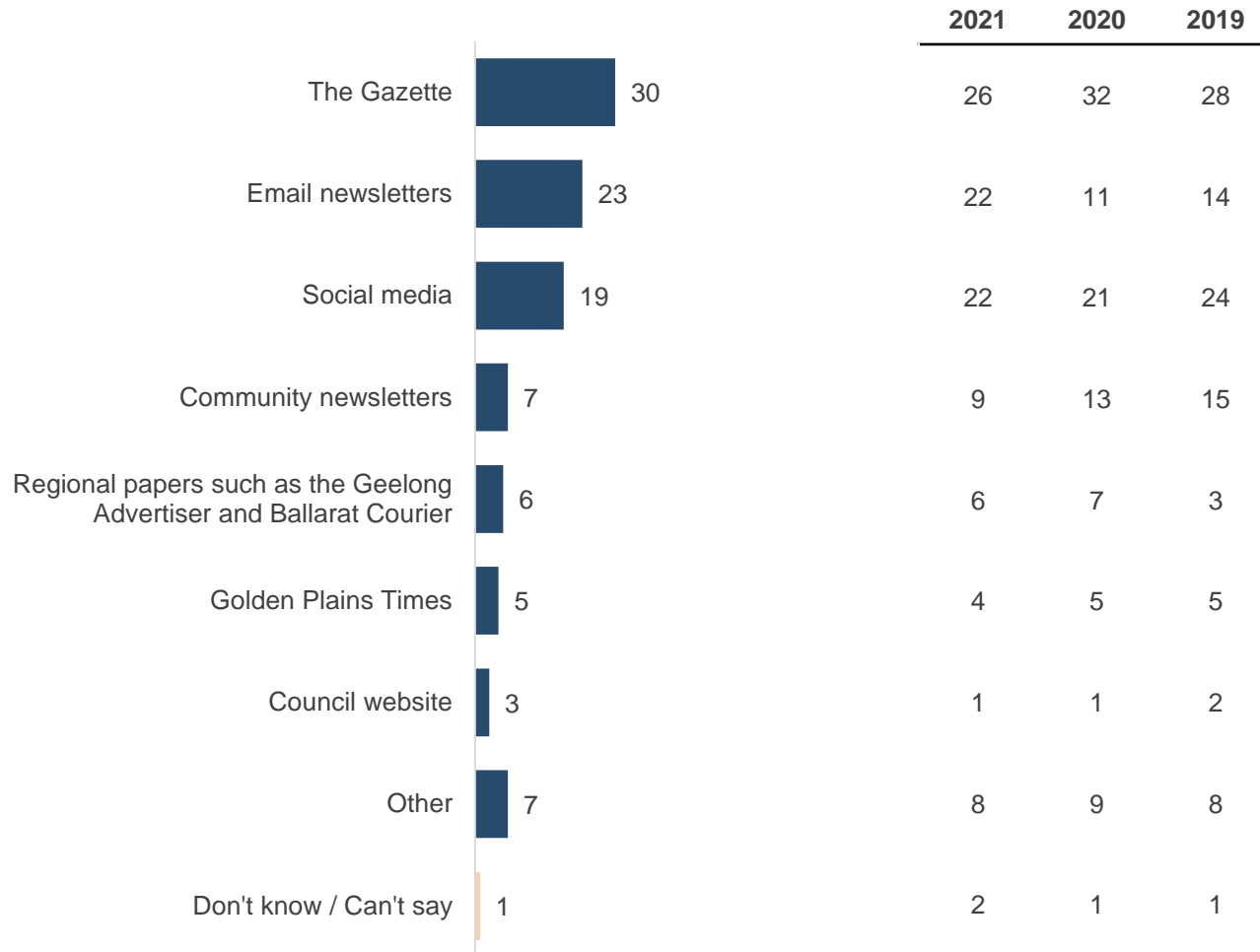
Golden Plains Shire Council 2022 Tailored Questions

Coordinated by the Department of
Environment, Land, Water and Planning
on behalf of Victorian councils



Communication channels – best way to communicate

2022 communication channels – best way to communicate (%)



GPQ13. If Golden Plains Shire Council was going to get in touch with you to inform you about Council news, information and upcoming events, which ONE of the following is the BEST way to communicate and engage with you?

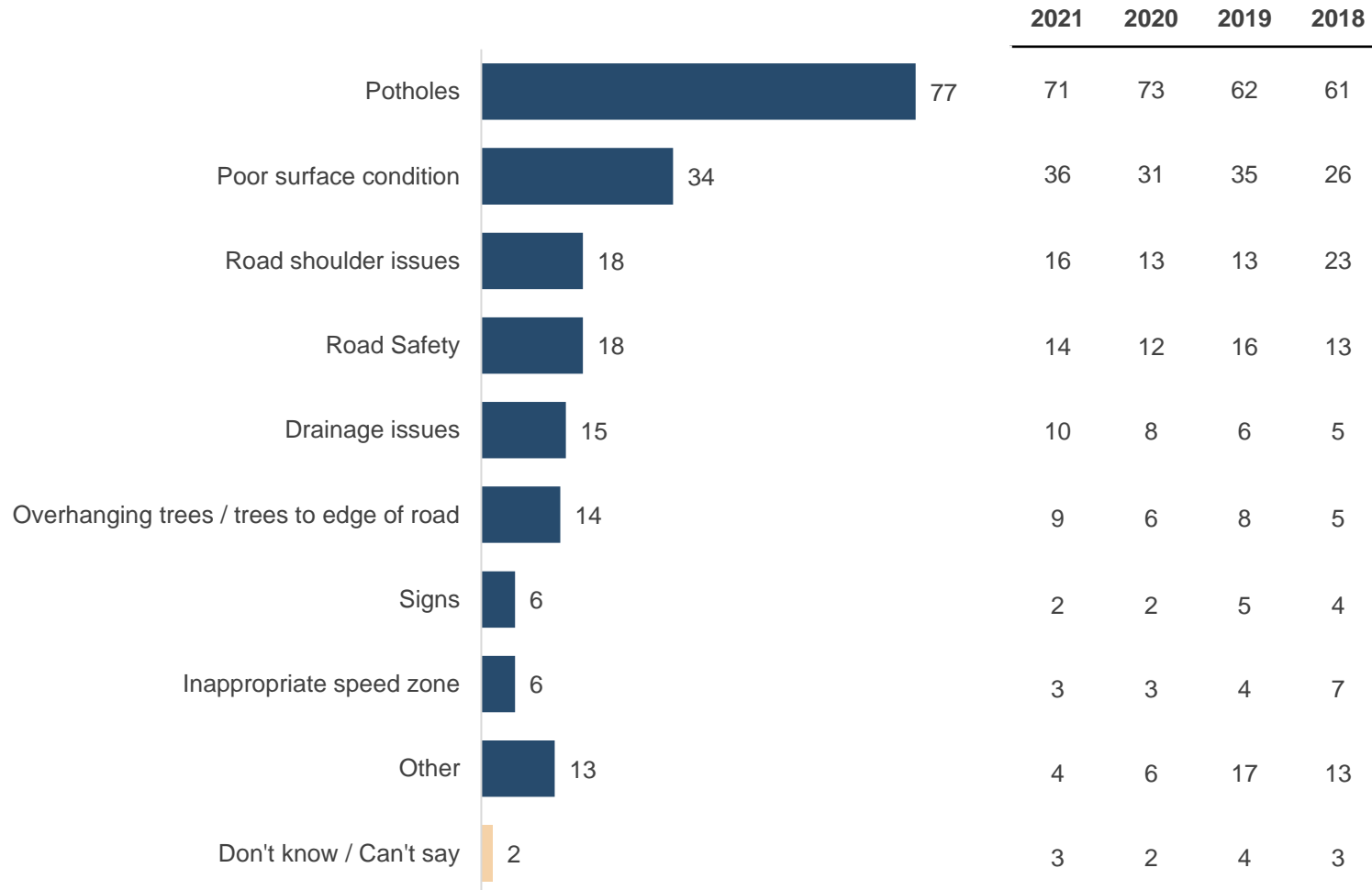
Base: All respondents (n=400).

To further investigate the 7% 'Other' responses, please refer to verbatim responses in additional data file.

Major complaint that influences rating of local sealed roads



2022 major complaint that influences rating of local sealed roads (%)



GP5. You earlier rated the performance of sealed local roads as [average / poor / very poor], what is your major complaint that influenced your rating of sealed local roads?

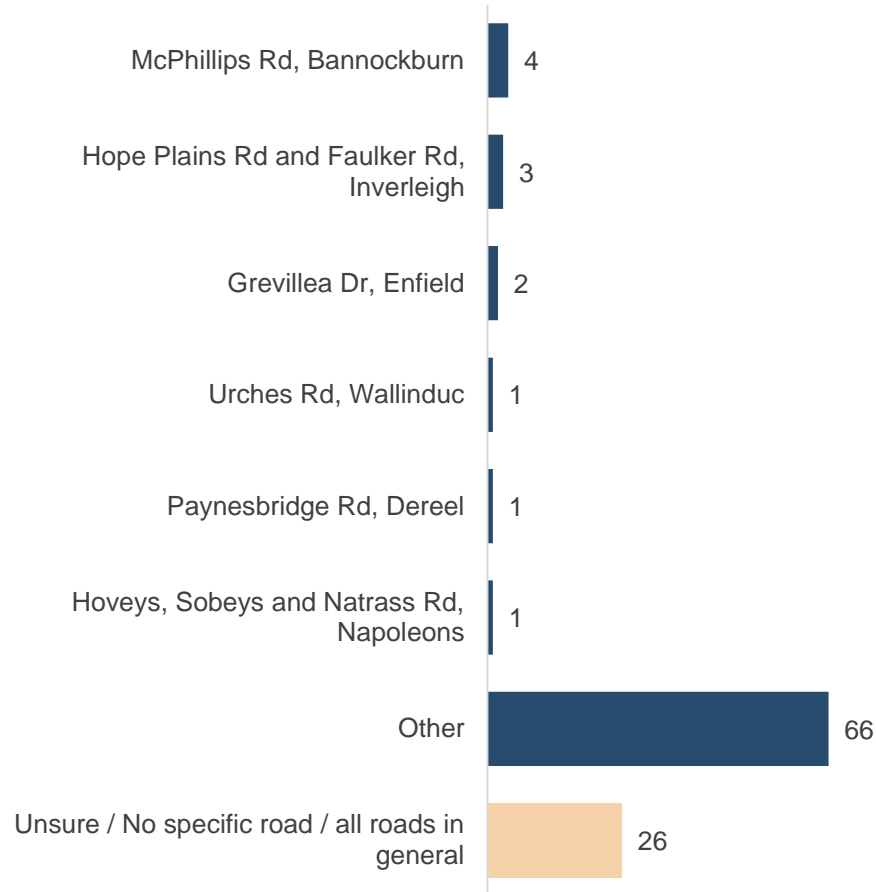
Base: Respondents who rated sealed local roads as average / poor / very poor (n=319).

To further investigate the 13% 'Other' responses, please refer to verbatim responses in additional data file.



Sealed local roads of concern

2022 sealed local roads of concern (%)

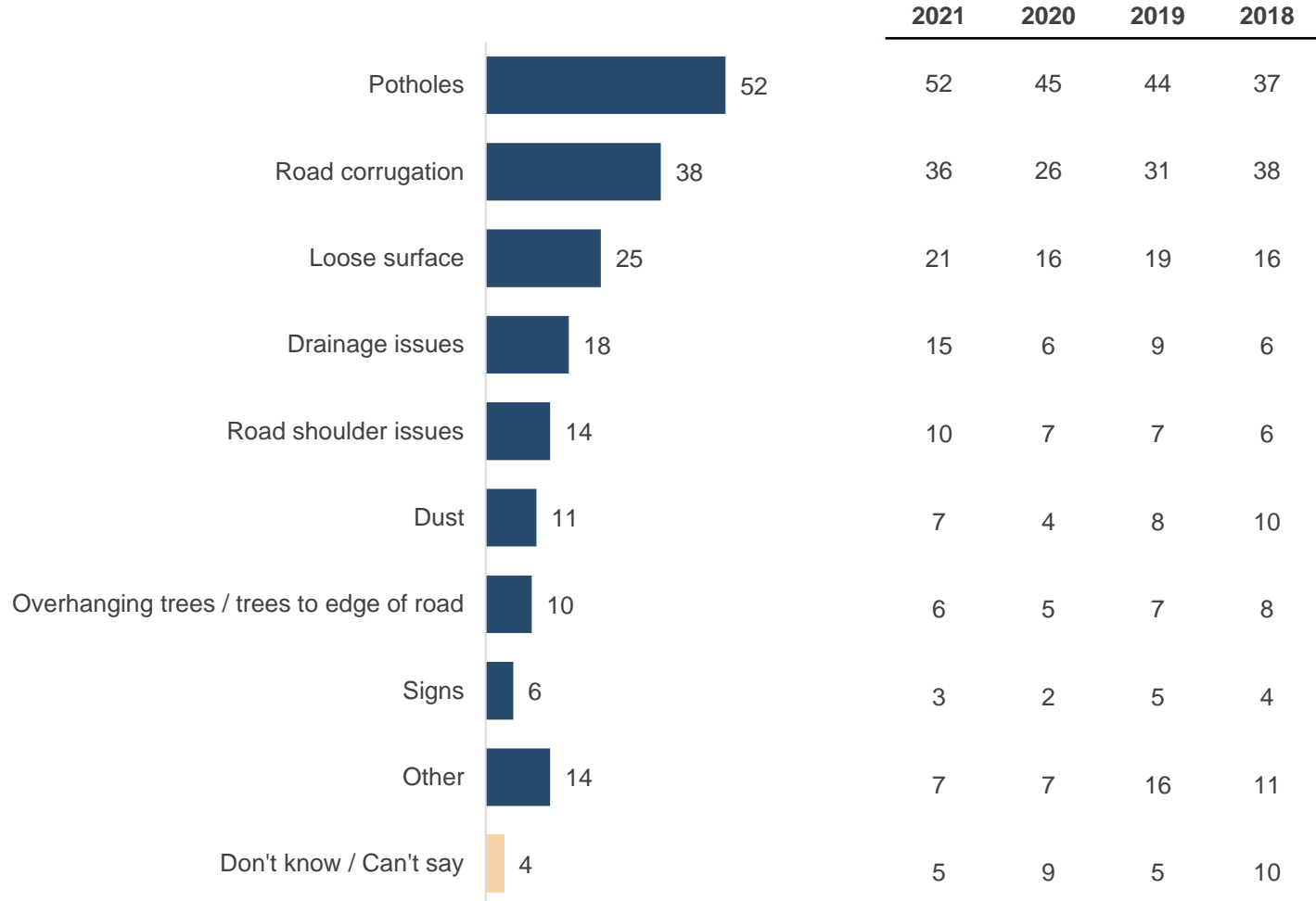


GP5a. Can you specify which particular sealed local road or roads are of concern?
 Base: Respondents who rated sealed local roads as average / poor / very poor (n=319).
 To further investigate the 66% 'Other' responses, please refer to verbatim responses in additional data file.



Major complaint that influences rating of unsealed roads

2022 major complaint that influences rating of unsealed roads (%)



GP7. You earlier rated the performance of unsealed local roads as [average / poor / very poor], what is your major complaint that influenced your rating of unsealed roads?

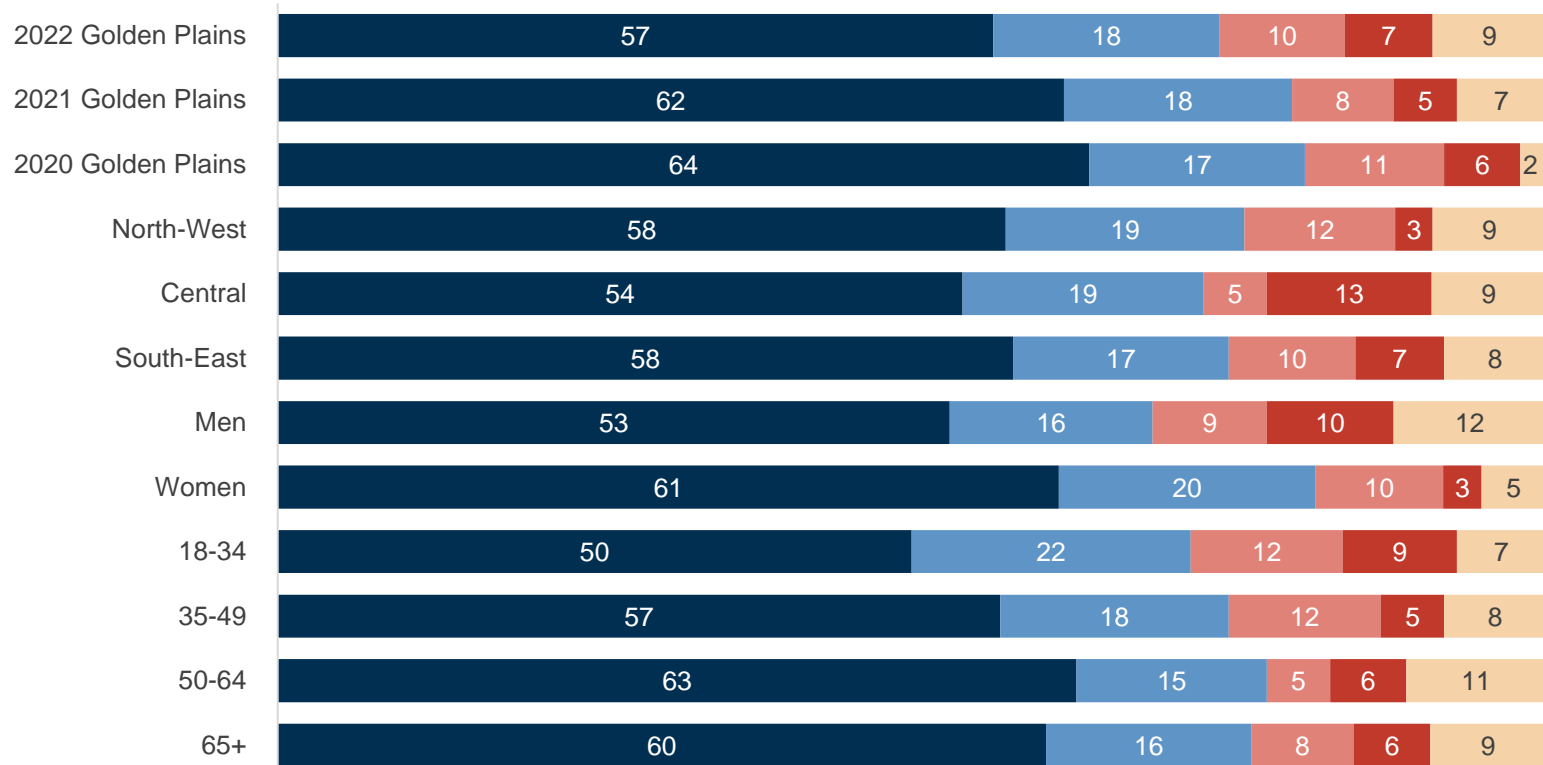
Base: Respondents who rated unsealed local roads as average / poor / very poor (n=306).

To further investigate the 14% 'Other' responses, please refer to verbatim responses in additional data file.



Rate and investment trade-off

2022 rate and investment trade-off (%)



- Definitely prefer to see future rate rises kept to a minimum
- Probably prefer to see future rate rises kept to a minimum
- Probably prefer rates to rise to see greater investment in rural roads, Council services or facilities
- Definitely prefer rates to rise to see greater investment in rural roads, Council services or facilities
- Don't know / Can't say

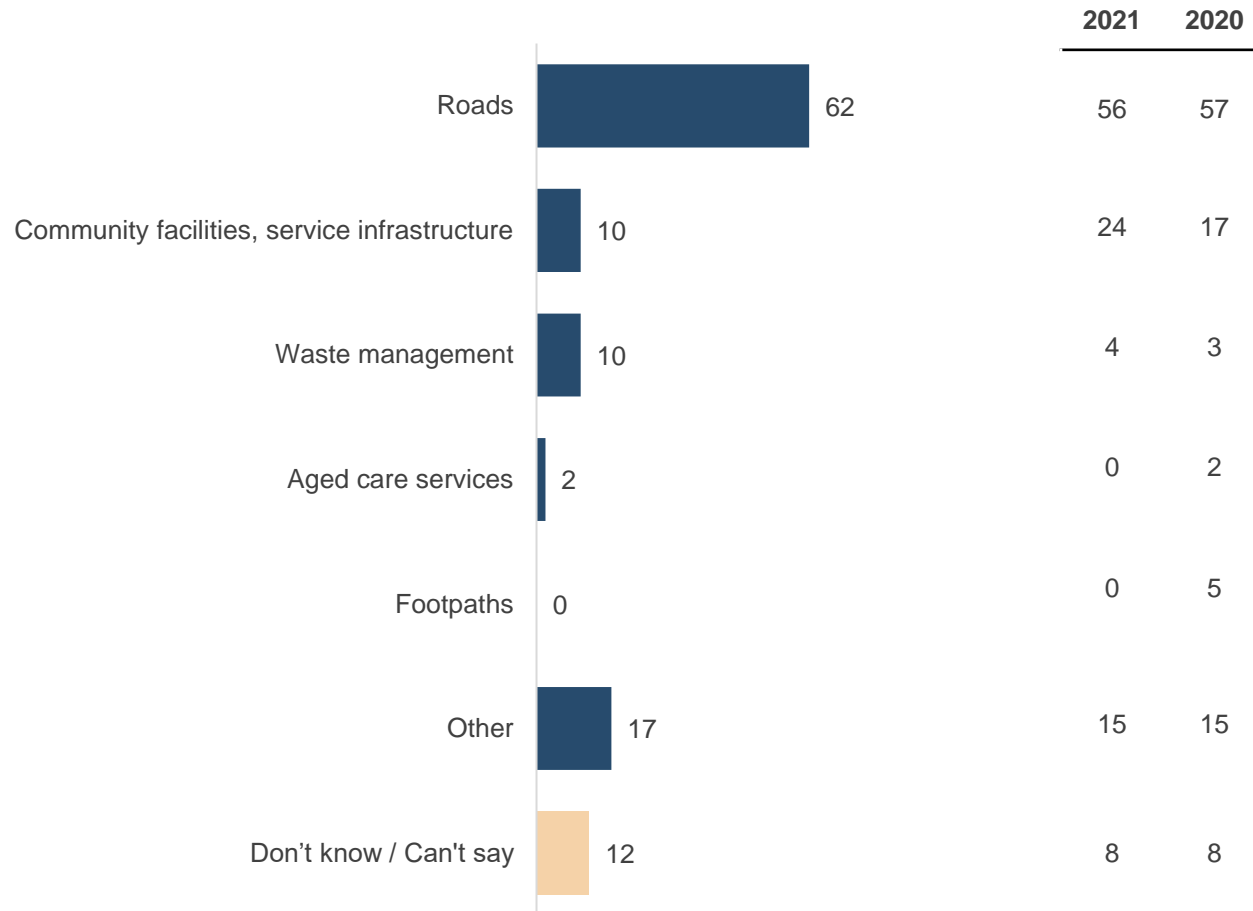
GP30. If you had to choose, would you prefer to see council rates rise to improve rural roads, council services or facilities OR would you prefer to see future rate rises kept to a minimum? IF HAVE A PREFERENCE SAY: Is that definitely or probably prefer a RATE RISE / RATES KEPT TO A MINIMUM?

Base: All respondents (n=400).



Services or facilities needing greater investment

2022 services or facilities needing greater investment (%)

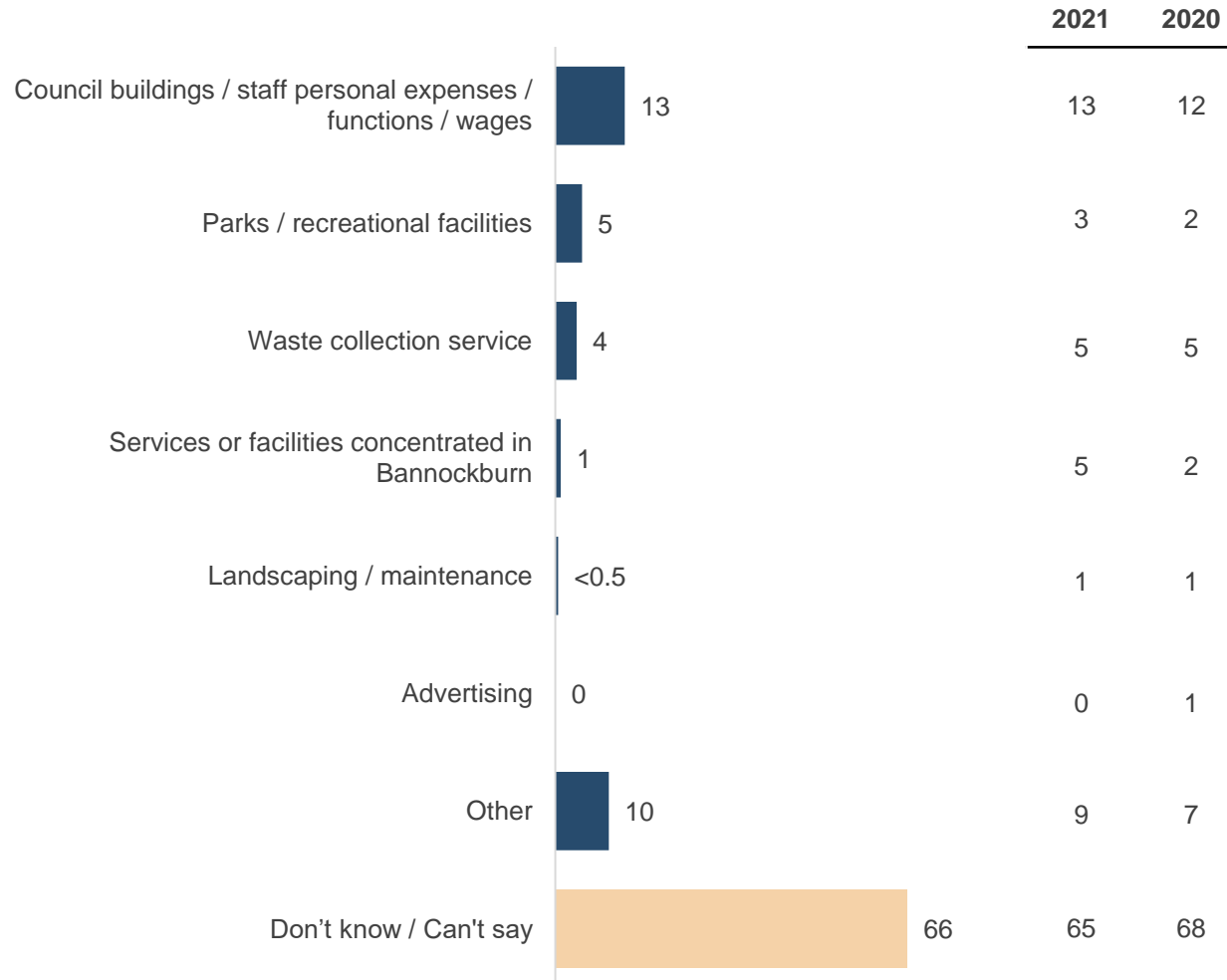


GP30a. Where would you like to see this greater investment?
 Base: Respondents who would prefer to see council rates rise to improve rural roads, council services or facilities (n=59).
 To further investigate the 17% 'Other' responses, please refer to verbatim responses in additional data file.



Services or facilities where investment could be reduced

2022 services or facilities where investment could be reduced (%)

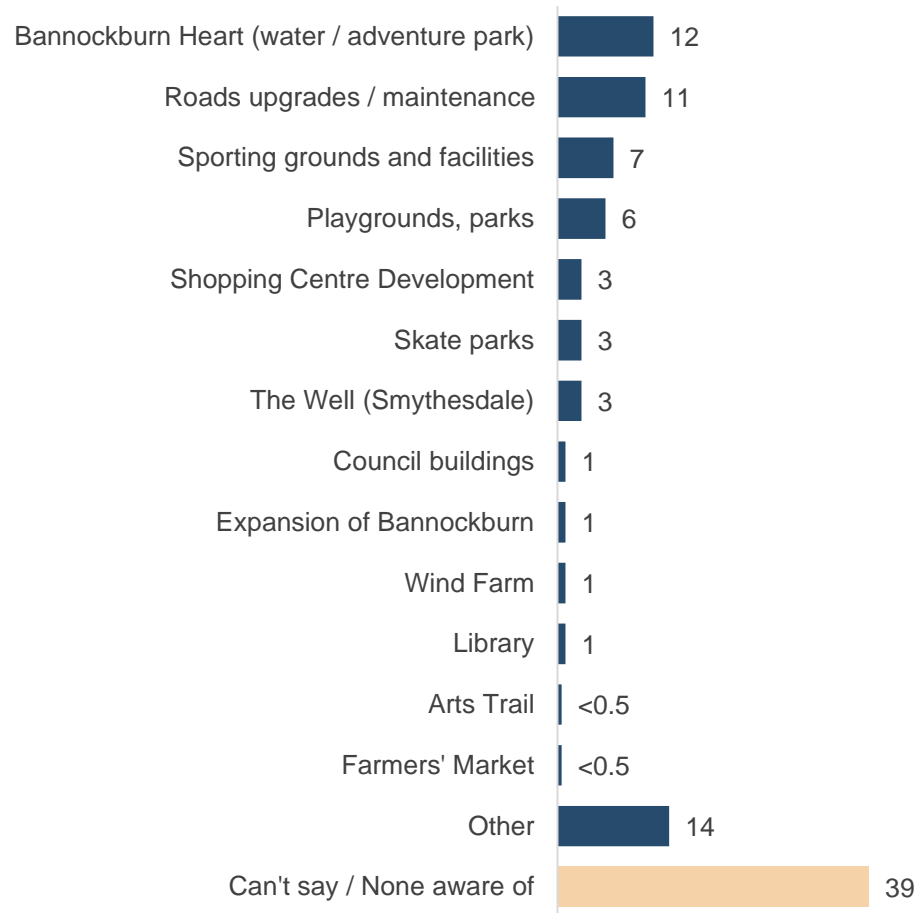


GP30b. What services or facilities would you be prepared to see reduced?
 Base: Respondents who would prefer to see future rate rises kept to a minimum (n=306).
 To further investigate the 10% 'Other' responses, please refer to verbatim responses in additional data file.

Best achievement or project that Council has delivered in recent years



2022 best achievement or project that Council has delivered in recent years (%)



GP31. What do you think is the best achievement or project that Golden Plains Shire Council has delivered in recent years?

Base: All respondents (n=399).

To further investigate the 14% 'Other' responses, please refer to verbatim responses in additional data file.

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6 MILLION
PEOPLE IN
VICTORIA...**

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WHAT THEY'RE
THINKING.**



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