



GOLDEN PLAINS SHIRE

ATTACHMENTS

**Under Separate Cover
Council Meeting**

6.00pm Tuesday 27 April 2021

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COUNCIL PLAN

QUARTERLY PROGRESS REPORT

Q3: JANUARY – MARCH 2021



ACKNOWLEDGEMENT OF COUNTRY

Council acknowledges the traditional Wadawurrung owners of the land where we live, work and meet. Council pays its respects to Wadawurrung Elders both past and present and extends that respect to all Aboriginal and Torres Strait Islander People who are a part of Golden Plains Shire.

ABOUT THE COUNCIL PLAN

The Council Plan 2017-2021 is the key document setting out the strategic direction for Golden Plains Shire for the next four years and beyond. The Victorian Local Government Act 1989 requires that a Council Plan must be prepared every four years.

For the first time, this Council Plan incorporates the Municipal Public Health and Wellbeing Plan that outlines our priorities for supporting, protecting and improving the health and wellbeing of our community.

The Plan reflects feedback from our community and stakeholders as part of an extensive community consultation process that was an integral component of the planning process. The Council Plan sets out our vision for the future, our mission and priority objectives as the strategic framework for Golden Plains Shire for the next four years and transparently outlines how that will be achieved. The Plan is grounded in our core values that will guide our organisation in all that we do. The Council Plan also includes our Strategic Resource Plan that sets out the resources required to achieve our strategic priorities and objectives over the next four years.

The Plan focuses on four strategic priorities that reflect the key activity areas of Council and the services that contribute to the health and wellbeing of the Golden Plains community: promoting healthy and connected communities; enhancing local economies; managing natural and built environments; and delivering good governance and leadership.

HOW WILL THE PLAN BE IMPLEMENTED?

The Council Plan 2017-2021 has been developed in consultation with our community and key stakeholders and we are committed to working together to achieve our vision for the future.

Council will play a strong leadership role and work in a range of ways to deliver on the priorities and objectives outlined in the Plan including:

- **Leader** demonstrating strong leadership and leading by example
- **Service provider** facilitating and funding the provision of services
- **Deliverer** directly implementing services, projects or works
- **Advocate** making representation on behalf of our community
- **Partner** working with others to achieve outcomes
- **Facilitator** bringing stakeholders together
- **Funder** providing funds or other resources to deliver outcomes
- **Planner** planning to meet the needs and aspirations of our community now and into the future
- **Regulator** assuming regulatory responsibility across a range of areas
- **Listener** engaging with and listening to the community



Implementation of the Council Plan will be grounded in our commitment to working collaboratively and in partnership with others to achieve our objectives. We will continue to develop and strengthen our relationships with the community, government, key partners and other organisations to create a vibrant, prosperous and sustainable future for our Shire.





The Council Plan 2017-2021 will be reviewed annually for achievement against objectives and to ensure that it continues to reflect the priorities of Council and our community. We will measure our success based on indicators determined for each of our priority objectives and report against these in our Annual Report at the end of year.



STRATEGIC DIRECTION 1:



PROMOTING HEALTHY & CONNECTED COMMUNITIES

We commit to creating a healthy, active and safe community that provides opportunities for all residents to connect and engage with their local and broader community.

Action	Progress	Status	Activities Undertaken
Provide and Support programs, activities and spaces to promote and encourage health and wellbeing for people of all ages and abilities	70 - 80% complete		<ul style="list-style-type: none"> • Applied Local Roads and Community Infrastructure funding to deliver play space upgrades at Linton and Harrison Reserve (Enfield). • Engaged Play Safe to design Play Space Upgrades for Linton and Ross Creek Recreation Reserves. • Applied for Growing Suburbs Fund \$ to deliver the Ross Creek Play Space Upgrade. • Applied for Local Sports Infrastructure Fund \$ (SRV) to deliver Leighdale Equestrian Undercover Arena and Oval Safety Netting at Bannockburn Victoria Park. • The portable building for the Golden Plains Youth Hub was re-located to the site in January 2021. Four18 architects have commenced detailed design work due to be completed in mid-April 2021. • Delivery of two Carpe Diem performances with Hesse Rural Health and Ballarat Community Health. • The Active Ageing & Inclusion Advisory Group continues to meet bi-monthly, and is made up of community representatives, service providers, a Councillor, Council staff and, at times, invited guests with expertise in specific areas. The committee brings together shared knowledge, lived experience and interests that align access and inclusion goals for older people and people living with disabilities. • Supported playgroup continues, offering the SmallTalk program led by a qualified facilitator. These groups target vulnerable or isolated families and aim to increase parents' confidence and ability to have a positive impact on their child's learning and development.
Develop a longer-term vision and planning for an integrated approach to providing quality health	80 – 90% complete		<ul style="list-style-type: none"> • Integration of the Municipal Public Health and Wellbeing Plan into Council Plan is being undertaken for the period 2021-2025. Community consultation and stakeholder engagement for the Council Plan/MPHWP

Action	Progress	Status	Activities Undertaken
and community services infrastructure			<p>was conducted in February/March to inform priorities and strategic objectives for next 4 years.</p> <ul style="list-style-type: none"> G21 AFL Barwon Regional Strategy updated. To be presented at a Council Meeting for endorsement in next quarter.
Support local sporting and community groups to provide participation and engagement opportunities and continue to encourage and value volunteering in our community	70 - 80% complete		<ul style="list-style-type: none"> In partnership with RSA, Leisure Networks delivered an online grant writing workshop to Shire residents. Initiated a junior cricket program in Smythesdale which was attended by approximately 30 children ages 6-12, over 5 weeks. This was in partnership with Cricket Victoria and RSA Sports Central. Woody Warriors were the host club and will look to introduce competition cricket off the back of this in season 2021/2022.
Provide and Support contemporary and innovative community development programs, initiatives and opportunities	70 – 80% complete		<ul style="list-style-type: none"> A review of Council's Community Planning Program including engagement was conducted and presented to Council in September 2020. Further actions have since been developed for the future of the Program and a Community Planning Action Plan 2021-2024 was presented to Council and adopted on 23 March 2021.
Identify, facilitate and advocate for initiatives to increase access to public and community transport	20 – 30% complete		<ul style="list-style-type: none"> A review of Council's Community Transport service has been undertaken with an objective to increase resident's access to the service in response to community feedback that consistently seeks improved transport connections to services, health providers, social opportunities and shopping facilities both within the Shire and into bordering regional cities. <p>Two initiatives are planned to respond to this issue:</p> <ol style="list-style-type: none"> A limited community shuttle bus trial is proposed to be implemented for vulnerable residents, including ageing, youth, and people of all abilities. A partnership with the Department of Transport to undertake a Local Transport Benchmark study that will inform Council's transport advocacy and future Community Transport Plan.
Support people at all life stages and abilities to maximise their potential and participation in community life	70 – 80% complete		<ul style="list-style-type: none"> Two rounds of the CASI Quick Response Grants have been conducted encouraging community groups to apply for funding to re-engage and connect with others post-COVID. Council's Active Ageing & Inclusion Plan 2020-2024 was adopted at the February Council Meeting. The Plan provides the framework to address active ageing, disability access and inclusion issues across all areas of Council's operations and outlines 51 actions. The Active Ageing & Inclusion Plan 2020-2024 was informed by extensive consultation in 2019 and again from 16 December 2020 to 31 January 2021. Golden Plains Family Day Care have applied for Australian Government Community Child Care Fund






Action	Progress	Status	Activities Undertaken
			<p>(CCCF) Open Competitive grant funding. The funding assists eligible Early Childhood Education and Care services to remain viable and supports sustainability of those operating in regional, rural and remote areas. The CCCF grant, delivered over a three-year period would provide continued support for Golden Plains Shire Council to deliver programs that influence the health, wellbeing and education outcomes for children whilst also providing social and economic benefit.</p> <ul style="list-style-type: none"> The Golden Plains Community Awards 2021 were rebranded and awarded on Australia Day, with a Citizenship Ceremony.
<p>Lobby, advocate and work with others to maintain and enhance the safety and security of all people across our community and proactively address family violence</p>	<p>20 – 30% complete</p>		<ul style="list-style-type: none"> Convic has been appointed as the successful contractor following the Tender Assessment process to upgrade the Bannockburn Skate Park using Department of Justice Crime Prevention Safety Funding. Preventing family violence and advancing gender equity have been included as priority areas for the upcoming Municipal Public Health and Wellbeing Plan. Council is investigating partners to collaborate with on family violence projects. Two events as part of 16 Days of Activism were delivered to build an understanding of Intersectionality and Inclusion (for staff), and to build community awareness and understanding of FV and bystander action (for community).
<p>Communicate, consult and engage with our community to ensure the provision of responsive and effective services and to enable people to increase control over, and to improve their wellbeing</p>	<p>80 – 90% complete</p>		<ul style="list-style-type: none"> The Councillor Engagement program for 2021 was launched with the first Councillor Conversation Post in Smythesdale and the first online Conversation Post. The Coffee with your Councillor program was launched with visits to nine towns: Haddon, Linton, Ross Creek, Meredith, Cape Clear, Napoleons, Inverleigh, Teesdale and Lethbridge. The Community Engagement Register has been revived with a communications campaign to extend the register and new commitment to send all engagement opportunities to the full register. Community engagement processes in this quarter including surveys, in-person and online conversation posts and workshops were presented on: Public Holiday Consultation, Digital Hub, Council Plan 2021 – 2025, Active Ageing & Inclusion Plan, Inverleigh Play Space Name, Youth Survey, Teesdale Structure Plan and Lethbridge Road Name. Conducted community consultation and stakeholder engagement to gauge health and wellbeing concerns and future priorities and areas for action.



Action	Progress	Status	Activities Undertaken
			<ul style="list-style-type: none"> • Community training on mental health and intersections with the focus areas of alcohol & other drugs, youth, social inclusion and isolation, community awareness (5 sessions) has been planned in partnership with BCYF. 1 session has been delivered so far - the extension of Mental Health First Aid Training course with 36 community participants. • INFANT training has been completed with the Health and Wellbeing team working in conjunction with MCH to imbed the INFANT program for new parents. • Council has advocated for GP services to sign up to 1800MYOPTIONS to improve community access and visibility of sexual and reproductive health services. • Investigation is occurring regarding access for females in the community to access the mobile breast screening van. • The first edition of the Active Ageing and Inclusion newsletter The Plains Connector went out to all consumers in March. The Plains Connector will provide up-to-date and relevant information about services, supports, and activities on offer within the Golden Plains Shire. It will share new initiatives, programs and events and highlight important topics.
Respect, celebrate and protect the history and diversity of our heritage, the arts and community spaces	20 – 30% complete		<ul style="list-style-type: none"> • Golden Plains Shire Council endorsed its draft Reconciliation Action Plan (RAP) and a new Flag Policy that will see the Torres Strait Islander flag fly alongside the Australian and Aboriginal flags. The Reconciliation Action Plan (RAP) program provides a framework for organisations to support the national reconciliation movement. There are four types of RAP that an organisation can develop: 'Reflect, Innovate, Stretch, Elevate'. Each type of RAP is designed to suit an organisation at different stages of their reconciliation journey, with Golden Plains Shire Council at the first step: Reflect. • A recent funding application to the PROV Community History program received strong support from history groups in Golden Plains. The application proposes a multi-faceted digital museum (website) for Golden Plains Shire communities and is a collaboration between Council, community and RMIT. The digital interface will present local objects and stories via writings, photographs, 3D visualisations, e-publications and videos.
Implement a range of activities and programs to support young people in	70 – 80% complete		<ul style="list-style-type: none"> • Organised the delivery of relationship and sexuality education workshops for primary school educators to empower young people.

Action	Progress	Status	Activities Undertaken
our Shire to be healthy, resilient and empowered			<ul style="list-style-type: none"> • Installation of condom dispensers currently in progress to improve sexual and reproductive health access and education. • Bannockburn and Smythesdale Youth Groups are being delivered on weeknights in Term 1 from 3:30pm – 6:30pm. Significant growth is being experienced at both sites. • Skate, Scoot and BMX clinics have been delivered at sites in Bannockburn and Smythesdale. These provide entry level opportunities as a pathway to participation in structured competitions in future. Over 200 competitors and spectators attended Bannockburn and 150 at Smythesdale. • The Nurturing Young Minds for their Future program continued in Meredith in Term 1. Students from Meredith Primary School are continuing to support development of Meredith Community Garden. • 5 secondary school students from Bannockburn College attended the Alpine School for Student Leadership in Term 1 and developed a community leadership project based on a pump track for young people. • An online trivia program has been offered again in Term 1 due to its popularity throughout 2020. This continues to perform well.

STRATEGIC DIRECTION 2: ENHANCING LOCAL ECONOMIES

We work with business, government and community partners to sustain a diverse, resilient, prosperous and socially responsible economy, through investment attraction, supporting local business and tourism development.






Action	Progress	Status	Activities Undertaken
Implement a strategic approach to support, promote and grow our local business sector, attract new business investment and build our visitor economy	40 – 50% complete		<ul style="list-style-type: none"> The Consultants Project Brief for the development of the new Economic Development, Tourism & Investment Attraction Strategy 2021 - 2031 has been completed, signed off through Procurement and the CEO for distribution early April.
Promote and support the development and sustainability of our rural economy	40 – 50% complete		<ul style="list-style-type: none"> Continued meetings and emails with owners of Provenir regarding their relocation requirements. Also brought to their attention the state government's "Adding Value to Food & Fibre" Grants Program. They are preparing their EOI. Reached out to Applicants for an intensive sheep/dairy facility at Inverleigh rejected by Surf Coast Shire. Promoted the Golden Plains Food Production Precinct as an option for their proposal.
Promote and support innovative, environmentally sustainable and value adding approaches and solutions within our business, rural and visitor economies	40 – 50% complete		<ul style="list-style-type: none"> Initiating discussions with Barwon Water to explore the prospective of connecting Class C Water from the treatment plant to service municipal parks/gardens, sporting grounds, etc.
Advocate, facilitate and provide built, service and technology infrastructure to support business and industry growth and development	40 – 50% complete		<ul style="list-style-type: none"> Developed a grant application for the Regional Infrastructure Fund through RDV to assist in funding a stormwater management system for the land south of the existing industrial estate, including discussions with landowners and liaison with the RDV Representative.
Promote and advocate for education, vocational and lifelong learning opportunities to support skill development and employment opportunities	70 – 80 % complete		<ul style="list-style-type: none"> Golden Plains Youth Survey consultations have been delivered at local primary and secondary schools. The first of three Golden Plains Youth Network meetings have been held with representatives from local and neighbouring youth agencies, organisations and service providers attending.

Action	Progress	Status	Activities Undertaken
			<ul style="list-style-type: none"> • Youth Development have been invited to sit on the BATForce Executive. • A meeting with Head Start was undertaken to explore structured workplace learning and school-based apprenticeships and traineeships for local young people. • A Geelong Region LLEN meeting was undertaken to look at support for young people entering the workforce. • A Regional Youth Voice Program meeting was held between City of Greater Geelong, Surf Coast Shire, Colac Otway Shire and Golden Plains Shire Councils.
<p>Lobby, advocate, collaborate and develop strategic relationships with government, business, community and key stakeholders to facilitate local economic development and job creation</p>	<p>80 – 90% complete</p>		<ul style="list-style-type: none"> • The Digital Hub project in Smythesdale was launched and community engagement conducted via a survey and in-person consultations to obtain feedback from potential users of the Shire's first co-working space. • State Government funding was announced for warning signage at Sharp Road Bridge in She Oaks and a HEY grant to deliver LGBTIQ+ programs for young people in the Shire. State and Federal Government funding for a \$1.89 million upgrade Colac-Ballarat Road between Enfield and Dereel. • Three playground upgrades in Haddon, Dereel and Rokewood were opened. • The first Outdoor Dining location was opened in Bannockburn and Meredith, with further locations in Smythesdale and Inverleigh, funded by the State Government. • Construction began on the Slate Quarry Road Bridge in Meredith and Geggies Road Bridge in Rokewood, funded by Council and the Federal Government; and road safety works on Shelford-Mount Mercer Road in Mount Mercer, funded by the Federal Government.
<p>Encourage greater investment in the Shire through creative industries, local events and festivals</p>	<p>80 – 90% complete</p>		<ul style="list-style-type: none"> • The Events Calendar has been revived with the return of community events and youth events post-COVID. With the return of events post-COVID, support was given to several community events including the Smythesdale Arts & Music Fiesta and Australia Day community events.



STRATEGIC DIRECTION 3:

MANAGING THE NATURAL & BUILT ENVIRONMENT

We work to promote, conserve, enhance and protect the natural environment and ensure that growth and change in the built environment is managed for the benefit of all of our community.






Action	Progress	Status	Activities Undertaken
Support & encourage community resilience to respond to a changing climate and the impact of natural disasters	80 – 90% complete		<ul style="list-style-type: none"> Continued involvement in the Regional Climate Adaption Group for the Grampians Region. This work is the regional strategy that will be used by Local Government and other organisations as a reference to more specific local actions.
Define a pathway to achieving carbon neutrality for Council Operations	90 – 100% complete		<ul style="list-style-type: none"> Continued involvement in a multi council initiative to source energy from more renewable sources lowering carbon emissions (VECO) Emissions Reduction Action Plan going to the April Council Briefing.
Encourage all landholders to more effectively manage the risk of pest and invasive plants across the municipality	100% complete and ongoing		<ul style="list-style-type: none"> Ongoing support provided to control declared and non-declared weeds along with rabbits and foxes. Free Rabbit Control Field Day for community run in conjunction with Geelong Landcare Network.
Implement waste management and minimisation practices that are innovative, effective and reflect best practice	0 - 10% complete		<ul style="list-style-type: none"> On-going participation in the Regional Organics Network (organics to power facility) alongside G21 Councils and Barwon. Sustainability Victoria grant applied for to investigate innovative pro rata waste options. Recycling Bin inspection program planned for March/April. Waste is now Part of the Environment and Sustainability team.
Promote and support innovative and environmentally sustainable management of water resources through strategic partnerships	100% complete and ongoing		<ul style="list-style-type: none"> Continued involvement with the Integrated Water Management (IWM) forums in the Central Highlands and Barwon Regions. Blue Green Infrastructure project continues.





Action	Progress	Status	Activities Undertaken
Review the existing Road Strategy and Road Asset Management Plan in consultation with the community and continue to advocate for improvements to arterial roads and highways	70 - 80% complete		<ul style="list-style-type: none">
Implement our Paths and Trails Strategy to increase safety, connectivity, and active transport networks within and between townships	10 – 20% complete		<ul style="list-style-type: none"> Trail upgrades at Lethbridge Lake have been completed as has installation of a connecting trail to Lethbridge Recreation Reserve. Upgrade of the trail between Bannockburn Lock up and Somerset Estate has been completed. Planning has been undertaken for Ross Creek Wetlands and Recreation Trail upgrade.
Progressively review township structure plans and urban design frameworks to effectively manage growth, encourage diversity and maintain township character	40-50% complete		<ul style="list-style-type: none"> The draft Bannockburn Growth Plan was heard by the standing advisory committee. Work continues to be undertaken on the priority PSP in Bannockburn's South. Amendment C87gpla - Inverleigh Structure Plan is with the Minister for approval. Teesdale Structure Plan is being forwarded to a Panel to determine, given not all submissions can be dealt with. Background work on the Smythesdale Structure Plan has commenced and continues to be refined.
Proactively support and encourage an increase in civic pride and build ownership of place	70 – 80% complete		<ul style="list-style-type: none"> Council's Community Planning Program supports and encourages an increase in Civic pride and builds ownership of place with 97 Volunteer Community Coordinators working on 23 Community Plans covering 31 locations across the Shire. The Community Planning Program aims is to strengthen local communities through volunteering, helping them become more environmentally and socially sustainable, foster a sense of community spirit and pride and increase residents' involvement in community life.
Invest in maintenance, renewal and improvement of community infrastructure	10 – 20% complete		<ul style="list-style-type: none"> Recreation infrastructure upgrades and renewal have included: <ul style="list-style-type: none"> Commencement of Inverleigh Sporting Complex Upgrade following appointment of Bowden Group. Continuation of the Bannockburn Soccer Facility Upgrade, with pitch, fencing and lighting



Action	Progress	Status	Activities Undertaken
			<p>underway. Detailed Design for the Change Room Extension also commenced.</p> <ul style="list-style-type: none"> • Commencement of installation of new reserve signage has occurred to promote facilities and encourage use. • Development of Don Wallace, Rokewood and Ross Creek Masterplan updates are at draft stage. • Upgrades to Dereel, Garibaldi, Haddon Lions Park and Rokewood Play Spaces.
Implement the Municipal Fire Management Plan and fire related statutory controls	80 - 90% Complete		<ul style="list-style-type: none"> • During this Quarter, Officers finalised fire hazard inspections. As it was not a hot and dry summer, there was a dramatic decrease in Fire Prevention Notices issued. • Council have also undertaken work on a number of Fire Access Tracks, including Calverts Road and Gundies Road.
Work with the community and fire agencies to improve community preparedness and resilience	50 - 60% complete		<ul style="list-style-type: none"> • Officers have met with CFA to assist in a burn at Dereel which will assist the community in being prepared for the upcoming fire seasons. This burn will remove a large majority of fine fuels. CFA and DELWP are leading this burn.

STRATEGIC DIRECTION 4: DELIVERING GOOD GOVERNANCE & LEADERSHIP

We will govern with integrity, plan for the future, and advocate for our community.

Action	Progress	Status	Activities Undertaken
Develop a long term (25 year) Community plan outlining a future vision for Golden Plains Shire	100% complete		<ul style="list-style-type: none"> The Golden Plains Shire Community Vision 2040 was developed in partnership with a dedicated Community Reference Group and included extensive community engagement. The Vision captures and documents the hopes and aspirations of Golden Plain's residents and was adopted by Council in December 2020.
Continue long term financial planning that outlines the emerging challenges for the Shire	60 - 70% complete		<ul style="list-style-type: none"> The long-term financial plan will be updated as part of the annual budget process to reflect the 2021-22 budget and 10-year forecast, which will include a review of the assumptions within the long-term financial plan. It will incorporate strategic opportunities such as Windfarm income and the Bakers Lane/Lomandra Drive land development. This plan will form the basis of Council's requirement under the new Local Government Act to have in place a 4-year budget.
Further develop and implement an advocacy framework in partnership with the community	40 - 50% complete		<ul style="list-style-type: none"> Initiated discussions with the newly reformed Bannockburn Chamber of Commerce to provide support for their activities and membership and include an advocacy partnership between BCC and GPS.
Maintain active regional partnerships with a focus on economic development, wellbeing, environmental sustainability and shared services	40-50% complete		<ul style="list-style-type: none"> Established a relationship with Victorian Small Business Commission resulting in agreement to sign up to the Small Business Friendly Council Charter. Meetings with a number of local business operators providing guidance and advise on business start-up processes and existing businesses growth plans.
Provide a consistent coordinated and innovative approach to communicating with the community	80 – 90% complete		<ul style="list-style-type: none"> Community engagement for development of the Council Plan 2021-2025 has included hard copy and online surveys, in-person and online conversation posts (including coffee with Councillors) and extensive promotion via online, print and social media. Continuing communications commitments include the Gazette in February, Council News in monthly community newsletters, the weekly Council News page in Golden Plains Times and daily posts on Council's website and social media platforms. Communication

Action	Progress	Status	Activities Undertaken
			stories during this quarter included Golden Plains Community Awards, compost bins, COVID-19 Quick Response Community Grant Program, avian influenza outbreak, Bannockburn Shire Hall lease for COVID-19 vaccination clinic, Accessible Parking Permit Scheme, Pet Registration, Golden Plains Shire Municipal Emergency Management Planning Committee, Linton Shire Hall Committee of Management, Pop-Up Youth Space, Community Strengthening Grants, Draft Reconciliation Plan, Council Flag Policy, In-Person Consultations at Council, Our Story local history campaign and local Fire Danger Periods.
Review decision making and governance processes and structures to improve transparency, accountability and progressively implement Council's Community Engagement Strategy	70 – 80% complete		<ul style="list-style-type: none"> In accordance with the Local Government Act, 2020, a draft Community Engagement Policy was developed and presented to Council in November 2020 and placed on public exhibition to enable the community to review and contribute. Following minor amendments, the Community Engagement Policy was adopted by Council on 23 February prior to the statutory deadline of 1 March 2021. This policy ensures that Council has a clear process and structure for how it undertakes community engagement.
Build commitment to the organisational Customer Service Charter	40 - 50% complete		<ul style="list-style-type: none"> The customer service team have continued to implement process improvements to increase our overall customer service to both internal and external stakeholders. Through our weekly reporting we have been able to highlight how the customer service team support the rest of the organisation, including stats on first call resolution, updates on workload and good news stories. We have also been sharing customer feedback to highlight officers around the council who have gone above and beyond for a customer.
Work towards the application of 'deliberative engagement' processes	100% complete		<ul style="list-style-type: none"> The Community Engagement Policy which defines 'deliberative engagement processes' was presented to Council as a draft in November 2020. The draft Policy was made available for public viewing and submission from November to January. The Community Engagement Policy was presented back to Council and adopted February 2021.
Continue to implement Council's commitment to equal employment opportunity and influencing broader access, inclusion and gender equity issues in our community	80-90% complete		<ul style="list-style-type: none">

Action	Progress	Status	Activities Undertaken
<p>The Golden Plains Community and Civic Centre will be a redevelopment of the Bannockburn Customer Service Centre to provide a suite of community, municipal office spaces to meet the needs of community access to Council, Council governance processes and Council staff delivery of the key pillars of the Council Plan</p>	<p>90 - 100% complete</p>		<ul style="list-style-type: none"> • Stage 1 works (new building component) and Stage 2 works (refurbishment of existing building) completed and staff occupying in line with COVID restrictions. • Stage 3 (carpark and landscaping) scheduled for completion prior to end of 2020/21 financial year.
<p>Provide a workplace that facilitates the highest level of productivity and supports a healthy lifestyle for employees</p>	<p>40 - 50% complete</p>		<ul style="list-style-type: none"> •



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OPERATING HOURS

Bannockburn Customer Service Centre

8.30am to 5pm, Monday to Friday

The Well, Smythesdale

8.30am to 5pm, Monday to Friday



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