

### PROMOTING HEALTHY AND CONNECTED COMMUNITIES





| Comics Aves         | Description of Commission and India Street  | F dit       |
|---------------------|---|-------------|
| Service Area        | Description of Services and Initiatives   | Expenditure |
|                     |   | Revenue     |
|                     |   |             |
|                     |   |             |
| Maternal and        | Enhance the health and development of children from birth until school age                        | 607         |
| Child Health        | and their families by providing quality Maternal and Child Health Services                        | (256)       |
|                     | across the Shire.   | 351         |
|                     | Initiatives:  |             |
|                     | Family Violence prevention programs*  |             |
|                     | Maternal and child health strategy implementation*  |             |
|                     | Provides support to every family with new born – municipality wide*                               |             |
|                     | Healthy Families programs*  |             |
|                     | • Community Playgroups*   |             |
|                     | Supported Playgroups*   |             |
| Children's          | Improve the health and wellbeing of families by increasing access to a range                      | 329         |
| Services            | of quality universal and specialist children and family services.                                 | <u>(5)</u>  |
|                     | Initiatives:  | 324         |
|                     | Development of Municipal early years plan and implementation                                      |             |
|                     | Early Years Management Kindergartens  |             |
|                     | Central Enrolment project   |             |
|                     | Project Management  |             |
|                     | Staff Training  |             |
|                     | Service Administration and facility reception   |             |
| Active Aged         | The Home and Community Care PYP aims to provide a coordinated,                                    | 368         |
| and Disability      | integrated and responsive range of basic maintenance and support services                         | (409)       |
| HACC for<br>Younger | enabling people to be more active and independent at home and in the community.                   | (41)        |
| People              | People who are eligible include frail people under the age of 65 years,                           |             |
|                     | younger people with disabilities not eligible for the NDIS and carers.                            |             |
|                     | Services include home care, property maintenance, personal care, respite,                         |             |
|                     | planned activity group and delivered meals.   |             |
|                     | Initiatives:  |             |
|                     | Enhance the service planning and delivery relationships with community                            |             |
|                     | based service providers including allied health, district nursing, community                      |             |
|                     | health and disability service providers in Ballarat, Geelong and throughout Golden Plains Shire.* |             |
|                     | Maintain a dynamic continuous quality improvement action plan ensuing                             |             |
|                     | service provision is consumer-driven and responsive.*   |             |

Initiatives marked with an '\*' are wholly or partially funded.

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|------------------------------|---|-------------------|
| Service Area                 | Description of Services and Initiatives   | Expenditure       |
|                              |   | <u>Revenue</u>    |
|                              |   | Net Cost          |
|                              |   |                   |
|                              |   |                   |
| Active Aged                  | The Commonwealth Home support Program (CHSP) aims to provide a  | 1,461             |
| and Disability-              | coordinated, integrated and responsive range of basic maintenance and   | (1,036)           |
| Commonwealth<br>Home Support | support services enabling people to be more active and independent at home and in the community. The program has a specific re-ablement focus       | 425               |
| Program                      | and offers short-term case management for people experiencing complex   |                   |
|                              | health and social issues. To be eligible for the program, people must be over   |                   |
|                              | the age of 65 years.  |                   |
|                              | Services include domestic assistance, home maintenance, personal care,  |                   |
|                              | flexible respite, social support programs, delivered meals and home modifications.  |                   |
|                              | Initiatives   |                   |
|                              |   |                   |
|                              | Enhance the service planning and delivery relationships with community based service providers including allied health, district nursing, community |                   |
|                              | health and disability service providers in Ballarat, Geelong and throughout   |                   |
|                              | Golden Plains Shire.*   |                   |
|                              | Maintain a dynamic continues quality improvement action plan ensuring   |                   |
|                              | service provision is consumer-driven and responsive.*   |                   |
| Community                    | Providing access to a range of services by providing a flexible, responsive   | 209               |
| Transport                    | community transport service for eligible residents.   | (32)              |
|                              | Initiatives:  | 177               |
|                              | Fee for service transport for isolated residents across the Shire. Volunteer  |                   |
|                              | drivers provide the service, Council provides the buses.  |                   |
| Community                    | Improving the health and wellbeing of Golden Plains Shire residents and   | 1,000             |
| Centres                      | facilitating the development of healthy vibrant communities.  | (129)             |
|                              | Initiatives:  | 871               |
|                              | Bannockburn Family Service centre Operating and maintenance   |                   |
|                              | Smythesdale Business HUB operating and maintenance  |                   |
|                              | Bannockburn Cultural Centre operating and maintenance   |                   |
|                              | Early years Managed Kindergarten maintenance  |                   |
|                              | Northern Community Centre operating and maintenance   |                   |
|                              | Bannockburn Recreational Centre Operating costs   |                   |
|                              | Meredith Community Learning HUB Operational and maintenance expenses.   |                   |
|                              |   |                   |

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## PROMOTING HEALTHY AND CONNECTED COMMUNITIES



| Service Area                        | Description of Services and Initiatives  | <b>Expenditure</b><br>Revenue |
|-------------------------------------|--|-------------------------------|
|                                     |  | Net Cost                      |
| Kindergartens                       | Early Years Management of five funded kindergarten services and associated Early learning Facilities. Council works closely with Incorporated Volunteer Parent Committees (Advisory Groups) to deliver quality education and care programs.  Initiatives:                            | 1,020<br>( <u>1,013)</u><br>7 |
|                                     | Integrated Service Bannockburn Children's Service at Bannockburn Family<br>Services Centre.*   |                               |
|                                     | Inverleigh Kindergarten incl. Associated Service Inverleigh Occasional Care at Inverleigh Early learning Centre.*  |                               |
|                                     | Rokewood Kindergarten at Rokewood Kindergarten facility.*  |                               |
|                                     | Meredith Kindergarten at Meredith Community Learning HUB*  |                               |
|                                     | Teesdale Kindergarten at Teesdale Children's Centre.*  |                               |
| Bannockburn<br>Children<br>Services | Management and operation of the integrated children's service at Bannockburn, incorporating long day care and funded Kindergarten programs.  | 3,215<br>(3,167)              |
| Services                            | <ul> <li>Initiatives:</li> <li>Management of childcare and funded Kindergarten programs operating<br/>from Bannockburn Family Services Centre. Including delivery of high<br/>quality education and care service.*</li> </ul>  | 48                            |
| Family Day<br>Care                  | Management of Family Day Care Service with contracted educators operating throughout the Shire. Qualified educators provide education and care to between four and seven children per day and like childcare/kindergartens are strictly regulated under National Regulation and Law. | 316<br>( <u>263)</u><br>53    |
|                                     | Initiatives:  • Management of family day care educators including delivery of quality early years education and care service.*   |                               |
| Community<br>Development            | Supporting and strengthening local communities through the development of Community Plans and Council's community grants program.  | 613<br>( <u>3)</u>            |
|                                     | Initiatives:   | 610                           |
|                                     | <ul> <li>Enhance leadership and other civic skills within communities so as to increase<br/>the capacity of communities to address local issues and challenges and to build<br/>vibrant, healthy places.</li> </ul>  |                               |
|                                     | Assist in developing a sense of community spirit, pride, ownership and identity within communities.  |                               |
|                                     | Encourage and support local leadership and active participation in community groups, volunteer organisations and local projects.   |                               |
|                                     | Facilitate community-connectedness and social inclusion to improve the health and wellbeing of communities.  |                               |
|                                     | Ensure Council's engagement practice is accessible and transparent   |                               |
|                                     | Create more opportunities for participation in engagement processes  |                               |
|                                     | Develop and promote a range of options for communities to participate in<br>engagement processes   |                               |
|                                     | Reduce the barriers for wider community involvement  |                               |
|                                     | Ensure better representation from across the Shire.  |                               |

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## PROMOTING HEALTHY AND CONNECTED COMMUNITIES



| Service Area        | Description of Services and Initiatives   | Expenditure<br><u>Revenue</u><br>Net Cost |
|---------------------|---|---|
| Health<br>Promotion | Creating healthy, vibrant and connected communities and improving the health and wellbeing of people living in Golden Plains Shire.  Initiatives:  Identify community health needs and gaps in services*  Work with local and regional agencies to increase service provision*  Implement health promotion initiatives across the Shire in the aged care, disability, youth, family and children service sectors*  Support the development and delivery of a range of health &  wellbeing activities and services based at Council's community centres*  Plan, create and deliver natural and built environments that support access and inclusion for everyone  Provide and support program opportunities that increase  community participation and involvement*  Provide, co-ordinate and advocate for a range of services that support people with a disability and their carers*  Ensure the community can access news and information and engage with Council through a range of inclusive communication approaches*. | 684<br>( <u>516)</u><br>168               |
| Libraries           | Providing a library service to residents of Golden Plains Shire.  Initiatives:  Participate in the management of the Geelong Regional Library Corporation  Support the development of a sustainable mobile library service  Support the continued development of the static library in Bannockburn  Support the development of opportunities to provide multiple means of library service delivery to rural communities.  | 458<br>( <u>1)</u><br>457                 |
| Arts and<br>Culture | Facilitating the development of community arts and cultural development projects in collaboration with local artists and communities. Arts and culture is central to the quality of life and wellbeing of residents in Golden Plains Shire.  Initiatives:  Supporting arts activity across the Shire  Improving the cultural literacy and skills of community members  Working with artists, arts workers and arts businesses to strengthen innovation, viability and growth of creative industries  Working with artists to enhance the natural and built environment of Golden Plains Shire   | 216<br>(11)<br>205                        |

Initiatives marked with an '  $^{*}$ ' are wholly or partially funded.

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## PROMOTING HEALTHY AND CONNECTED COMMUNITIES



| Service Area               | Description of Services and Initiatives   | Expenditure    |
|----------------------------|---|----------------|
|                            |   | <u>Revenue</u> |
|                            |   | Net Cost       |
| Youth                      | Working with young people, local communities and service providers to   | 357            |
| Development                | improve the health and wellbeing of young people living in Golden Plains Shire.   | <u>(69)</u>    |
|                            | <ul> <li>Initiatives:</li> <li>increase the capacity and opportunities for GPS young people to participate in their community through decision making,</li> </ul>                   | 288            |
|                            | collaboration and community based initiatives*  |                |
|                            | <ul> <li>increase the skills, knowledge, confidence and leadership abilities of<br/>young people providing meaningful pathways into education, training and<br/>careers*</li> </ul> |                |
|                            | Increase the wellbeing, networks and connections of young people with<br>their local community, businesses, services, families and friends*   |                |
|                            | Ensure young people have access to local events and activities*.  |                |
| Recreation                 | Working with local communities and committees of management to develop  | 653            |
| Planning                   | a range of recreation facilities and activities.  | (25)           |
|                            | Initiatives:  | 628            |
|                            | <ul> <li>Identify the recreation services and facility needs of the Golden Plain's<br/>community.</li> </ul>  |                |
|                            | Support the development of recreation services and facility provision in<br>Golden Plains Shire   |                |
|                            | Coordinate the management and operations at The Well, Northern<br>Community Centre and the Bannockburn Cultural Centre  |                |
|                            | Encourage and support local leadership in facility committees of management and sporting clubs  |                |
|                            | Increase the physical activity of residents and active participation in clubs and activities.   |                |
| Recreation<br>Construction | Construction of community facilities, including halls, paths and trails, recreation reserves and payilions, sporting facilities and playgrounds                                     | 251<br>(332)   |
|                            | Initiatives:  | (81)           |
|                            | Construction of the Bannockburn Heart   | (61)           |
|                            | Allocation of funds to assist with the redevelopment of the Rokewood<br>Recreation Reserve pavilion   |                |
|                            | Upgrade the Smythesdale Skate Park*   |                |
|                            | Upgrade the netball courts at Victoria Park, Bannockburn*   |                |
| Recreation                 | Undertaking general maintenance of all Council owned and controlled land,   | 2,946          |
| Infrastructure maintenance | buildings and facilities and supporting communities that undertake these  | (60)           |
| maintenance                | activities on behalf of Council. 40% of this budget relates to depreciation.  Initiatives:  | 2,886          |
|                            | Maintenance of sports ovals, reserves, stadiums and pavilions   |                |
|                            | Oval Watering Costs   |                |
|                            | Maintenance of public halls   |                |
|                            | <ul><li>Maintenance of playgrounds and skate parks</li><li>Maintenance and cleaning of public amenities.</li></ul>  |                |

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### PROMOTING HEALTHY AND CONNECTED COMMUNITIES



| Service Area | Description of Services and Initiatives   | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|--------------|---|--|
| Volunteers   | Supporting volunteers to best service their communities through recruitment and retention, capacity building, developing new programs and achieving best practice in volunteer management.  Initiatives:  Support the recruitment and retention of volunteers  Assist with the skill development of volunteers  Increase the range of volunteer opportunities in the Shire. | 86<br>( <u>0)</u><br>86                          |

The following statement provides the results of the prescribed service performance indicators and measures including explanation of material variations.

|   |         | Res     | ult     |         |   |
|---|---------|---------|---------|---------|---|
| Service/Indicator/measure   | 2016    | 2017    | 2018    | 2019    | Material Variations   |
| Maternal and Child Health (MCH) Satisfaction Participation in first MCH home visit [Number of first MCH home visits / Number of birth notifications received] x100  | 101.94% | 99.55%  | 103.73% | 99.20%  | 249 home visits were conducted out of 251 birth notifications received.   |
| Service standard Infant enrolments in the MCH service [Number of infants enrolled in the MCH service (from birth notifications received) / Number of birth notifications received] x100                         | 99.61%  | 101.36% | 100%    | 101.2%  | All 251 births during the year were enroled in Council's MCH service. This figure is more than 100% due to timing differences between birth notices being issued and enrolment completed. |
| Service Cost Cost of the MCH service [Cost of the MCH service / Hours worked by MCH nurses)   | \$73.11 | \$79.95 | \$82.67 | \$84.74 |   |
| Participation Participation in the MCH service [Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service] x100                                | 81.58%  | 80.29%  | 86.34%  | 82.31%  | Council's MCH staff are extremely active in following up families and ensuring each visit delivers significant benefit. This focus has seen participation continue to grow.               |
| Participation in the MCH service by Aboriginal children [Number of aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service] x100 | 86.67%  | 55.56%  | 91.67%  | 86.96%  | Council's MCH staff are extremely active in following up families and ensuring each visit delivers significant benefit. This focus has seen participation continue to grow.               |

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## PROMOTING HEALTHY AND CONNECTED COMMUNITIES



|  |         | R                                  | esult                              |                                    |  |
|--|---------|------------------------------------|------------------------------------|------------------------------------|--|
| Service/Indicator/measure  | 2016    | 2017                               | 2018                               | 2019                               | Material Variations  |
| Home and Community Care Timeliness Time taken to commence the HACC service [Number of days between the referral of a new client and the commencement of HACC service / Number of new clients who have received a HACC service. | 14      | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction of<br>the Commonwealth Government's<br>NDIS and CHSP programs.    |
| Service standard Compliance with Community Care Common Standards [Number of Community Care Common Standards expected outcomes met / Number of expected outcomes under the Community Care Common Standards] x100                | 77.78%  | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction of<br>the Commonwealth Government's<br>NDIS and CHSP programs.    |
| Service cost Cost of domestic care service [Cost of the domestic care service / Hours of domestic care service provided)   | \$40.21 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction of<br>the Commonwealth Government's<br>NDIS and CHSP programs.    |
| Cost of personal care service<br>[Cost of the personal care service / Hours of<br>domestic care service provided)  | \$34.84 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction of<br>the Commonwealth Government's<br>NDIS and CHSP programs.    |
| Cost of respite care service<br>[Cost of the respite care service / Hours of<br>domestic care service provided)  | \$42.70 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction of<br>the Commonwealth Government's<br>NDIS and CHSP programs.    |
| Participation Participation in HACC service [Number of people that received a HACC service / Municipal target population for HACC services] x100   | 17.74%  | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction<br>of the Commonwealth<br>Government's NDIS and CHSP<br>programs. |
| Participation in HACC service by CALD people<br>[Number of CALD people who receive a<br>HACC service / Municipal target population<br>in relation to CALD people for HACC<br>services] x100                                    | 13.70%  | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting<br>Ceased 1<br>July 2016 | Reporting on HACC ceased on<br>1 July 2016 due to the introduction<br>of the Commonwealth<br>Government's NDIS and CHSP<br>programs. |

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## PROMOTING HEALTHY AND CONNECTED COMMUNITIES

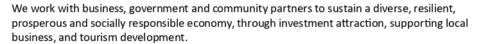


|   | Result |        |        |        |   |
|---|--------|--------|--------|--------|---|
| Service/Indicator/measure   | 2016   | 2017   | 2018   | 2019   | Material Variations   |
| Libraries Utilisation Library collection usage [Number of library collection item loans / Number of library collection items]                                 | 4.92   | 4.73   | 4.94   | 4.57   |   |
| Resource standard Standard of library collection [Number of library collection items purchased in the last 5 years / Number of library collection items] x100 | 82.68% | 75.68% | 73.74% | 74.71% |   |
| Service cost Cost of library service [Direct cost of the library service / Number of visits]  | \$4.89 | \$4.71 | \$5.73 | \$6.34 | There were approximately 7,300 less visits to the library in 2018/19 compared to 10,000 in 2017-18. This increases the cost per visit. In person only visits are included in this indicator, which does not capture online visits.  |
| Participation Active library members [Number of active library members / Municipal population] x100   | 13.32% | 12.68% | 12.10% | 10.50% | Indicator does not capture other library activity for example children and youth programs, digital literacy programs and literary events, the use of public internet PCs, using facilities such as meeeting rooms or study areas, or using services such as Wifi, or in library use of collections. |

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### **ENHANCING LOCAL ECONOMIES**









### **ENHANCING LOCAL ECONOMIES**



The following statement reviews the performance of Council against the Council Plan, including results achieved in relation to the strategic indicators included in the Council Plan.

| Strategic Indicator/measure           | Result                                 | Comments   |
|---------------------------------------|--|--|
| Growth in business investment         | 447<br>23<br>22                        | New businesses registered in 2018-2019.<br>Planning permits issued for commercial.<br>Building permits issued for commercial.  |
| Increased business engagement         | 12                                     | Business networking events were held, and they were attended by 155 people.  Organised the following business training and mentoring: One-on-one small business mentoring sessions Small Business Victoria workshops ATO training sessions Small Business Bus - Inverleigh Business training sessions held in Meredith, Haddon, Dereel, Smythesdale, Teesdale and Bannockburn. 81 business owners/operators participated in business training and mentoring sessions. Partnered with VECCI and Bannockburn Chamber of Commerce to deliver a WorkPlace Assured info session. Golden Plains Business News e-newsletters distributed to more than 600 email addresses. Launched Golden Plains Localised, an online business directory |
|                                       |  | and portal. 2019 Golden Plains Business Survey completed by 39 businesses.   |
| Growth in the visitor economy         | -                                      | Continued to partner with Tourism Greater Geelong and The Bellarine to grow and promote the Moorabool Valley Taste Trail. Promote the Shire's tourism assets including the Golden Plains Farmers' Market.  |
|                                       | 15%<br>growth<br>15%<br>Increase       | Updated and reprinted Ballarat-Skipton Rail Trail Brochures Visitor numbers for Golden Plains grew between December 2017 and December 2018. Overnight stays by visitors grew by between December 2017  |
|                                       | 14.6%<br>increase<br>13.5%<br>increase | and December 2018  Tourism sector economic output increased from \$15.1M in December 2017 to \$17.3M in Dec 2018.  Tourism jobs increased from 74 jobs in December 2017 to 84 jobs in December 2018.   |
| Key projects and initiatives funded   | \$943,000                              | Council secured a State Government Local Roads to Market grant for \$943,000 to widen and seal Tall Tree Road in the Golden Plains Food Production Precinct near Lethbridge.  Continued construction of Stage One of the Bannockburn Heart Precinct.   |
| Increased labour market participation | 3.2%<br>unemployment<br>rate           | The following labour market changes have occurred in Golden Plains between March 2018 and March 2019: The unemployment rate remained the same at 3.2%. The number of people in the workforce decreased by 43 people from 11,897 to 11,854. The number of unemployed people remained the same at 377 people.  |
| Increased education attainment        | 31.3%<br>increase                      | The number of people over 15 years that have completed year 12 or equivalent has increased by 31.3% from 5,130 people in 2011 to 6,737 in 2016.  |

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## **ENHANCING LOCAL ECONOMIES**



The following statement provides information in relation to the services funded in the 2018-19 Budget and the persons or sections of the community who are provided the service.

| Budget and the p | persons or sections of the community who are provided the service.   |                    |
|------------------|--|--------------------|
| Service Area     | Description of Services and Initiatives  | Expenditure        |
|                  |  | <u>Revenue</u>     |
|                  |  | Net Cost           |
| Economic         | Investment attraction  | 521                |
| Development      | Investment attraction activities will be attract new business investment and facilitate business growth through: | <u>(15)</u><br>506 |
|                  | Understanding the local economy, identifying opportunities, and gaps   |                    |
|                  | Marketing our strengths and developing external relationships  |                    |
|                  | Provide information, data and guidance to investors  |                    |
|                  | Identifying suitable land for development  |                    |
|                  | Facilitating the Investment Task Force to provide high level support to<br>new investment                        |                    |
|                  | Developing strong internal and external relationships.   |                    |
|                  | Business Support   |                    |
|                  | Business support will take the form of support and nurture through:  |                    |
|                  | Business visits and relationship building  |                    |
|                  | Problem solving  |                    |
|                  | Facilitating linkages & referrals  |                    |
|                  | Responding to business enquiries   |                    |
|                  | Facilitating business networking events  |                    |
|                  | Facilitating & auspicing links to grant programs   |                    |
|                  | Business training and mentoring  |                    |
|                  | Economic Development Quarterly newsletter  |                    |
|                  | Buy local campaign.  |                    |
|                  | Tourism development  |                    |
|                  | To develop the visitor economy through:  |                    |
|                  | Supporting community and commercial events   |                    |
|                  | Facilitating State Government grants   |                    |
|                  | Implementing and supporting township Welcome Hubs  |                    |
|                  | Developing the Moorabool Valley Food & Wine Trail  |                    |
|                  | Supporting the Golden Plains Arts Trail  |                    |
|                  | Promoting Golden Plains heritage   |                    |
|                  | Supporting Lethbridge Airport  |                    |
|                  | Supporting tourism development projects and infrastructure.  |                    |

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# **ENHANCING LOCAL ECONOMIES**



| Service Area | Description of Services and Initiatives   | Expenditure<br>Revenue<br>Net Cost |
|--------------|---|------------------------------------|
|              | Lobbying and Advocacy   | Net cost                           |
|              | To engage Government in supporting local business and local infrastructure through:   |                                    |
|              | Identifying and communicating key priorities, issues, concerns and projects   |                                    |
|              | Organising a calendar of meetings with relevant Ministers and members of parliament   |                                    |
|              | Developing and regularly updating the Priority Projects booklet and issue specific Briefing Notes                               |                                    |
|              | Writing submissions highlighting key issues for business and the community  |                                    |
|              | Participating in G21 Regional Alliance delegations to State and Federal<br>Ministers  |                                    |
|              | Organising guest presenters to Council  |                                    |
|              | Running corporate event announcements, openings and other official events   |                                    |
|              | .Developing event-specific Briefing Notes   |                                    |
|              | Liaising with Government agencies   |                                    |
|              | <ul> <li>Lobbing and working with utility and telecommunication providers to<br/>expand infrastructure and services.</li> </ul> |                                    |
|              | Partnership   |                                    |
|              | To work with business, government and community, key stakeholders and groups through:   |                                    |
|              | Active networking   |                                    |
|              | Integrated cross departmental planning  |                                    |
|              | Membership of regional influence groups   |                                    |
|              | Collaborative project development.  |                                    |
|              | Initiatives:  |                                    |
|              | Economic Development Strategy implementation  |                                    |
|              | REMPLAN Economic Investment Modelling   |                                    |
|              | Population profile and forecast service   |                                    |
|              | Website maintenance – tourism   |                                    |
|              | Regional Tourism membership.  |                                    |

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## **ENHANCING LOCAL ECONOMIES**



| Service Area                     | Description of Services and Initiatives  | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|----------------------------------|--|--|
| Golden Plains<br>Farmers' Market | The Golden Plains Farmers' Market provides a genuine farmers' market experience for visitors and residents that strengthens opportunities for local growers and makers, supports the local economy and creates a vibrant community meeting place.  The Golden Plains Farmers' Market's goals are to:   | 73<br>( <u>35)</u><br>38                         |
|                                  | <ul> <li>Create business opportunities for local growers and producers and support food sovereignty in Golden Plains Shire and Victoria</li> <li>Raise the profile of Golden Plains and surrounding areas as a producer of a wide range of quality food and wine products</li> <li>Increase visitor numbers to Golden Plains</li> <li>Provide linkages with local retailers and other town centre activities</li> <li>Provide opportunities for community development activities and social connection.</li> </ul> |  |

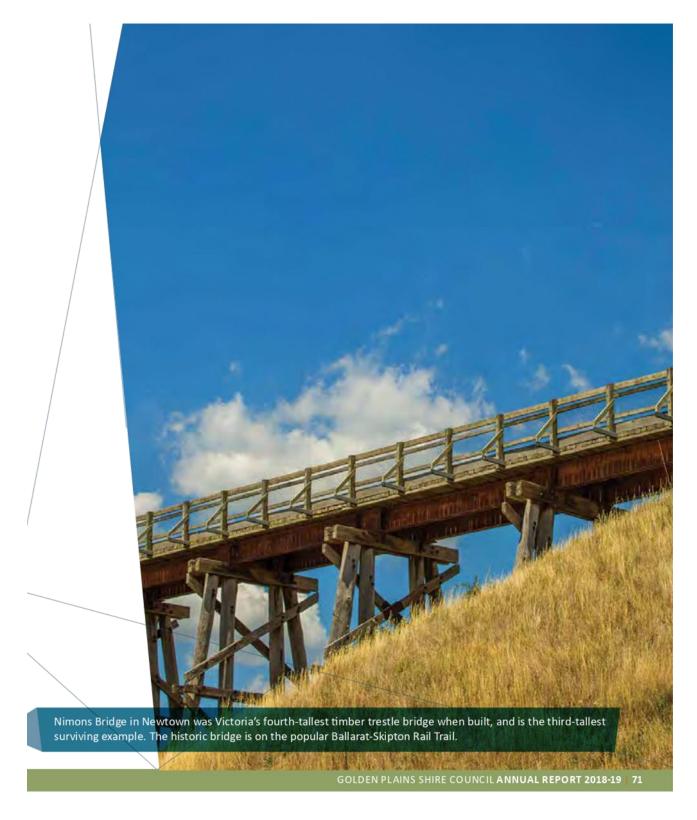
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### MAINTAINING NATURAL AND BUILT ENVIRONMENTS

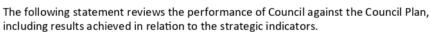
We work to promote, conserve, enhance and protect the natural environment and ensure that growth and change in the built environment is managed for the benefit of all of our community.







### MAINTAINING NATURAL AND BUILT ENVIRONMENTS





| Strategic Indicator/measure   | Result         | Comments   |
|---|----------------|--|
| Increased environmental   |                |  |
| sustainability and quality  | _              | Establishment of the Environment and Sustainability Team with a dedicated Team Leader.  Adoption of the Council Environment Strategy 2019-2027.  Conducting the first planned burns on Council reserves using Council's in-house burn team.  |
|   |                | Commenced development of Council's Waste and Resource Recovery Stratege<br>Installation of a shed at Rokewood Transfer Station for the collection o<br>e-waste to support the State Government's ban of e-waste to landfill  |
|   |                | commencing 1 July 2019.  Installation of educational signage on kerbside collection vehicles.  |
|   |                | Support community groups to participate in Clean Up Australia Day events.  |
| Ensure that land use planning facilitates sustainable growth                  | _              | The adoption of the Northern Settlement Strategy is a crucial step towards facilitating sustainable growth in the north of the shire.  |
| and maintains township character  |                | New structure plans continue to be developed across the Shire.   |
| Recognition of Aboriginal<br>Cultural Heritage in planning<br>and development | _              | Through land use planning and environmental management processe Council seeks to ensure that best practice principles are employed in the consideration of Aboriginal Cultural Heritage matters.   |
| Ensure consistent delivery of the Roads Maintenance Program to adopted        | _              | Development of a proactive gravel road maintenance program.<br>Improving Councils' capacity to deliver service by procuring additional road maintenance equipment.   |
| standards   | -              | Completed external Road, Bridges and Major Culvert condition assessment. This will be used to inform future maintenance, programs and budget requests.   |
|   | _              | Continue to lobby Governments via G21 transport pillar and seek roads and bridges funding at every opportunity.  |
| Improved and maintained community infrastructure and open space               | \$75K<br>Grant | Ongoing development of Asset Management Systems via \$75,000 grant. Consultants and Works department critiquing current practice and reporting to improve our systems and practices. Improving asset management policies practices across the whole organisation. Development of new Asset Management Policies, Strategies and Plans |
|   | ĆZAEK          | External Roads/Bridge condition surveys completed.   |
|   | \$245K         | An Asset Management Steering Committee has been set up.  |
|   |                | The planning department continue to secure appropriate areas of open space through strategic and statutory planning processes.   |
| Improved walkability and travel connections                                   | \$340K         | To deliver the annual footpaths and trails program. This year the following paths were constructed:  |
|   |                | Sussex Street, Linton (asphalt path (renewal) east side of road between Gillespie Street and Clyde Street)   |
|   |                | Tolloora Way, Batesford (granitic sand path - north side of road, between Dog Rocks Road and new play space)   |
|   |                | Burnside Road, Bannockburn 'Connecting Glen Avon Estate'     Phase 2, Yverdon to Glen Avon Drive (670m in length)     *A TAC Grant of \$77,650 was successfully applied for to contribute to delivery of this path.  |
| Reduce fire impacts within the community.                                     | _              | Maintenance of the Municipal Fire Management Plan (MFMP) which include steps to reduce the fire impact on the community. These steps include:  |
| ,   |                | • Inform the community of how to prepare their properties in summer. This is completed through the use of the Gazette, Social Media and Council's website.   |
|   |                | • Undertake Fire Hazard Reduction inspections on properties within the shire and issue Fire Prevention Notices when required.  |
|   |                | Slash strategic fire breaks as identified in the MFMP.     Maintain Councils Neighbourhood Safer Places.   |

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### MAINTAINING NATURAL AND BUILT ENVIRONMENTS

The following statement reviews the progress of Council in relation to major initiatives identified in the 2018-19 Budget for the year.



### Major Initiatives

Construction of stage one of the Bannockburn Heart Precinct. Stage one will be a \$2.6M project to create a play space with water play elements, a new car park, public toilets, a BBQ area, shade and a paved plaza next to the Bannockburn Library and Cultural Centre. Relevant approvals, further community consultation and the appointment of architectural services were completed in 2018-19.

The Bannockburn Heart project tender was awarded to Rendine Constructions in March 2019. Construction is well underway and the project is expected to be completed in late December 2019.

**Progress** 

Council will be further developing its current asset management practices and processes. This will include the procurement and implementation of new or improved asset management software, review of Council's road management plan, review of operational practices and procedures and increased funding, of \$750,000 for maintenance and renewal of gravel and sealed local road.

- Maintenance of asset systems to ensure accurate records of roads, bridges, drainage, buildings, footpaths, etc. are maintained
- Ongoing accurate capturing of Council Roads, bridges and peripheral roadside assets within the current GIS systems.
- Development of new Asset Management Policies, Strategies and Plans for Councils extensive asset base.
- External Road and Bridge asset revaluation and condition assessment to inform future asset planning.

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### MAINTAINING NATURAL AND BUILT ENVIRONMENTS



The following statement provides information in relation to the services funded in the 2018-19 Budget and the persons or sections of the community who are provided the service.

| Service Area      | Description of Services and Initiatives  | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|-------------------|--|--|
| Major Projects    | Planning and development of major projects, including halls, recreation reserves, and pavilions and sporting facilities. Major land development projects undertaken by Council are also included in this program.  Initiatives:  Planning for proposed future major projects  Monitoring of current major projects.  | 33<br>( <u>4)</u><br>29                          |
| Land Use Planning | To provide for fair, orderly, economic and sustainable use and development of land within the Shire and to undertake all strategic and statutory land use planning functions.  Initiatives:  Land Use Planning Inverleigh Flood Study Panel & VCAT Hearings Major Planning Applications Strategic Planning & Amendments Heritage Adviser Implement the Rural Land Use Strategy (2008) Implement the Bruces Creek Masterplan Undertake planning scheme enforcement and compliance checks when and where necessary Develop and implement town structure plans and urban design frameworks Conduct a review of the Inverleigh Structure Plan Implement the Revised Meredith and Lethbridge Structure Plans Implement the Gheringhap Structure Plan Implement the Napoleons Structure Plan review To continue the development of a comprehensive settlement strategy for the north of Golden Plains Shire To explore opportunities for the identification of new employment land within the Shire. | 1,274<br>(668)<br>606                            |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



| Service Area                | Description of Services and Initiatives  | Expenditure<br><u>Revenue</u><br>Net Cost |
|-----------------------------|--|---|
| Building Control            | To undertake a range of regulatory compliance actions to ensure a safe build environment for all Golden Plains Shire residents. To provide complementary statutory and non-statutory building services to facilitate compliant building activity throughout Golden Plains Shire.  Initiatives:  Building control  Essential Safety Measures program  Building compliance  Swimming pool safety program  To develop and implement a comprehensive program of Essential  Safety Measures audit and inspections  To implement a targeted inspection program for Swimming Pool compliance. | 400<br>( <u>90)</u><br>310                |
| Fire Protection             | To identify potential fire hazards and to minimise the risks in the event of bushfire.  Initiatives:  Protect the community against fire risk  Eradication of fire hazards  Fire access road maintenance  Standpipe operations  Standpipe & Drought Bore Maintenance.  | 283<br>( <u>63)</u><br>220                |
| Environmental<br>Management | To protect and enhance the natural environment.  Initiatives:  Environmental Management  Pest, plant & animal control  Environmental Strategy implementation  Roadside weed control*  Develop Shire responses on Government Environment and Land  Use Strategies, including native vegetation, catchments, biodiversity, river health, etc.  | 480<br><u>(51)</u><br>429                 |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



| Service Area                  | Description of Services and Initiatives   | Expenditure                |
|-------------------------------|---|----------------------------|
|                               |   | <u>Revenue</u>             |
|                               |   | Net Cost                   |
| Community<br>Protection       | Educate the community about local laws and animal control and enforce Council's local laws.  Initiatives:   | 626<br>( <u>570)</u><br>56 |
|                               | Community protection     School crossing supervision*     Local laws  |                            |
|                               | Implement new Domestic Animal Management Plan     Animal control  |                            |
|                               | <ul> <li>Impounding expenses</li> <li>Registration, tags, forms and postage</li> <li>DPI animal registration fee.</li> </ul>                            |                            |
| Public Health                 | To protect and enhance the health of the public and the environment via education and enforcement of Food Safety and Environmental Health. Initiatives: | 521<br>(248)<br>273        |
|                               | Public Health   |                            |
|                               | Sampling Analysis – Public Health   |                            |
|                               | Domestic Waste Water Management Plan implementation   |                            |
|                               | Immunisation  |                            |
|                               | Undertake a program incorporating targeted compliance, education<br>and awareness for all tobacco retailers within Golden Plains Shire*                 |                            |
|                               | Undertake a range of food safety program actions.   |                            |
| Sealed Roads<br>Routine       | Routine maintenance of the sealed local road network.  Initiatives:   | 1,556<br>(179)             |
| Maintenance                   | Routine maintenance of 1,005km of the Shire's sealed roads network.   | 1,377                      |
| Local Roads                   | Bituminous resealing of Council's local sealed road network. 95% of this  | 2,192                      |
| Resealing                     | budget relates to depreciation. Initiatives:  | ( <u>3)</u><br>2,189       |
|                               | Deliver the resealing program as per the resealing schedule.  |                            |
| Local Roads<br>Rehabilitation | Local Roads Rehabilitation. 80% of this budget relates to depreciation. Initiatives:  | 1,808<br>(1)               |
|                               | 17% of this budget is allocated to major patching of sealed roads.  | 1,807                      |
| Local Roads<br>Improvements   | Creating improvements to Council's local road network. Initiatives:   | 74<br>(1,530)              |
|                               | <ul> <li>Deliver local road improvement projects approved by Council</li> <li>Deliver the Roads to Recovery Funding Program of \$585*</li> </ul>        | (1,456)                    |
|                               | Upgrade to Tall Tree Road of \$1.4M.*   |                            |

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# MAINTAINING NATURAL AND BUILT ENVIRONMENTS



| Service Area                           | Description of Services and Initiatives  | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|--|--|--|
| Gravel Roads<br>Routine<br>Maintenance | Routine maintenance of Council's local gravel road network.  Initiatives:  Maintenance of 738km of Council Gravel road network  Dust suppressant.  | 1,025<br>( <u>8)</u><br>1,017                    |
| Gravel Re-sheeting                     | Gravel re-sheeting works on Council's local gravel road network. 97% of this budget relates to depreciation.   | 1,162<br>( <u>1)</u><br>1,161                    |
| Bridge<br>Maintenance                  | Maintenance of Council's bridges and major culverts. 70% of this budget relates to depreciation.  Initiatives:  Routine bridge maintenance.  | 710<br>( <u>802)</u><br>(92)                     |
| Tree Clearing                          | Tree clearing works on Council's local road network, to ensure community safety.  Initiatives:  Tree clearing as per customer requests (400 per year)  Basic maintenance of Meredith & Inverleigh Avenues of Honour  Minimal roadside verge clearing.  | 449<br>( <u>3)</u><br>446                        |
| Gravel Pits                            | Operation and rehabilitation of Council operated gravel pits.  Initiatives:  Gravel procurement and sales  Continue a program to restore gravel pits where Council utilised the resource  Monitor and rehabilitate Council land that is being, or has been, utilised as landfill sites.  | 226<br>( <u>226)</u><br>(0)                      |
| Asset<br>Management                    | Management of Council's road and bridge assets.  Initiatives:  Maintenance of asset systems to ensure accurate records of roads, bridges, drainage, buildings, footpaths, etc. are maintained Maintain an intervention level of 7.5 on Moloney Asset Management System Road and Bridge asset revaluation and condition assessment. | 511<br>( <u>72)</u><br>439                       |
| Drainage<br>Maintenance                | Maintenance of Council's township and rural drainage assets. 24% of this budget relates to depreciation.  Initiatives:  Rural drainage maintenance (42% of budget)  Townships drainage maintenance (26% of budget).  | 525<br>( <u>21)</u><br>504                       |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



| Service Area                             | Description of Services and Initiatives   | Expenditure<br>Revenue   |
|--|---|--------------------------|
|  |   | Net Cost                 |
| Private Works                            | Provision of private works services for residents, other Councils and developers.   | 28<br><u>(26)</u><br>2   |
|  | Initiatives:  | 2                        |
| Line mention                             | Undertake private works projects as required.  Maintenance of line produing and deligned in the force of puidenants.  | 255                      |
| Line marking,<br>Guideposts and<br>Signs | Maintenance of line-marking, and delineation in the form of guideposts and signage across Council's local road network.  Initiatives:                       | 255<br><u>(3)</u><br>252 |
|  | Sign and guidepost maintenance  |                          |
|  | Re-striping of 350 km centre line plus Statcon markings (centreline repainting based on a 24 month cycle) plus 12 rail crossings plus     school crossings. |                          |
| Street Lighting                          | Provision of street lighting across Council's local road network.   | 161                      |
|  | Initiatives:  | (1)                      |
|  | Street light operations   | 160                      |
|  | Participate in Stage 1 of the G21 LED Street lighting program.  |                          |
| Township                                 | Provision of street beautification works including grass cutting in   | 673                      |
| Maintenance                              | townships in accordance with Council policy.  | ( <u>15)</u><br>658      |
|  | Initiatives:  | 030                      |
|  | Township mowing and maintenance     Tree planting in towarding.   |                          |
|  | Tree planting in townships     Street furniture maintenance.  |                          |
| Bus Shelters                             | Provision and maintenance of bus shelters across the Shire.   | 12                       |
|  | Initiatives:  | <u>(O)</u>               |
|  | Minor repairs to existing shelters including painting of up to two shelters.  | 12                       |
| Paths and Trails                         | Maintenance of Council's network of footpaths. 70% of this budget relates to depreciation.  | 252<br>(101)             |
|  | Initiatives:  | 151                      |
|  | Maintain Council paths and trails   |                          |
|  | Rail Trail maintenance  |                          |
|  | Maintenance of Ballarat – Skipton Rail Trail including minor bridge repairs.  |                          |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



| Service Area           | Description of Services and Initiatives   | Expenditure                |  |
|------------------------|---|----------------------------|--|
|                        |   | <u>Revenue</u>             |  |
|                        |   | Net Cost                   |  |
| Garbage<br>Collections | Collection of domestic garbage and recyclables and disposal of garbage across the Shire.  Initiatives:  Household garbage collection  Disposal of waste to landfill  Recycling collection and education  Review waste management strategy | 2,668<br>(2,904)<br>(236)  |  |
|                        | Advocate for local projects funded by Sustainability Victoria     Participate in the regional waste and resource recovery group.  |                            |  |
| Municipal Landfills    | Rehabilitation and environmental monitoring of Council's landfill sites and operation of the Rokewood Transfer Station.  Initiatives:  Rehabilitation and environmental monitoring of Council's landfill sites.                           | 185<br>( <u>13)</u><br>172 |  |
| Litter Control         | Control litter and illegal dumping across the Shire. Initiatives:  Litter control Garbage collection from public spaces Improve process for reporting and investigation of litter and illegal dumping.                                    | 63<br>(1)<br>62            |  |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



|  |            | Res        | sult       |            |  |
|--|------------|------------|------------|------------|--|
| Service/Indicator/measure  | 2016       | 2017       | 2018       | 2019       | Material Variations  |
| Statutory Planning   |            |            |            |            |  |
| Timeliness   |            |            |            |            |  |
| Time taken to decide planning applications   | 66.00      | 66.69      | 77.00      | 68.00      | Improvement in planning  |
| [The median number of days between receipt of a planning application and a decision on the application].   |            |            |            |            | application turn around time in 2018-19.   |
| Service standard   |            |            |            |            |  |
| Planning applications decided within 60 days   | 64.80%     | 67.82%     | 46.94%     | 83.80%     | Improvement in planning  |
| [Number of planning application decisions made within 60 days / Number of planning application decisions made] x100.   |            |            |            |            | application turn around time in 2018-19.   |
| Service cost   |            |            |            |            |  |
| Cost of statutory planning service   | \$1,689.50 | \$1,689.64 | \$1,731.84 | \$1,679.15 |  |
| [Direct cost of statutory planning service / Number of planning applications received].  |            |            |            |            |  |
| Decision making  |            |            |            |            |  |
| Council planning decisions upheld at VCAT  | 100%       | 100%       | 100%       | 0%         | Council did not have   |
| [Number of VCAT decisions that did not set aside Council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications] x100. |            |            |            |            | any planning decisions<br>determined by VCAT during<br>2018-19.  |
| Animal Management  |            |            |            |            |  |
| Timeliness   |            |            |            |            |  |
| Time taken to action animal management requests  | 1.00       | 1.00       | 1.00       | 1.00       | Council actions all animal   |
| [Number of days between receipt and first response action for all animal management requests / Number of animal management requests].  |            |            |            |            | management requests on the day that they are received.   |
| Service standard   |            |            |            |            |  |
| Animals reclaimed  | 53.67%     | 38.58%     | 19.85%     | 22.95%     | 56 animals were reclaimed  |
| [Number of animals reclaimed / Number of   |            |            |            |            | by residents in 2018-19.   |
| animals collected].  |            |            |            |            | The number reclaimed in 2017-18 was 48.  |
| Service cost   |            |            |            |            |  |
| Cost of animal management service  | \$55.22    | \$68.86    | \$61.39    | \$45.80    | The decrease in per  |
| [Direct cost of the animal management service / Number of registered animals].   |            |            |            |            | registration cost is a result<br>of the increase in registered<br>animals. Total cost of the<br>service has increased<br>slightly. |
|  |            |            |            |            |  |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



|   |          | Res      | sult     |          |   |
|---|----------|----------|----------|----------|---|
| Service/Indicator/measure   | 2016     | 2017     | 2018     | 2019     | Material Variations   |
| Health and safety Animal management prosecutions [Number of successful animal management prosecutions].   | 1*       | 2*       | 5        | 5        | An increase in dog<br>attacks in 2017-18 and<br>2018-19 has resulted in<br>prosecutions.                        |
| Food Safety Timeliness Time taken to action food complaints [Number of days between receipt and first response action for all food complaints / Number of food complaints)  | 1.00     | 1.00     | 1.06     | 1.92     | Eight of the twelve complaints were actioned within one day. The others were actioned within two to three days. |
| Service standard Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984] x100 | 83.17%   | 98.08%   | 100%     | 100%     | All 127 premises that<br>required assessments<br>were assessed during<br>the year.                              |
| Service cost Cost of food safety service [Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]   | \$263.67 | \$272.54 | \$207.64 | \$201.19 | An additional nine premises were registered during the year, reducing the cost per premise.                     |
| Health and safety Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about food premises] x100.                           | 95.45%   | 94.12%   | 100%     | 100%     | All 45 critical and<br>major non-compliance<br>notifications were<br>followed up.                               |

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## MAINTAINING NATURAL AND BUILT ENVIRONMENTS



|   |         | Res     | sult    |         |  |
|---|---------|---------|---------|---------|--|
| Service/Indicator/measure   | 2016    | 2017    | 2018    | 2019    | Material Variations  |
| Roads Satisfaction of use Sealed local road requests [Number of sealed local road requests / Kilometres of sealed local roads] x100   | 19.38%  | 38.85%  | 7.43%   | 28.86%  | Council received a total of 312 requests compared to 73 in the prior year. Council now logs all sealed road requests on its computerised Customer Action Requests System. In prior reporting periods, this data was collected manually. The new system has improved the accuracy of the collection of this data. |
| Condition  Sealed local roads below the intervention level  [Number of kilometres of sealed local roads below the renewal intervention level set by Council / Kilometres of sealed local roads] x100. | 98.54%  | 98.54%  | 99.52%  | 98.98%  | Council has maintained<br>the condition standard<br>of its road network<br>above 98% in each of<br>the past 4 years.   |
| Service cost  Cost of sealed local road reconstruction  [Direct cost of sealed local road reconstruction / Square metres of sealed local roads reconstructed].  Cost of sealed local road resealing   | \$29.70 | \$43.15 | \$33.71 | \$49.25 | The program costs year to year vary dependant on the rural or urban nature of the works. 2018-19 included some large projects that incorporated significant drainage works that escalated the unit rate of this type of work in 2018-19.   |
| [Direct cost of sealed local road resealing / Square metres of sealed local roads resealed].  |         |         |         |         | resealing costs in<br>2018-19 compared to<br>the previous year is as<br>a result of a significant<br>increase in the costs<br>of bitumen.  |
| Satisfaction Satisfaction with sealed local roads [Community satisfaction rating out of 100 with how council has performed on the condition of sealed local roads].                                   | 44      | 38      | 47      | 44      | Council continues to implement its maintenance and reseal program.   |

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# MAINTAINING NATURAL AND BUILT ENVIRONMENTS



|   |          | Res      | sult     |          |  |
|---|----------|----------|----------|----------|--|
| Service/Indicator/measure   | 2016     | 2017     | 2018     | 2019     | Material Variations  |
| Waste Collection Satisfaction Kerbside bin collection requests [Number of kerbside garbage and recycling bin collection requests / Number of kerbside bin collection households] x1,000.  | 108.47   | 67.53    | 83.18    | 87.95    | Council received a total of 753 requests relating to bin collection.   |
| Service standard  Kerbside collection bins missed  [Number of kerbside garbage and recycling collection bins missed / Number of scheduled kerbside garbage and recycling collection bin lifts] x10,000.                         | 7.04     | 2.70     | 2.89     | 2.70     | The improvement since 2016-17 is the result of improved contract management and performance in the second and subsequent years of a new contract.  |
| Service cost  Cost of kerbside garbage collection service [Direct cost of the kerbside garbage bin collection service / Number of kerbside garbage collection bins].  | \$130.81 | \$130.09 | \$137.56 | \$132.97 |  |
| Cost of kerbside recyclables collection service [Direct cost of the kerbside recyclables bin collection service / Number of kerbside recyclables collection bins].  | \$77.93  | \$77.13  | \$82.15  | \$112.09 | Global challenges in the recycling market are presently a significant challenge for local Governments across Victoria. For Golden Plains these changes have resulted in a substantial increase in the cost of processing recycling materials in 2018-19 with the cost of waste services increasing 36.4% over this period. |
| Waste Diversion Kerbside collection waste diverted from landfill [Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100. | 39.83%   | 40.65%   | 40.81%   | 38.13%   | The slight reduction in the percentage of kerbside collection diverted to landfill in 2018-19 compared to the previous year can be attributed to the closure of Council's recycling company for a period of three weeks. During this time Council's recycling collection went to landfill.                                 |

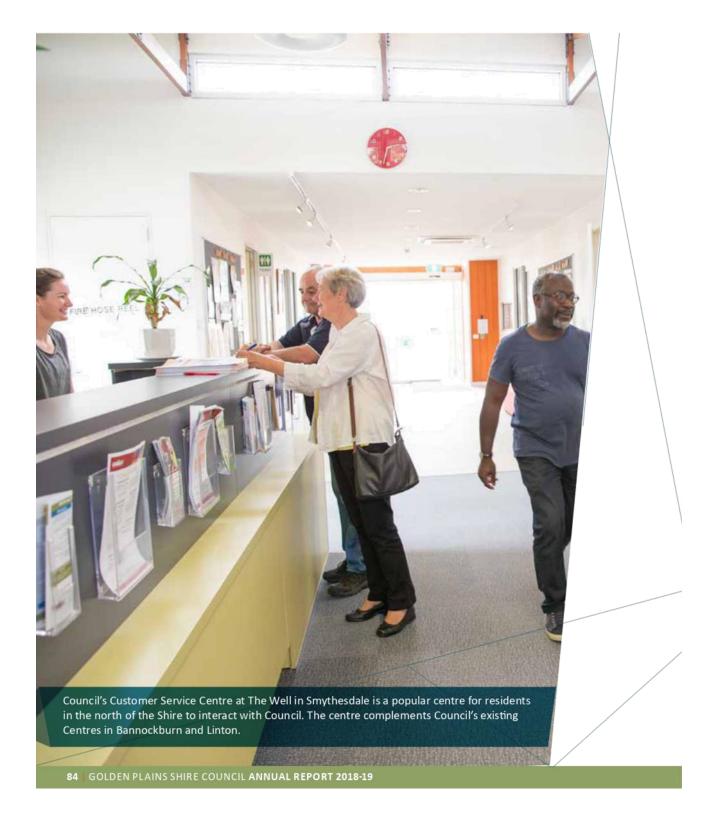
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### **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**

We will govern with integrity, plan for the future, and advocate for our community.







### DELIVERING GOOD GOVERNANCE AND LEADERSHIP

The following statement reviews the performance of Council against the Council Plan, including results achieved in relation to the strategic indicators.



| Strategic  | Result  | Comments  |
|--|---|---|
| Indicator/   | Result  | Comments  |
| measure  |   |   |
| Improved<br>community<br>engagement  | 47  | In 2018, Councillors committed to hosting six Councillor Conversation Posts, an increase from four in 2017. Councillors look forward to meeting with community to discuss the issues that affect them.  Council created opportunities for residents to participate in meaningful engagement in a range of ways such as online surveys, community meetings, pop-up conversation posts, drop-in sessions and through online voting. |
| Increased<br>leadership<br>in the area<br>of family<br>violence,<br>gender equity<br>and inclusion     | Working Group<br>established<br>'Take the Lead'<br>female leadership<br>program developed | A G21 a working group was established to develop regional strategies to increase female participation and physical activity levels across the region.  Developed a localised action plan aimed at increasing female participation in sport and active recreation and providing opportunities for women to take on leadership positions within community clubs and groups.   |
| and inclusion  | 9 women<br>10 videos  | Council created opportunities for, and celebrated, women and girls across Golden Plains. Activities included:   |
|  | 7,000 views<br>13 women<br>recognised   | <ul> <li>Developed and promoted an International Women's Day video celebrating noteworthy local women.</li> <li>Held the International Women's Day awards ceremony on 9 March, 2019.</li> </ul>   |
|  | 1 Strategy<br>drafted   | Council re-initiated the Gender Equity Group, drafted a Gender Equity<br>Strategy and signed up to partner with Women's Health Grampians to<br>deliver the intensive Act@Work program.  |
| Improved<br>community<br>ratings<br>for overall<br>Council<br>direction,<br>leadership<br>and advocacy | 49  | Council's overall performance dropped slightly from 52 in 2018 to 49 in the 2019 Community Satisfaction Survey.  • Council advocacy dropped from 51 to 47.  • Making Community decisions dropped from 51 to 47.  • Council direction dropped from 49 to 46.   |
| Maintain<br>financial<br>sustainability  | Achieved  | The information contained within the Report of Operations, Financial Report and Performance Statement demonstrates that Council is currently in a financially sustainable position. Amongst other positive indicators this includes a healthy cash balance and a sustainable level of debt.   |
|  |   | This position is complimented by Council's 2019-2023 Strategic Resource Plan than demonstrates that this position will be maintained over the medium term. In order to maintain long term financial sustainability within the current 'rate-capped' environment, Council must ensure appropriate investment in asset renewal.   |
| Recognition<br>of long term<br>planning<br>in Council<br>decision<br>making.                           | Achieved  | Council has a 10-year financial plan in place that guides short and medium term decisions within the Annual Budget and Strategic Resource Plan.   |

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## **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**



The following statement reviews the progress of Council in relation to major initiatives identified in the 2018-19 Budget for the year.

| Major Initiatives   | Progress   |
|---|--|
| Governance is the process of decision-making and the process by which decisions are implemented. This program aims to strengthen Council's decision making capacity and identifies key areas of advocacy that Council will focus on in the 2018-19 financial year.  | Completed in 2018-19.  |
| Initiatives:  |  |
| <ul> <li>Refined and updated the regulations for decision making and Council meeting<br/>proceedings under the new of Local Law - No. 1 of 2019.</li> </ul>   |  |
| <ul> <li>Increased mechanisms for public participation in Council meetings through the<br/>introduction of public question time under the new Local Law - No. 1 of 2019.</li> </ul>   |  |
| <ul> <li>Enhanced commitment to corporate governance activities and practices to ensure<br/>compliance strategies are defined and strengthened in accordance with best practice.</li> </ul>   |  |
| Golden Plains Community and Civic Centre - Golden Plains Shire Council is focused on providing quality customer service and achieving efficiencies for residents. As part of these efforts, this Budget allocates \$5M to begin the construction phase of the redevelopment of the existing customer service centre located at 2 Pope Street, Bannockburn. This follows an extensive community engagement and consultation process that was undertaken during 2017-18.  This building, the Golden Plains Community and Civic Centre, is one aspect of a broader Civic Precinct including the Bannockburn Family Services Centre, planned for the site. This will enable Council to deliver community services from this site for many years to come.  Council has made this decision for a number of reasons, including the need to provide more modern and welcoming public areas, improve efficiencies in our operations, and provide improved access and transparency around monthly Council meetings.  The existing Shire Hall and Customer Service Centre are more than 120 and 40 years old respectively and present a number of building compliance and safety issues, resulting in increased spending on building maintenance. In addition, the customer service areas are outdated and do not provide privacy for residents to discuss sensitive issues such as planning matters.  The redeveloped facility will have an increased focus on the availability of dedicated community space within the central building. | Construction of the GPCCC started in March 2019 following the awarding of contract to SJ Weir via public tender process. The project is being completed in three stages with stage 2 expected to be complete in March 2020, stage 2 completed in December 2020 and stage 3 completed in February 2021. |

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### **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**



The following statement provides information in relation to the services funded in the 2018-19 Budget and the persons or sections of the community who are provided the service.

| Service Area                 | Description of Services and Initiatives  | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|------------------------------|--|--|
| Communications and Marketing | Clear articulation of Council initiatives, strategies, benefits and services to internal and external stakeholders through communication channels including corporate publications.  Facilitation of effective communication between Council, residents, community groups, businesses and media.  Transformation to digital communications through website, social media and other digitised platforms.  Initiatives:  Events, Communications and Marketing Strategy implementation  Website development  Social Media communications  Media monitoring  Regional Marketing programs  Golden Plains Gazette  Corporate events - openings and announcements  Festivals — Australia Day  Publications  Community First continuous improvement program. | 751<br>( <u>9)</u><br>742                        |
| Customer<br>Services Centres | Operation of customer service centres to provide bases from which Council can deliver services.  Initiatives:  Undertake a community satisfaction survey  Implement customer service strategy action plan.   | 473<br>( <u>7)</u><br>466                        |
| Governance                   | Governance is the process of decision-making and the process by which decisions are implemented. This program aims to strengthen Council's decision making capacity and identifies key areas of advocacy that Council will focus on in the 2018-19 financial year.  Initiatives:  Mayoral & Councillor's allowances  Councillors travel, accommodation, meals and other expenses  Councillor communications  Councillor's conferences and professional development  Corporate Memberships  Civic ceremonies and memorabilia  Independent audit committee members  Lobbying of politicians and key players in the local government industry  Advocacy on behalf of the community on key government issues.  | 754<br>( <u>9)</u><br>745                        |

GOLDEN PLAINS SHIRE COUNCIL ANNUAL REPORT 2018-19 | 87



## **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**



| Service Area                     | Description of Services and Initiatives  | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|----------------------------------|--|--|
| Elections                        | Maintenance of voters' rolls in readiness for 2020 election.  Initiatives:  • Maintenance of voters' rolls.  | 18<br>( <u>1)</u><br>17                          |
| Meetings                         | Conduct Council meetings, committee meetings, workshops and other meetings of Council with management.  Initiatives:  Prepare for, and conduct, Council meetings, committee meetings, workshops, retreats and other meetings of Council with Management.   | 85<br>(0)<br>85                                  |
| Corporate<br>Planning            | Maintenance of an integrated approach to corporate planning, financial planning, budgeting and resource allocation, and the maintenance and measurement of organisational performance and promotion of cultural change to meet customer service needs.  Initiatives:  Provision of sound advice to aid the Council Plan and Strategic Resource Plan processes  Ongoing and systematic analysis of the organisation's activities and strategic direction. | 865<br>(37)<br>828                               |
| Emergency<br>Management<br>Plan  | Maintenance of the Shire's Municipal Emergency Plan in accordance with State legislation and training of emergency management staff.  Initiatives:  Maintenance of neighbourhood safer places*  Emergency management meetings*  Promote safer emergency practices by the community*  Emergency management materials  Contribution to Barwon flood warning management.  | 313<br>(126)<br>187                              |
| Risk<br>Management<br>and OH & S | Identify, monitor and manage Council's risks in relation to employee relations, occupational health and safety, workforce requirements, infrastructure, property and business operations.  Initiatives:  Implement MAV WorkCare OTTSMS Plan  Staff flu vaccinations  Implement council's Risk Management Strategy action plan and Occupational Health and Safety plan.   | 309<br>( <u>5)</u><br>304                        |

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## **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**



| Service Area                              | Description of Services and Initiatives  | Expenditure<br><u>Revenue</u><br>Net Cost |
|---|--|---|
| General revenue                           | Levying of rates and charges, managing and collecting interest on rates, receipt of Victoria Grants Commission general purpose grant, managing investments to maximise interest, and accounting for subdivisions handed to Council.  Initiatives:  Lobby Government for extra resources for a developing municipality  Lobby Federal Government in relation to cost shifting and direct funding to Local Government                            | 2<br>(27,028)<br>(27,026)                 |
| Property and<br>Rating                    | Management of Council's rating system, including levying rates and charges, outstanding interest and valuing all rateable properties.  Initiatives:  Supplementary valuations Rate notice printing and postage General revaluation.  | 831<br>(497)<br>334                       |
| Corporate<br>Reporting and<br>Budgeting   | Preparation of Council's Annual Budget, annual financial statements, Strategic Resource Plan, and other statutory returns in accordance with statutory requirements. Initiatives:  Manage external and internal audit function Preparation of the Annual Budget Preparation of the Annual Report Monthly management reporting Coordinate asset revaluations as required.   | 393<br>(8)<br>385                         |
| Procurement<br>and Contract<br>Management | Develop and maintain documented standards for procurement governance and procurement process which result in value for money outcomes and minimal procurement risk. Also, develop the contract management capacity of Council.  Initiatives:  Supplier relationship management  Develop procurement and contract management capacity within council  Ensure compliance with council's procurement policy  Coordination of tenders per council. | 390<br>(7)<br>383                         |

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### **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**



| Service Area          | Description of Services and Initiatives  | <b>Expenditure</b><br><u>Revenue</u><br>Net Cost |
|-----------------------|--|--|
| Records<br>Management | Effective and efficient recording, maintenance, archival and disposal of Council documents.  Initiatives:  Implement Records Management Strategy Actions: Records Archive Storage  Maintenance and storage of historical records and memorabilia for access by Golden Plains Shire residents and researchers at the Geelong Heritage Centre. | 265<br>( <u>2)</u><br>263                        |
| Borrowings            | Effective management of Council borrowings.  Initiatives:  • Evaluate and implement the most efficient method of financing Council's operations in order to achieve Best Value.  | 414<br>(0)<br>414                                |
| Plant<br>Replacement  | Management and replacement of Council's plant and equipment in accordance with the plant replacement schedule.  Initiatives:  Replace/procure key items of plant as identified in the capital program.   | 317<br>(274)<br>43                               |

The following statement provides the results of the prescribed service performance indicators and measures including explanation of material variations.

|  | Result |       |       |       |   |
|--|--------|-------|-------|-------|---|
| Service/Indicator/measure  | 2016   | 2017  | 2018  | 2019  | Material Variations                                 |
| Governance   |        |       |       |       |   |
| Transparency   |        |       |       |       |   |
| Council resolutions at meetings closed to the public   | 0.65%  | 1.44% | 1.36% | 0.92% | Only 2 of 218 resolutions<br>were passed at Council |
| [Number of council resolutions made at ordinary or special meetings of council, or at meetings of a special committee consisting only of councillors, closed to the public / Number of council resolutions made at ordinary or special meetings of council or at meetings of a special committee consisting only of councillors] x10 |        |       |       |       | meetings that were closed to the public.            |

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## **DELIVERING GOOD GOVERNANCE AND LEADERSHIP**



|   |          | Re       | sult     |          |  |
|---|----------|----------|----------|----------|--|
| Service/Indicator/measure   | 2016     | 2017     | 2018     | 2019     | Material Variations  |
| Consultation and engagement Satisfaction with community consultation and engagement Community satisfaction rating out of 100 with how Council has performed on community consultation and engagement  | 47       | 48       | 50       | 47       | Consulting with the community about community engagement improvements commenced in November 2015. As a result, a Community Engagement Strategy and Action Plan 2016-2020 was developed and formally adopted by Council at the August 2016 Council meeting. Delivery of this strategy is in progress. |
| Attendance Council attendance at Council meetings [The sum of the number of councillors who attended each ordinary and special council meeting / (Number of ordinary and special council meetings) x (Number of councillors elected at the last council general election)] x100 | 97.14%   | 97.14%   | 99.05%   | 96.94%   | Of a possible 98 meetings<br>(14 meeting x 7 Councillors),<br>Councillors attended 95.   |
| Service cost  Cost of governance  [Direct cost of the governance service /  Number of councillors elected at the last council general election]   | \$34,933 | \$34,581 | \$35,833 | \$42,700 | Cost has increased as a result of additional resources being engaged during the 2018-19 year in this area.   |
| Satisfaction Satisfaction with Council decisions [Community satisfaction rating out of 100 with how council has performed in making decisions in the interest of the community]   | 44       | 48       | 51       | 47       | Council is committed to improving its community consultation and engagement practices. It is believed this indicator has been positively impacted by the adoption of an updated Community Engagement Strategy and new Community Engagement Action Plan in 2017.                                      |

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### **GOVERNANCE, MANAGEMENT & OTHER INFORMATION**

#### Governance

Golden Plains Shire Council is constituted under the Act to provide leadership for the good governance of the municipal district and the local community. Council has a number of roles including:

- Taking into account the diverse needs of the local community in decision-making
- Providing leadership by establishing strategic objectives and monitoring achievements
- Ensuring that resources are managed in a responsible and accountable manner
- · Advocating the interests of the local community to other communities and governments
- Fostering community cohesion and encouraging active participation in civic life.

Council is committed to effective and sustainable forms of democratic and corporate governance as the key to ensuring that Council and its administration meet the community's priorities. The community has many opportunities to provide input into Council's decision-making processes including community consultation, surveys, committees and reference groups, public forums and the ability to make submissions to Council.

Council's formal decision-making processes are conducted through council meetings. Council delegates the majority of its decision-making to Council staff. These delegations are exercised in accordance with adopted Council policies.

Council conducts open public meetings on the fourth Tuesday of each month. Members of the community are welcome to attend these meetings and observe from the gallery. Council meetings also provide the opportunity for community members to make a submission to speak to an item. For the 2018-19 year, Council held 12 ordinary meetings and 2 special meetings.

#### **Meetings of Council**

Council meetings are held on the fourth Tuesday of each month. Community members are welcome to attend these meetings and observe proceedings from the gallery. On matters presented to Council for decision, Council meetings provide an opportunity for community members to address the Council in support of their submissions. For the 2018-19 year, Council held the following meetings:

- 12 Ordinary Council meetings
- 2 Special Council meetings.

The following table provides a summary of Councillor attendance at Ordinary meetings of Council, Special meetings of Council and Special Planning Committee meetings for the 2018-19 financial year.

| Councillor      | Ordinary Meetings<br>(12 meetings) | Special Meetings<br>(2 meetings) | Total Meetings<br>(14 meetings) |
|-----------------|------------------------------------|----------------------------------|---------------------------------|
| David Evans     | 11                                 | 2                                | 13                              |
| Joanne Gilbert  | 11                                 | 2                                | 13                              |
| Nathan Hansford | 11                                 | 2                                | 13                              |
| Helena Kirby    | 12                                 | 2                                | 14                              |
| Des Phelan      | 12                                 | 2                                | 14                              |
| Les Rowe        | 12                                 | 2                                | 14                              |
| Owen Sharkey    | 12                                 | 2                                | 14                              |

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#### Special Committees

The Local Government Act 1989 allows Councils to establish one or more special committees consisting of Councillors, Council staff, other persons or any combination of these persons. The following table contains a list of all Special Committees established by Council that were in operation for all or part of the year and the purpose for which each committee was established.

During the financial year 18/19, there were no Section 86 committees managing Recreation facilities. All former section 86 committees transitioned to Council's new Management model before commencement of the 2018-19 financial year.

A separate committee for planning no longer exists. All Planning related matters are considered within the regular Council meeting cycle.

| Special Committee | Purpose |
|-------------------|---------|
| NIL               |         |

#### Code of Conduct

The Local Government Act 1989 requires Council to review and approve a Councillor Code of Conduct within 4 months after a general election. On 24 January 2017, Council reviewed the Councillor Code of Conduct which is designed to:

- Assist Councillors to maintain the highest standards of conduct and behaviour as well as provide a means to deal with problems they may encounter
- · Attract the highest level of confidence from Council's stakeholders
- Assist the Mayor and Councillors to discharge the responsibilities of their public office appropriately. In addition to setting out the Councillor Conduct Principles, the Code also outlines:
- Other conduct definitions under the Act, such as those relating to misuse of position, improper direction, breach of confidentiality and conflict of interest
- Roles and relationships
- Dispute resolution procedures.

### **Conflict of Interest**

Councillors are elected by the residents and ratepayers to act in the best interests of the community. This is a position of trust that requires Councillors to act in the public interest. When a Council delegates its powers to a Council officer or a Committee, the Council officer or Committee also needs to act in the public interest.

A conflict of interest occurs when a personal or private interest might compromise the ability to act in the public interest. A conflict of interest exists even if no improper act results from it. Council has a procedure in place to accommodate the disclosure of a conflict of interest. Declarations of interest is a standard agenda item for all Council meetings.

While the procedures vary depending on the particular role and circumstances, in general they involve disclosing the relevant interests in a specific way and then stepping aside from the relevant decision making process or from exercising a public duty. The minutes of Council meetings record all disclosed conflict of interests. During 2018-19, 10 conflicts of interest were declared at Council meetings.

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In accordance with Section 74 of the Act, Councillors are entitled to receive an allowance while performing their duty as a Councillor. The Mayor is entitled to receive a higher allowance.

The State Government sets the upper and lower limits for all allowances paid to Councillors and Mayors. Councils are divided into three categories based on the income and population of each council. In this instance, Golden Plains Shire Council is recognised as a category one council.

For the period 1 July 2018 to 30 November 2018, the Councillor annual allowance for a category 1 council (as defined by the Act) was fixed at \$20,139 per annum and the allowance for the Mayor was \$60,415 per annum. The Minister for Local Government approved an annual adjustment of 2.0 per cent to take effect from 1 December 2018. The annual allowances were adjusted for the period 1 December 2018 to 30 June 2019 at \$20,542 per annum for the Councillor allowance and \$61,623 per annum for the Mayoral allowance. The amount equivalent to the superannuation guarantee under Commonwealth taxation legislation is payable in addition to these amounts.

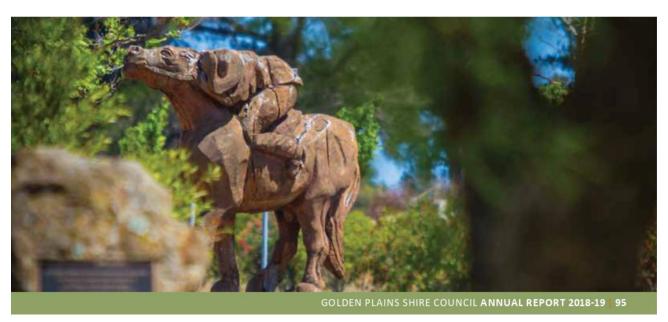
The following table contains details of allowances paid to the Mayor and Councillors during the year.

| Councillor                               | Allowance |
|--|-----------|
| Cr H Kirby (01/07/18 - 06/11/18 Mayor)   | \$43,074  |
| Cr D Phelan                              | \$22,290  |
| Cr N Hansford                            | \$22,290  |
| Cr D Evans                               | \$22,290  |
| Cr O Sharkey (07/11/18 - 30/06/19 Mayor) | \$55,883  |
| Cr J Gilbert                             | \$22,290  |
| Cr L Rowe                                | \$22,290  |

The amount equivalent to the superannuation guarantee under Commonwealth taxation legislation (currently 9.5 per cent) is payable in addition to these amounts.

#### Audit & Risk Committee Independent Members Sitting Fee

| Independent Member | Sitting Fee |
|--------------------|-------------|
| Joseph Adamski     | \$2,224     |
| Peter Bollen       | \$1,724     |
| Andrew Pearce      | \$2,276     |





### **Councillor Expenses**

In accordance with Section 75 of the Local Government Act 1989, Council is required to reimburse a Councillor for expenses incurred whilst performing duties as a Councillor. Council is required to adopt and maintain a policy in relation to the reimbursement of expenses for Councillors. The policy provides guidance for the payment of reimbursements of expenses to the Mayor and Councillors to enable them to discharge their duties.

Council publishes details of Councillor expenses, including reimbursement of expenses, in its Annual Report. The details of the Councillor expenses for the 2018-19 year are set out in the following table.

| Councillor                                  | Travel | Council Car expenses | Child<br>Care | Information & | Conferences<br>& Training | Total<br>\$ |
|---|--------|----------------------|---------------|---------------|---------------------------|-------------|
| Cr Des Phelan                               | 36     | -                    | -             | 1,227         | 2,020                     | 3,283       |
| Cr Helena Kirby (01/07/18 - 06/11/18 Mayor) | 125    | 2,108                | -             | 630           | 2,466                     | 5,329       |
| Cr David Evans                              | -      | -                    | -             | 645           | 950                       | 1,595       |
| Cr Joanne Gilbert                           | 834    | -                    | -             | 184           | 2,939                     | 3,957       |
| Cr Nathan Hansford                          | 532    | -                    | -             | 198           | 2,135                     | 2,865       |
| Cr Les Rowe                                 | -      | -                    | -             | 161           | 1,032                     | 1,193       |
| Cr Owen Sharkey (07/11/18 - 30/06/19 Mayor) | 1,263  | 3,040                | -             | 275           | 3,266                     | 7,844       |

The following expenses were paid to Independent Members of the Audit & Risk Committee:

| Independent Member | Travel | Car Mileage | Information & Communications | Conferences<br>& Training | Total<br>\$ |
|--------------------|--------|-------------|------------------------------|---------------------------|-------------|
| Peter Bollen       | -      | 68          | -                            | -                         | 68          |
| Andrew Pearce      | -      | 132         | -                            | -                         | 132         |
| Joseph Adamski     | -      | 57          | -                            | -                         | 57          |

## Management

Council has implemented a number of statutory and better practice items to strengthen its management framework. Having strong governance and management frameworks leads to better decision-making by Council. The Act requires Council to undertake an assessment against the prescribed governance and management checklist and include this in its report of operations. Council's Governance and Management Checklist results are set out on page 98. The following items have been highlighted as important components of the management framework.

#### **Audit and Risk Committee**

The Audit and Risk Committee's role is to oversee and monitor the effectiveness of Council in carrying out its responsibilities for accountable financial management, good corporate governance, maintaining an effective system of internal control and risk management, and fostering an ethical environment. The Audit and Risk Committee consists of three independent members, Mr Peter Bollen (Chair), Mr Joe Adamski, Mr Andrew Pearce and two Councillors. Independent members are appointed for a maximum four-year term, with a maximum of two terms.

The Audit and Risk Committee meets a minimum of four times a year. The Chief Executive Officer, Director Corporate Services, Director Assets and Amenity, Director Community Services, Finance Manager and People and Culture Manager attend all Audit and Risk Committee meetings. Council's Internal Auditors attends as required to present reports. The external auditors generally attend in February, May and September each year to present the audit plan, interim management letter and independent audit report respectfully.

Recommendations from each Audit and Risk Committee meeting are subsequently reported to, and noted by, Council.

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#### **Internal Audit**

Council's internal audit function provides independent and objective assurance that the appropriate processes and controls are in place across Council. The function is provided by an external provider. A risk based three-year Strategic Internal Audit Plan (SIAP) is revised annually to ensure the audit resources remain focused on the appropriate areas. The review process considers Council's risk framework, the Council Plan, the impact of any change on operations, systems or the business environment prior audit coverage and outcomes and management input. The SIAP is reviewed and approved by the Audit and Risk Committee.

The Internal Auditor generally attends all Audit and Risk Committee meetings to report on the status of the SIAP, to provide an update on the implementation of audit recommendations and to present findings of completed reviews. All audit issues identified are risk rated. Recommendations are assigned to the responsible Manager and tracked accordingly. Managers provide quarterly status updates that are reviewed by the Internal Auditor and reported to the Audit and Risk Committee. Quality assurance is measured through annual client satisfaction surveys, the annual Audit and Risk Committee self-assessment, completion of the internal audit plan and benchmarking against other internal audit functions.

The SIAP for 2018–19 was completed with the following reviews conducted:

- · Data Analytics
- · Risk Management Framework Review

#### **External Audit**

Council is externally audited by the Victorian Auditor-General. For the 2018-19 year, the annual external audit of Council's Financial Statements and Performance Statement was conducted by McLaren Hunt, an Audit Service Provider appointed by the Victorian Auditor-General. The external auditors generally attend the February, May and September Audit and Risk Committee meetings to present the annual audit plan, interim management letter and Independent Audit Report respectfully. The final external audit management letter and responses are also provided to the Audit and Risk Committee.

#### Risk management

Risk management is critical to the achievement of the Council Plan's strategic objectives. Prudent decision-making regarding the use of Council's human, financial and physical resources is vital to attaining Council's vision of offering a lifestyle and opportunities that foster social and economic wellbeing. By fostering a risk management ethos, Council seeks to minimise resource waste by applying robust risk management practices.

Council reviews the Risk Management Strategy and Action Plan annually. The Strategy focuses on the following strategic objectives:

- · Occupational health and safety;
- · Emergency control;
- · Business continuity;
- · Public liability;
- · Asset security;
- · Professional indemnity;
- · Fraud prevention; and
- · Risk management at facilities controlled by Section 86 Committees of Council.

The Action Plan provides a program of activities which address known issues arising in these eight strategic objective areas.

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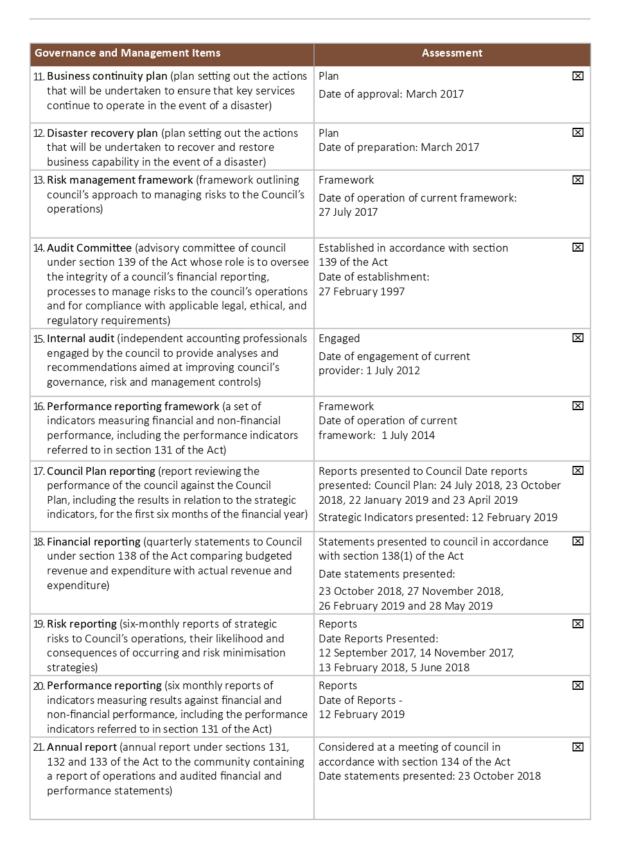


## **Governance and Management Checklist**

Golden Plains Shire Council is constituted under the Local Government Act 1989 to provide leadership for the good governance of the municipal district and the local community.

| Governance and Management Items  | Assessment  |   |
|--|---|---|
| Community engagement policy     (policy outlining Council's commitment to engaging with the community on matters of public interest)   | Policy Date of operation of current policy: 1 July 2016   | X |
| Community engagement guidelines     (guidelines to assist staff to determine when and how to engage with the community)  | Guidelines Date of operation of current guidelines: December 2010   | X |
| 3. Strategic Resource Plan (plan under section 126 of the Act outlining the financial and non-financial resources required for at least the next four financial years)                                     | Adopted in accordance with section 126 of the Act Date of adoption: 25 June 2019  | X |
| 4. Annual budget (plan under section 130 of the Act setting out the services to be provided and initiatives to be undertaken over the next 12 months and the funding and other resources required)         | Adopted in accordance with section 130 of the Act Date of adoption: 25 June 2019  | X |
| 5. Asset management plans (plans that set out the asset maintenance and renewal needs for key infrastructure asset classes for at least the next 10 years) Status report - 20                              | Plans Date of operation of current plans: Asset Management Policy 2018 Asset Management Steering Committee 2019 Asset Management Strategy 2019-21 Bridges & Culverts Asset Management Plan 2019 Buildings 2010 Road Management Plan 2017 Roads & Carparks Asset Management Plan 2019 Unsealed Road Grading Maintenance Charter 2019 | × |
| 6. Rating strategy (strategy setting out the rating structure of Council to levy rates and charges   | Strategy Date of operation of current strategy: 28 March 2017   | X |
| 7. Risk policy (policy outlining Council's commitment and approach to minimising the risks to Council's operations)  | Policy Date of operation of current policy: Risk Management Internal Policy 19 November 2014 Risk Management Strategy and Action Plan 16 May 2018   | × |
| 8. Fraud policy (policy outlining council's commitment and approach to minimising the risk of fraud)   | Policy Date of operation of current policy: 29 November 2016  | × |
| 9. Municipal emergency management plan (plan under section 20 of the <i>Emergency Management Act 1986</i> for emergency prevention, response and recovery)   | Prepared and maintained in accordance with section 20 of the Emergency Management Act 1986  Date of preparation: 22 May 2018  | X |
| 10. Procurement policy (policy under section 186A of<br>the Local Government Act 1989 outlining the<br>matters, practices and procedures that will apply<br>to all purchases of goods, services and works) | Prepared and approved in accordance with section 186A of the Local Government Act 1989 Date of approval: 22 May 2018  | × |

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| Governance and Management Items  | Assessment   |   |
|--|--|---|
| 22. Councillor Code of Conduct (Code under section 76C of the Act setting out the conduct principles and the dispute resolution processes to be followed by Councillors) | Reviewed in accordance with section<br>76C of the Act<br>Date reviewed: 24 January 2017  | ☒ |
| 23. Delegations (a document setting out the powers, duties and functions of council and the Chief Executive Officer that have been delegated to members of staff)        | Reviewed in accordance with section 98(6) of the Act Date of review: Council to CEO 28 March 2017 Council to Staff 25 July 2017, 26 September 2017, 27 February 2018, 24 April 2018 CEO to Council Staff 1 August 2017, 1 September 2017, 1 March 2018 | X |
| 24. Meeting procedures (a local law governing the conduct of meetings of council and special committees)   | Meeting procedures local law made in accordance with section 91(1) of the Act Date local law made: 23 April 2019   | X |

I certify that this information presents fairly the status of Council's governance and management arrangements.

Eric Braslis

Chief Executive Officer

Dated: 18 September 2019

Cr Owen Sharkey Mayor

Dated: 18 September 2019

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## **Statutory Information**

#### **Documents Available for Public Inspection**

In accordance with regulation 12 of the Local Government (General) Regulations 2015, the following prescribed documents are available for public inspection or copies of the documents can be obtained for the purposes of section 222 of the Act at 2 Pope Street, Bannockburn:

- a document containing details of overseas or interstate travel (other than interstate travel by land for less than three days) undertaken in an official capacity by a Councillor or any member of Council staff in the previous 12 months
- agendas for and minutes of Ordinary and Special meetings held in the previous 12 months which are kept
  under section 93 of the Act, other than those agendas and minutes relating to a part of a meeting which
  was closed to members of the public under section 89 of the Act and are confidential information within the
  meaning of section 77(2) of the Act
- the minutes of meetings of Special Committees established under section 86 of the Act and held in the
  previous 12 months, other than those minutes relating to a part of a meeting which was closed to members
  of the public under section 89 of the Act and are confidential information within the meaning of section 77(2)
  of the Act
- a register of delegations kept under sections 87(1) and 98(4) of the Act, including the date on which the last review took place under sections 86(6) and 98(6), respectively, of the Act
- a document containing details of all leases involving land which were entered into by the Council as lessor, including the lessee and the terms and the value of the lease
- a register maintained under section 224(1A) of the Act of authorised officers appointed under that section
- a list of donations and grants made by the council in the previous 12 months, including the names of persons who, or bodies which, have received a donation or grant and the amount of each donation or grant.





#### **Best Value**

In accordance with section 208B of the Local Government Act 1989 (as amended), Council is to comply with the six Best Value principles and to report to the community at least once a year on how this has been achieved.

The principles relate to:

- · Quality and cost standards
- · Responsiveness to community needs
- Accessibility
- · Continuous improvement
- · Community consultation
- · Reporting to the community

Golden Plains Shire Council has embraced all of these principles by incorporating them into its management planning process to ensure it provides the services that best reflect the needs of the community.

Council's commitment is demonstrated though various initiatives including:

- · Service reviews and briefings to Council
- Enhanced community consultation, listening posts, online feedback
- · A Council Plan which is reflective of the community's need
- · Community Satisfaction surveys
- · Community planning framework
- Supporting local and regional procurement practices
- · Collaboration with other Councils and various agencies

#### **Carers Recognition**

- The Carer's Recognition Act 2012 formally acknowledges the important contribution that people in care relationships make to our community and recognises, promotes and values the role of people in care relationships.
- As a care support organisation, Golden Plains Shire Council considers the care relationship principles when
  developing and implementing policies, programs and services that affect people in care relationships.
- Golden Plains Shire Council values the active participation and contribution of all carers. Carers are specifically involved in individual care planning development, monitoring and review.
- Carers continue to play an active role, formally and informally as they connect with the activities of the Social Support programs.
- Respite services provide flexible and responsive support for carers, recognising the value of their caring role.

### Contracts

During the year Council did not enter into any contracts valued at \$150,000 or more without first engaging in a competitive process.

#### **Disability Action Plan**

The Golden Plains Shire Access and Inclusion Plan 2017-2020 express Council's strategic direction to improving access and inclusion needs of people with a disability. Council has continued to successfully implement the plan with some key activities including:

- The ongoing support and resourcing of Golden Plains Shire Disability Access and Inclusion Advisory Committee
- Developed in partnership with the Disability Access and Inclusion Advisory Committee a Disability, Access
  and Inclusion Network to advocate and explore opportunities for community members, groups, clubs, council
  and disability support organisation to form partnerships to increase opportunities for inclusion for people
  with disabilities in their local communities
- · Supported Scope to run a support group for adults with disabilities in Bannockburn one day a week
- Development of an Easy English version of the Council Plan 2017-2021
- · Advocacy to increase accessibility and inclusiveness of Bannockburn Heart Play Space

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In accordance with the Domestic Animals Act 1994, Council is required to prepare a Domestic Animal Management Plan at every four years and evaluate its implementation in the Annual Report. The current plan was updated in November 2017 in line with State Government requirements.

Council adopted the current Domestic Animal Management Plan in 2017. The plan was developed through consultation with Council's Animal Management Team and input from other Council departments. Since inception, Council has reviewed and monitored its operations on a yearly basis in line with the key objectives of the plan:

- To increase the enjoyment people receive from their pets
- To reduce the incidence of problems within the community related to pets being a nuisance or causing problems or injury to people or other animals
- · To contribute to improving the health and wellbeing of pets.

A number of actions, as outlined in the plan, have been undertaken based around educational and promotional activities, in addition to general enforcement and compliance. These have included, but are not limited to targeted township registration checks, domestic animal business audits, investigation of prevention to cruelty of animal matters, prosecution of serious dog attacks matters, maintenance and audit of the declared dog register, and targeted feral cat removal in peri-urban/rural areas.

Since the commencement of the plan, animal registration has grown from 6,102 animals to 9,746 animals, a 59% increase.

During 2018-19, the total number of animals impounded by Council Officers or delivered to animal shelters by residents has reduced by 12.4% since the last year (250 to 2019 respectively). Impounded animals reclaims increased slightly from 19.2% to 22%.

Council forwarded 68 unpaid animal management infringements to Fines Victoria.

Council's also ran a lengthy cat desexing program where unregistered cats were offered desexing, microchipping and a heavily discounted rate that included free registration for one year at our local veterinary clinics.

#### **Food Act Ministerial Directions**

In accordance with section 7E of the Food Act 1984, Council is required to publish a summary of any Ministerial Directions received during the financial year in its Annual Report.

No such Ministerial Directions were received by Council during the financial year.

#### Freedom of Information

Under the Freedom of Information Act 1982, the community has the right to access documents held by Council. During the 2018-19 financial year, a total of eleven (11) requests were received by Council.

- · 4 were processed outside of the FOI Act
- 1 was withdrawn
- · 2 were granted in full
- 2 were granted in part (exemptions applied)
- 1 was not finalised by the end of the financial year (carried over to next year)

A total of \$107.30 in application fees was collected.

A total of \$170.40 in application fees was waived on the grounds of hardship, or not required to be paid.

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#### **Protected Disclosure Procedures**

The Protected Disclosure Act 2012 aims to ensure openness and accountability in government by encouraging people to disclose improper conduct within the public sector and provide protection for people who make disclosures.

In accordance with Section 69 of the Protected Disclosure Act 2012, a council must include in their Annual Report information about how to access the procedures established by the Council under Part 9 of that Act. Procedures on how to make a disclosure are publicly available on Council's website.

It is also required to provide certain information about the number and types of protected disclosure complaints investigated during the financial year. During the 2018-19 year, no disclosures were notified to Council officers appointed to receive disclosures, or to IBAC.

#### Road Management Act Ministerial direction

In accordance with section 22 of the Road Management Act 2004, Council must publish a copy or summary of any Ministerial direction in its annual report. No such Ministerial Directions were received by Council during the financial year.

#### **National Competition Policy**

For the year ended 30 June 2019, Golden Plains Shire Council has adhered to, and is obligated to adhere to, competitive neutrality principles.

#### Infrastructure and development contributions

Council has a policy for guiding the collection of development contributions. Council does not have any formal Infrastructure Contributions Plans (ICP's) or Development Contributions Plans (DCP's).



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Golden Plains Shire Council 2018/2019 Financial Report

#### Certification of the Financial Statements

In my opinion the accompanying financial statements have been prepared in accordance with the Local Government Act 1989, the Local Government (Planning and Reporting) Regulations 2014, Australian Accounting Standards and other mandatory professional reporting requirements.

Philippa O'Sullivan CPA
Principal Accounting Officer

Date: 18 September 2019

Bannockburn

In our opinion the accompanying financial statements present fairly the financial transactions of Golden Plains Shire Council for the year ended 30 June 2019 and the financial position of the Council as at that date.

As at the date of signing, we are not aware of any circumstances which would render any particulars in the financial statements to be misleading or inaccurate.

We have been authorised by the Council and by the Local Government (Planning and Reporting) Regulations 2014 to certify the financial statements in their final form.

Councillor Owen Sharkey

Mayor

Date: 18 September 2019

Bannockburn

Councillor David Evans

Date: 18 September 2019

Wariot & Com.

Bannockburn

Eric Braslis

Chief Executive Officer

Date: 18 September 2019

Bannockburn

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## **Independent Auditor's Report**

#### To the Councillors of Golden Plains Shire Council

#### Opinion

I have audited the financial report of Golden Plains Shire Council (the council) which comprises the:

- balance sheet as at 30 June 2019
- comprehensive income statement for the year then ended
- · statement of changes in equity for the year then ended
- statement of cash flows for the year then ended
- statement of capital works for the year then ended
- notes to the financial statements, including significant accounting policies
- certification of the financial statements.

In my opinion the financial report presents fairly, in all material respects, the financial position of the council as at 30 June 2019 and its financial performance and cash flows for the year then ended in accordance with the financial reporting requirements of Part 6 of the Local Government Act 1989 and applicable Australian Accounting Standards.

#### Basis for Opinion

I have conducted my audit in accordance with the *Audit Act 1994* which incorporates the Australian Auditing Standards. I further describe my responsibilities under that Act and those standards in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report.

My independence is established by the *Constitution Act 1975*. My staff and I are independent of the council in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Victoria. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

## Councillors' responsibilities for the financial report

The Councillors of the council are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the *Local Government Act 1989*, and for such internal control as the Councillors determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Councillors are responsible for assessing the council's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless it is inappropriate to do so.

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Auditor's responsibilities for the audit of the financial report

As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial report, whether
  due to fraud or error, design and perform audit procedures responsive to those risks,
  and obtain audit evidence that is sufficient and appropriate to provide a basis for my
  opinion. The risk of not detecting a material misstatement resulting from fraud is
  higher than for one resulting from error, as fraud may involve collusion, forgery,
  intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design
  audit procedures that are appropriate in the circumstances, but not for the purpose
  of expressing an opinion on the effectiveness of the council's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Councillors
- conclude on the appropriateness of the Councillors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the council's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the council to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Councillors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

MELBOURNE 23 September 2019 Joyathan Kyvelidis as delegate for the Auditor-General of Victoria

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# Comprehensive Income Statement For the Year Ended 30 June 2019

|  | Note | 2019<br>\$'000 | 2018<br>\$'000 |
|--|------|----------------|----------------|
| Income   |      | \$ 000         | <b>\$ 000</b>  |
| Rates and charges  | 3.1  | 22,951         | 21,435         |
| Statutory fees and fines   | 3.2  | 667            | 668            |
| User fees  | 3.3  | 2,613          | 2,872          |
| Grants - operating   | 3.4  | 11,000         | 10,503         |
| Grants - capital   | 3.4  | 4,103          | 5,400          |
| Contributions - monetary   | 3.5  | 1,644          | 1,734          |
| Contributions - non monetary   | 3.5  | 795            | 192            |
| Net gain (or loss) on disposal of property, infrastructure, plant and equipment                        | 3.6  | 103            | 154            |
| Share of net profits (or loss) of associates   | 6.2  | (16)           | -              |
| Other income   | 3.7  | 773            | 322            |
| Total income   |      | 44,633         | 43,280         |
| Expenses   |      |                |                |
| Employee costs   | 4.1  | 17,133         | 17,567         |
| Materials and services   | 4.2  | 12,760         | 11,423         |
| Depreciation and amortisation  | 4.3  | 7,780          | 7,591          |
| Bad and doubtful debts   | 4.4  | 16             | 80             |
| Borrowing costs  | 4.5  | 334            | 334            |
| Other expenses   | 4.6  | 260            | 262            |
| Total expenses   |      | 38,283         | 37,257         |
| Surplus/(deficit) for the year   |      | 6,350          | 6,023          |
|  |      |                |                |
| Other comprehensive income Items that will not be reclassified to surplus or deficit in future periods |      |                |                |
| Net asset revaluation increment/(decrement)  | 6.1  | 3.103          | (368)          |
| Total comprehensive result   | -    | 9,453          | 5,655          |
|  |      |                |                |

The above comprehensive income statement should be read in conjunction with the accompanying notes.

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## Balance Sheet As at 30 June 2019

|   | Note | 2019    | 2018    |
|---|------|---------|---------|
|   |      | \$'000  | \$'000  |
| Assets  |      |         |         |
| Current assets                                |      |         |         |
| Cash and cash equivalents                     | 5.1  | 18,563  | 17,271  |
| Trade and other receivables                   | 5.1  | 3,798   | 2,418   |
| Other financial assets                        | 5.1  | 2,718   | -       |
| Inventories                                   | 5.2  | 4       | 11      |
| Other assets                                  | 5.2  | 167     | 226     |
| Total current assets                          |      | 25,250  | 19,926  |
| Non-current assets                            |      |         |         |
| Other financial assets                        | 5.1  | -       | 1,933   |
| Investments in associates                     | 6.2  | 724     | 740     |
| Property, infrastructure, plant and equipment | 6.1  | 439,603 | 433,003 |
| Total non-current assets                      |      | 440,327 | 435,676 |
| Total assets                                  |      | 465,577 | 455,602 |
| Liabilities                                   |      |         |         |
| Current liabilities                           |      |         |         |
| Trade and other payables                      | 5.3  | 3,703   | 3,569   |
| Trust funds and deposits                      | 5.3  | 559     | 289     |
| Provisions                                    | 5.5  | 3,237   | 2,978   |
| Interest-bearing liabilities                  | 5.4  | 7,349   | 1,151   |
| Total current liabilities                     |      | 14,848  | 7,987   |
| Non-current liabilities                       |      |         |         |
| Provisions                                    | 5.5  | 2,967   | 2,847   |
| Interest-bearing liabilities                  | 5.4  | 297     | 6,756   |
| Total non-current liabilities                 |      | 3,264   | 9,603   |
| Total liabilities                             |      | 18,112  | 17,590  |
| Net assets                                    |      | 447,465 | 438,012 |
| Equity  |      |         |         |
| Accumulated surplus                           |      | 183,105 | 181,249 |
| Reserves                                      | 9.1  | 264,360 | 256,763 |
| Total Equity                                  |      | 447,465 | 438,012 |

The above balance sheet should be read in conjunction with the accompanying notes.

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# Statement of Changes in Equity For the Year Ended 30 June 2019

|   | Note   |         | Accumulated | Revaluation | Other    |  |
|---|--------|---------|-------------|-------------|----------|--|
|   | Note   | Total   | Surplus     | Reserve     | Reserves |  |
| 2019  |        | \$'000  | \$'000      | \$'000      | \$'000   |  |
| Balance at beginning of the financial year  |        | 438,012 | 181,249     | 253,050     | 3,713    |  |
| Surplus/(deficit) for the year              |        | 6,350   | 6,350       | -           | -        |  |
| Net asset revaluation increment/(decrement) | 9.1(a) | 3,103   | -           | 3,103       | -        |  |
| Transfers to other reserves                 | 9.1(b) | -       | (8,335)     | -           | 8,335    |  |
| Transfers from other reserves               | 9.1(b) | -       | 3,841       | -           | (3,841)  |  |
| Balance at end of the financial year        |        | 447,465 | 183,105     | 256,153     | 8,207    |  |

| 2018  |        | Total<br>\$'000 | Accumulated<br>Surplus<br>\$'000 | Revaluation<br>Reserve<br>\$'000 | Other<br>Reserves<br>\$'000 |
|---|--------|-----------------|----------------------------------|----------------------------------|-----------------------------|
| Balance at beginning of the financial year  |        | 432,357         | 175,061                          | 253,418                          | 3,878                       |
| Surplus/(deficit) for the year              |        | 6,023           | 6,023                            | -                                | -                           |
| Net asset revaluation increment/(decrement) | 9.1(a) | (368)           | -                                | (368)                            | -                           |
| Transfers to other reserves                 | 9.1(b) | -               | (3,624)                          | -                                | 3,624                       |
| Transfers from other reserves               | 9.1(b) | -               | 3,789                            | -                                | (3,789)                     |
| Balance at end of the financial year        | _      | 438,012         | 181,249                          | 253,050                          | 3,713                       |

The above statement of changes in equity should be read in conjunction with the accompanying notes.

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# Statement of Cash Flows For the Year Ended 30 June 2019

| Tof the real Linded 30  | Julie 2013 |                                |                                |
|---|------------|--------------------------------|--------------------------------|
|   |            | 2019<br>Inflows/<br>(Outflows) | 2018<br>Inflows/<br>(Outflows) |
|   | Note       | \$'000                         | \$'000                         |
| Cash flows from operating activities                                |            |                                |                                |
| Rates and charges   |            | 22,509                         | 21,511                         |
| Statutory fees and fines  |            | 667                            | 680                            |
| Userfees  |            | 2,568                          | 2,924                          |
| Grants - operating  |            | 10,735                         | 10,954                         |
| Grants - capital  |            | 4,103                          | 5,751                          |
| Contributions - monetary  |            | 1,692                          | 1,655                          |
| Interest received   |            | 327                            | 309                            |
| Trust funds and deposits taken                                      |            | 408                            | 407                            |
| Net GST refund/payment  |            | 736                            | 526                            |
| Employee costs  |            | (16,794)                       | (17,568)                       |
| Materials and services  |            | (13,991)                       | (12,864)                       |
| Trust funds and deposits repaid                                     | _          | (139)                          | (323)                          |
| Net cash provided by/(used in) operating activities                 | _          | 12,821                         | 13,962                         |
| Cash flows from investing activities                                |            |                                |                                |
| Payments for property, infrastructure, plant and equipment          | 6.1        | (10,534)                       | (10,072)                       |
| Proceeds from sale of property, infrastructure, plant and equipment |            | 385                            | 504                            |
| Payments of loans and advances                                      |            | (785)                          | (556)                          |
| Net cash provided by/(used in) investing activities                 | _          | (10,934)                       | (10,124)                       |
| Cash flows from financing activities                                |            |                                |                                |
| Finance costs   |            | (334)                          | (334)                          |
| Proceeds from borrowings  |            | -                              | 650                            |
| Repayment of borrowings   |            | (261)                          | (241)                          |
| Net cash provided by/(used in) financing activities                 | _          | (595)                          | 75                             |
| Net increase (decrease) in cash and cash equivalents                |            | 1,292                          | 3,913                          |
| Cash and cash equivalents at the beginning of the financial year    |            | 17,271                         | 13,358                         |
| Cash and cash equivalents at the end of the financial year          |            | 18,563                         | 17,271                         |
| Financing arrangements  | 5.4        |                                |                                |
| Restrictions on cash assets   | 5.1        | 799                            | 452                            |

The above statement of cash flow should be read in conjunction with the accompanying notes.

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# Statement of Capital Works For the Year Ended 30 June 2019

|   | 2019   | 2018   |
|---|--------|--------|
| December  | \$'000 | \$'000 |
| Property Land   | 45     | _      |
| Total land  | 45     |        |
| Total falla   |        |        |
| Buildings - Specialised                                 | 1,211  | 585    |
| Buildings - Non Specialised                             | 187    | 234    |
| Total buildings   | 1,398  | 819    |
| Total property  | 1,443  | 819    |
| Plant and equipment                                     |        |        |
| Plant, machinery and equipment                          | 1,942  | 1,676  |
| Computers, Fixtures, fittings and furniture             | 200    | 155    |
| Total plant and equipment                               | 2,142  | 1,831  |
| Infrastructure  |        |        |
| Roads   | 4,108  | 5,530  |
| Bridges   | 360    | 552    |
| Footpaths and cycleways                                 | 347    | 136    |
| Drainage  | -      | 35     |
| Recreational, leisure and community facilities          | 1,955  | 973    |
| Parks, open space and streetscapes                      | 127    | 69     |
| Off street car parks                                    | 50     | 127    |
| Total infrastructure                                    | 6,947  | 7,422  |
| Total capital works expenditure                         | 10,532 | 10,072 |
| Danis a control by the                                  |        |        |
| Represented by: New asset expenditure                   | 2,756  | 2,191  |
| Asset renewal expenditure                               | 4,331  | 5,720  |
| Asset renewal experioriture Asset expansion expenditure | -      | 286    |
| Asset expansion expenditure  Asset upgrade expenditure  | 3,445  | 1,875  |
| Total capital works expenditure                         | 10,532 | 10,072 |
|   |        |        |

The above statement of capital works should be read in conjunction with the accompanying notes.

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### Notes to the Financial Report For the Year Ended 30 June 2019

#### **OVERVIEW**

#### Introduction

The Golden Plains Shire Council was established by an Order of the Governor in Council on 6 May 1994 and is a body corporate. The Council's main office is located at 2 Pope Street, Bannockburn.

#### Statement of compliance

These financial statements are a general purpose financial report that consists of a Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows, Statement of Capital Works and Notes accompanying these financial statements. The general purpose financial report complies with the Australian Accounting Standards (AAS), other authoritative pronouncements of the Australian Accounting Standards Board, the Local Government Act 1989, and the Local Government (Planning and Reporting) Regulations 2014.

#### Significant accounting policies

#### (a) Basis of accounting

The accrual basis of accounting has been used in the preparation of these financial statements, whereby assets, liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

Judgements, estimates and assumptions are required to be made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated judgements are based on professional judgement derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

Revisions to accounting estimates are recognised in the period in which the estimate is revised and also in future periods that are affected by the revision. Judgements and assumptions made by management in the application of AAS's that have significant effects on the financial statements and estimates relate to:

- the fair value of land, buildings, infrastructure, plant and equipment (refer to Note 6.1)
- the determination of depreciation for buildings, infrastructure, plant and equipment (refer to Note 6.1)
- the determination of employee provisions (refer to Note 5.5)
- the determination of landfill provisions (refer to Note 5.5)
- other areas requiring judgments

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

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## Notes to the Financial Report For the Year Ended 30 June 2019

#### Note 1 Performance against budget

The performance against budget notes compare Council's financial plan, expressed through its annual budget, with actual performance. The Local Government (Planning and Reporting) Regulations 2014 requires explanation of any material variances. Council has adopted a materiality threshold of the lower of 10 percent and \$20,000 where further explanation is warranted. Explanations have not been provided for variations below the materiality threshold unless the variance is considered to be material because of its nature.

The budget figures detailed below are those adopted by Council on 26 June 2018. The Budget was based on assumptions that were relevant at the time of adoption of the Budget. Council sets guidelines and parameters for income and expense targets in this budget in order to meet Council's planning and financial performance targets for both the short and long-term. The budget did not reflect any changes to equity resulting from asset revaluations, as their impacts were not considered predictable.

These notes are prepared to meet the requirements of the Local Government Act 1989 and the Local Government (Planning and Reporting) Regulations 2014.

#### 1.1 Income and expenditure

| ·  | Budget<br>2019<br>\$'000 | Actual<br>2019<br>\$'000 | Variance<br>2019<br>\$'000 | Variance<br>2019<br>% | Ref |
|--|--------------------------|--------------------------|----------------------------|-----------------------|-----|
| Income   |                          |                          |                            |                       |     |
| Rates and charges  | 22,903                   | 22,951                   | 48                         | 0%                    |     |
| Statutory fees and fines   | 585                      | 667                      | 82                         | 14%                   | 1   |
| User fees  | 3,369                    | 2,613                    | (756)                      | -22%                  | 2   |
| Grants - operating   | 10,234                   | 11,000                   | 766                        | 7%                    | 3   |
| Grants - capital   | 2,759                    | 4,103                    | 1,344                      | 49%                   | 4   |
| Contributions - monetary   | 1,179                    | 1,644                    | 465                        | 39%                   | 5   |
| Contributions - non monetary   | 1,125                    | 795                      | (330)                      | -29%                  | 6   |
| Net gain/(loss) on disposal of property, infrastructure, plant and equipment | 2                        | 103                      | 101                        | 5050%                 | 7   |
| Share of net profits/(losses) of associates and joint ventures               | -                        | (16)                     | (16)                       |                       |     |
| Other income   |                          | 773                      | 523                        | 209%                  | 8   |
| Total income   | 42,406                   | 44,633                   | 2,227                      |                       |     |
| Expenses   |                          |                          |                            |                       |     |
| Employee costs   | 18,178                   | 17,133                   | 1,045                      | 6%                    | 9   |
| Materials and services   | 12,196                   | 12,760                   | (564)                      | -5%                   | 10  |
| Bad and doubtful debts   | 2                        | 16                       | (14)                       | 100%                  |     |
| Depreciation and amortisation  | 8,080                    | 7,780                    | 300                        | 4%                    |     |
| Borrowing costs  | 414                      | 334                      | 80                         | 19%                   | 11  |
| Other expenses   | 266                      | 260                      | 6                          | 2%                    |     |
| Total expenses   | 39,136                   | 38,283                   | 853                        |                       |     |
| Surplus/(deficit) for the year   | 3,270                    | 6,350                    | 1,374                      |                       |     |

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## Notes to the Financial Report For the Year Ended 30 June 2019

| (i) Explanation of material variations |                            |   |  |              |  |  |  |
|--|----------------------------|---|--|--------------|--|--|--|
| R                                      | ef                         | Item  | Explanation  | \$'000       |  |  |  |
| 1                                      | 1 Statutory fees and fines |   |  |              |  |  |  |
|  |                            | Lodgement Fees  | Increase in the number of property planning and rezoning activities.                           | 48           |  |  |  |
|  |                            | Animal Infringement Fines                               | Increased focus on compliance and collection   | 40           |  |  |  |
| 2                                      | Us                         | er Fees   |  |              |  |  |  |
|  |                            | Childcare/Children's Programs                           | Reduced childcare centre enrolments due to increased competition.                              | (775)        |  |  |  |
|  |                            | Home and Community Care Fees                            | Increased revenue from home and community care activities                                      | (113)        |  |  |  |
|  |                            | Subdivision Supervision Fees                            | Increased number of applications for sub-divisions   | 148          |  |  |  |
| 3                                      | Gra                        | ants - Operating  |  |              |  |  |  |
|  |                            | General Purpose Grant                                   | Population growth resulted in an increased allocation  | 362          |  |  |  |
|  |                            | FDC Child Care Benefit                                  | Reduced income due to lower childcare centre enrolments.                                       | (181)        |  |  |  |
|  |                            | M & C H Services  | Increased funding received for maternal and child health services                              | 69           |  |  |  |
| 4                                      | Gra                        | ants - Capital  |  |              |  |  |  |
|  |                            | Fixing Country Road                                     | New grant funding  | 1,313        |  |  |  |
|  |                            | Coopers Bridge Replacement                              | Grant funding was not successful   | (800)        |  |  |  |
|  |                            | Bannockburn Vic park Oval Lighting                      | Grant received in 2018-19 year, expected in 2019-20  | 500          |  |  |  |
|  |                            | Tall tree road upgrade World Game (Bannockburn) Funding | Grant received in 2017-18 year, expected in 2018-19  New grant funding                         | (568)<br>225 |  |  |  |
|  |                            | Bannockburn Bowls Upgrade                               | New grant funding  | 225          |  |  |  |
|  |                            | Linton Oval Lighting Upgrade                            | New grant funding  | 225          |  |  |  |
|  |                            | Inverleigh Netball Courts Upgrade                       | New grant funding  | 225          |  |  |  |
| 5                                      | Со                         | ntributions - monetary                                  |  |              |  |  |  |
|  |                            | Public Open Space Contributions                         | Higher subdivision activities than expected  | 146          |  |  |  |
|  |                            | Developer Community Contributions                       | Increase in developer contribution payments due to increased development and building activity | 236          |  |  |  |
|  |                            | Debt Collection Recoupment                              | Increase number of activities in debt  | (134)        |  |  |  |
|  |                            | Rate Recovery Sale of Land Income                       | Sale of properties as per s.181 Local Government Act   | 142          |  |  |  |
|  |                            | Contributions - Berrybank - Teesdale                    | Contribution for new project received in 2018-19 year,   | 100          |  |  |  |
|  |                            | Turtle Upgrade (C)                                      | expected in 2019-20  |              |  |  |  |
|  |                            | Sago Hill Gravel Sales                                  | Gravel sales were lower than originally forecasted   | (170)        |  |  |  |
|  |                            | Contributions - Bannockburn South West<br>Precinct      | Contribution for new project.  | 60           |  |  |  |

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