

**THERE ARE
OVER
6 MILLION
PEOPLE IN
VICTORIA...**

**FIND OUT
WHAT THEY'RE
THINKING.**

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Local Government Community Satisfaction Survey

Golden Plains Shire Council 2020 Tailored Questions

Coordinated by the Department of
Environment, Land, Water and Planning
on behalf of Victorian councils

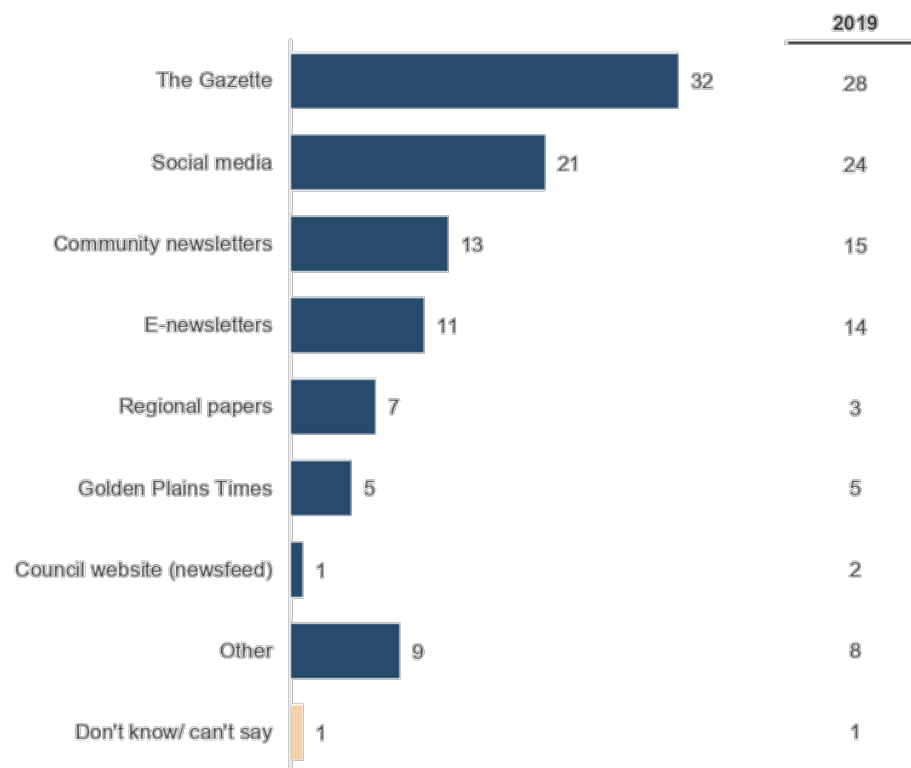


J00856 Community Satisfaction Survey 2020 – Golden Plains Shire Council



Communication channels – best way to communicate

2020 communication channels – best way to communicate (%)

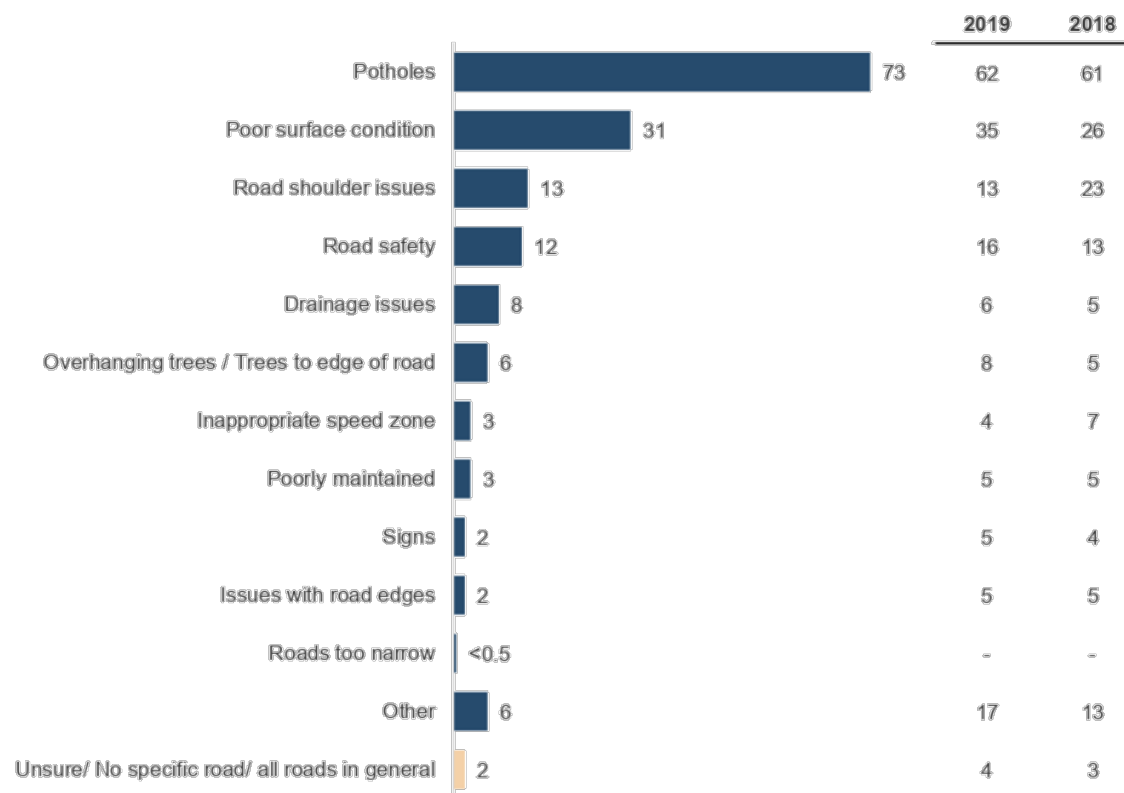


GPQ13. If Golden Plains Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate to you?
Base: All respondents (n=400).

J W S R E S E A R C H 2

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Major complaint that influences rating of local sealed roads

2020 major complaint that influences rating of local sealed roads (%)

GP5. You earlier rated the performance of sealed local roads as [average/ poor/ very poor], what is your major complaint that influenced your rating of sealed roads?
 Base: Respondents who rated sealed local roads as average/ poor/ very poor (n=315).

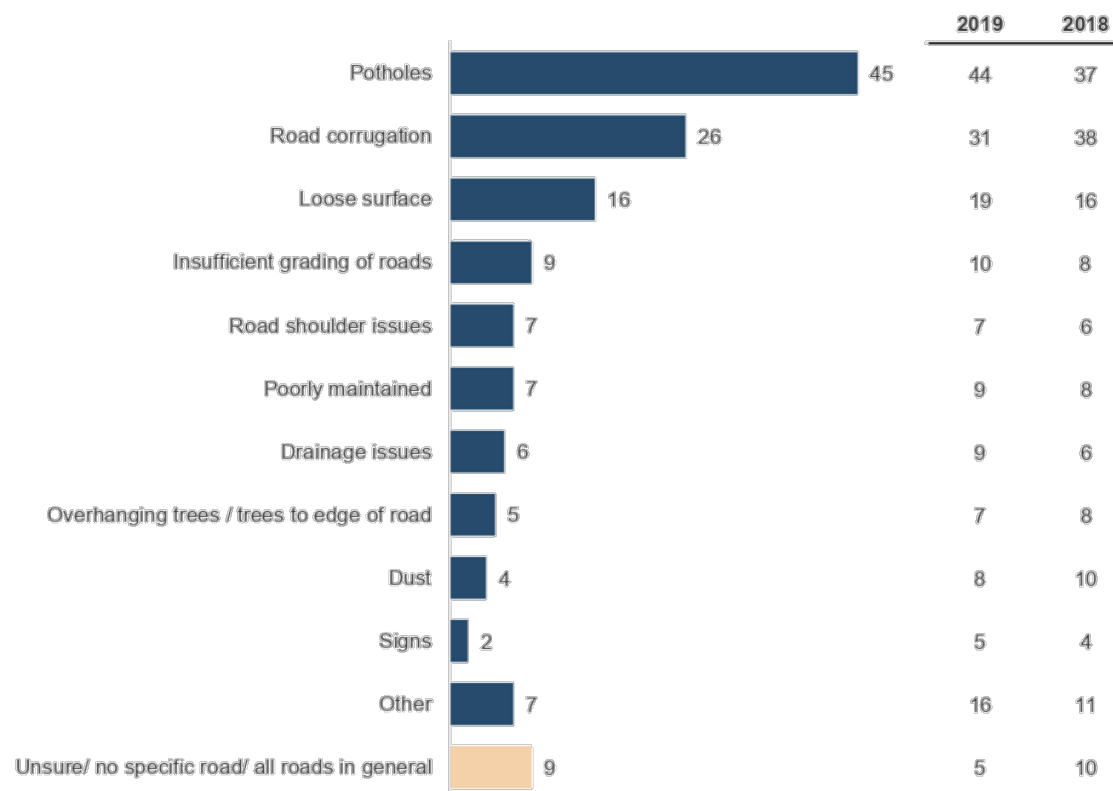
J W S R E S E A R C H 3

J00856 Community Satisfaction Survey 2020 – Golden Plains Shire Council

Major complaint that influences rating of unsealed roads



2020 major complaint that influences rating of unsealed roads (%)



GP7. You earlier rated the performance of unsealed local roads as [average/ poor/ very poor], what is your major complaint that influenced your rating of unsealed roads?
 Base: Respondents who rated unsealed local roads as average/ poor/ very poor (n=313).

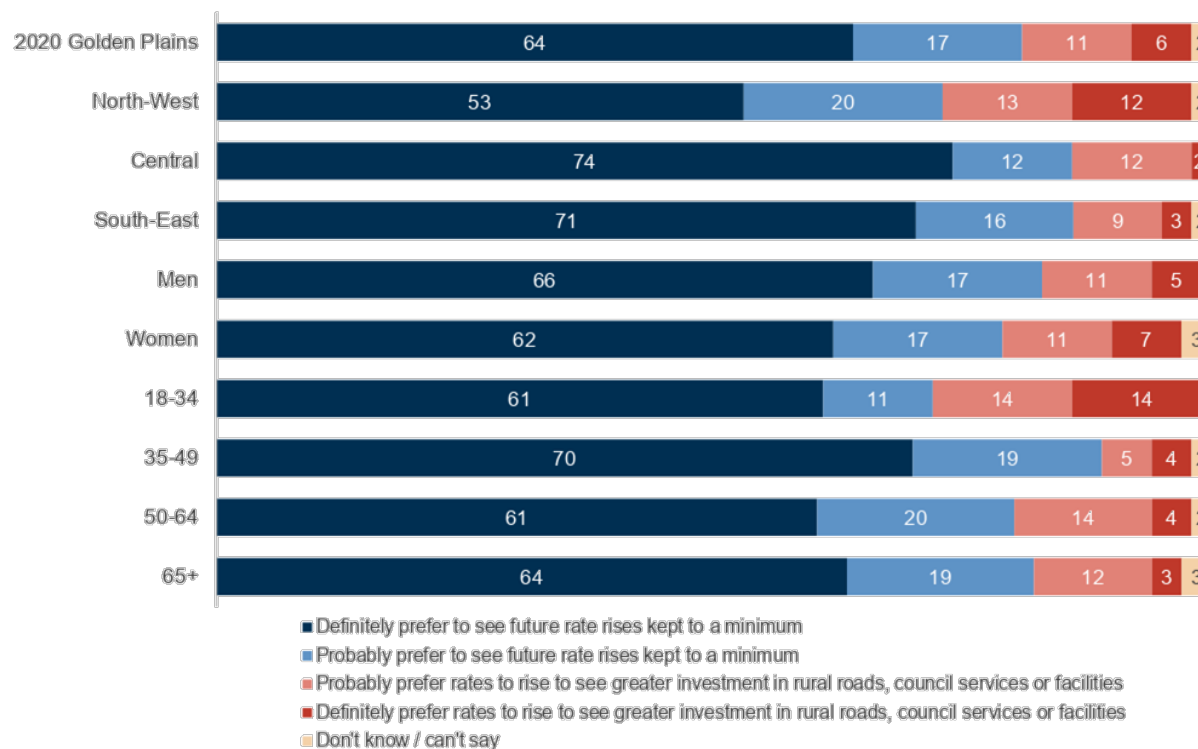
J W S R E S E A R C H 4

J00856 Community Satisfaction Survey 2020 – Golden Plains Shire Council



Rate and investment trade-off

2020 rate and investment trade-off (%)



GP30. If you had to choose, would you prefer to see council rates rise to improve rural roads, council services or facilities OR would you prefer to see future rate rises kept to a minimum? IF HAVE A PREFERENCE SAY: Is that definitely or probably prefer a RATE RISE / RATES KEPT TO A MINIMUM?
 Base: All respondents (n=400).

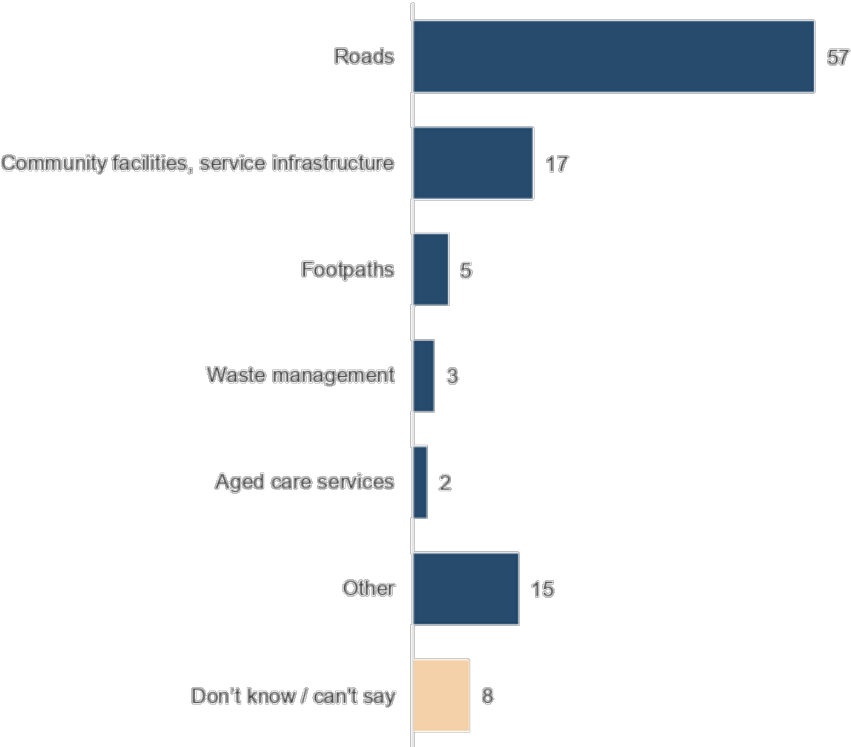
J W S R E S E A R C H 5

J00856 Community Satisfaction Survey 2020 – Golden Plains Shire Council

Services or facilities where would like greater investment



2020 services or facilities where would like greater investment (%)



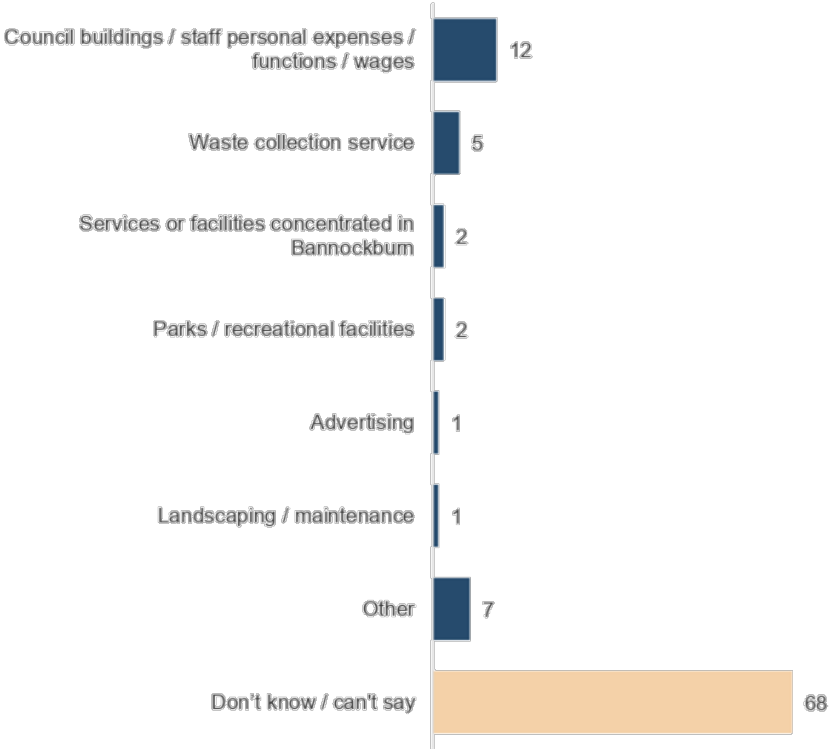
GP30a. Where would you like to see this greater investment?
Base: Respondents who would prefer to see council rates rise to improve rural roads, council services or facilities (n=61).

J00858 Community Satisfaction Survey 2020 – Golden Plains Shire Council



Areas for greater investment

2020 services or facilities prepared to see reduced (%)



GP30b. What services or facilities would you be prepared to see reduced?
Base: Respondents who would prefer to see future rate rises kept to a minimum (n=331).

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